



Consumer Warranty Claim Form

Store Name

Purchase Date

Order Number

Contact Name

Ship to Address

Phone #

Email Address

Item#	Qty	Issue
EXAMPLE:1234-RS	2	Broken when arrived

**Please be advised processing time is between 3-5 business days.*

If you do not have an online order number, please include a copy of your invoice/receipt with this form.

Submit the form: Email: Support@exhart.com

Toll Free Phone # 800-775-5503 Fax # 818-576-9638 Text # 408-883-7715

We do not require product returns for nonfunctioning items.

Replacements for nonfunctioning Exhart items within the 1 year warranty period: A replacement part or complete item will be replaced at no charge when product has been purchased within 60 days with proof of purchase. After 60 days to 365 days with proof of purchase, freight will be charged if a full replacement is granted which will vary from your item purchase price.

Replacements for nonfunctioning Molemax products within the 5 year warranty period: A replacement will be sent at no charge when product has been purchased within 1 year with proof of purchase. After 365 days to 5 years with proof of purchase, freight will be charged which will vary from your item purchase price.

Purchase Price = Freight Cost

\$19.99 and below = \$5.99

\$20 - \$29.99 = \$6.99

\$30 - \$39.99 = \$7.99

\$40 - \$49.99 = \$8.99

\$50 - \$59.99 = \$9.99

\$60 - \$69.99 = \$10.99

\$70 - \$99.99 = \$11.99

\$100 and above = \$12.99

Excludes Alaska, Hawaii and Puerto Rico.