



Online Order Return Instructions

Thank you for shopping with the australianopenshop.com

If your online purchase is the wrong size or you simply changed your mind, we'll refund and/or exchange these goods, provided they are returned unworn and with original tags within 30 days. Unfortunately, we can't cover postage charges in this case, however, australianopenshop.com will re-ship goods to you at no additional charge.

If the product you have received is incorrectly sent, faulty, or not as described, we'll provide you with a refund, exchange or credit voucher. Please reach out to our customer service team at enquiries@australianopenshop.com. australianopenshop.com will also re-ship goods to you at no additional charge.

NOTE: All valid refunds from the australianopenshop.com will be forehanded right back to you, i.e. returned via the same payment method you used when you placed your order.

Please fill out all the information below accurately and in full to ensure you receive the correct Exchange / refund.

Name: _____

Order number: _____

Date: ____ / ____ / ____

Items being returned -

Item Code (SKU)	Size	Product Name	Exchange	Refund

Exchange for; (SKUs can be found on our website: <https://australianopenshop.com/>)

Item Code (SKU)	Size	Product Name	Colour

Please ensure the completed return form is placed inside your parcel, and that your parcel is resealed securely. Please also ensure all products are returned in their original packaging and with their original tags. You are welcome to reuse your original order satchel or an alternative plastic covering.

RETURN ADDRESS:
AO ONLINE STORE
6 CHIFLEY DRIVE,
MOORABBIN AIRPORT, VIC, 3194.