



Remote Warehouse

Returns Form

Order Date	
Order Number	
Quantity	
Product	
Exchange/Refund	
Reason code	

Reason Codes

- 1 - The item arrived too late.
- 2 - The item was damaged on arrival.
- 3 - The item looked different to the pictures on arrival.
- 4 - You received the incorrect item.
- 5 - You ordered the incorrect item.
- 6 - The item is faulty.

Return to:

**The Remote Warehouse,
10 Horokaka Place,
Papamoa Beach, Papamoa, 3118.**

Please note: Returns will only be accepted if they are unused and in the original condition. It is your responsibility to get the items back to us in good condition, please package items accordingly and choose a method of post that allows the return to be received within the 14 day period. If returns are out of the 14 day period they may be accepted at the discretion of the customer services team.