

CATCHBOX LIMITED WARRANTY

What does the warranty cover?

Catchbox SIA ("Manufacturer") warrants this Catchbox branded product (including any accessories) against defects related to manufacturing, parts, materials, and workmanship under normal and accepted use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser.

What does this warranty not cover?

This limited warranty does not cover normal wear and tear or: Counterfeit or "Grey Market" product or products purchased from any non-authorized distributor or reseller; Damage or inoperability caused by inadequate repair work performed by the end user or any non-authorized repair center; Other equipment or reimbursement for said equipment that has been used in conjunction with the product and or its accessories; Inoperability due to lack of reasonable maintenance and care as determined by the manufacturer; Accessories or consumable items such as, but not limited to, batteries, outside fabric covers, and foam Caps; Loosening of adhesives.

This warranty does not cover any damage or loss: Caused by accident (including force majeure or natural forces), misuse, abuse, neglect, product modification; Caused by failure to follow instructions in the user manual, including failure to perform recommended periodic or routine maintenance; To the decorative surface of this product; Caused by using this product for other than its intended purpose.

This Limited Warranty does not guarantee that the use of your Catchbox wireless microphone will be uninterrupted or error free.

What will you, as the manufacturer, do to correct problems?

If a defect arises and you return the product during the warranty period, the manufacturer will, at its sole discretion and to the extent permitted by law either replace the defective part with a new or refurbished one that is functionally at least equivalent to yours, or refund all or part of the amount you paid. If the manufacturer replaces the product, the replaced product will continue to be warranted for the remaining time of the original warranty period or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you.

All returned parts for which you have received a refund or replacement will become the property of the manufacturer.

The manufacturer does not provide advance replacement products. The expected turnaround time is subject to parts and product availability and therefore cannot be guaranteed.

The manufacturer will be responsible for shipping to the customer after repair/replacement ONLY. The customer is responsible for all shipping/handling charges related to returning the product to the manufacturer or one of the manufacturers authorized repair facilities. Products must be shipped in their original packaging or otherwise suitably protected to avoid damage during shipping. The manufacturer will not be responsible for any damage incurred during shipment.

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How can I, the customer, get warranty service?

To obtain warranty service you must present the following information to make a warranty claim: (i) model of your product(s); (ii) your full address and contact information; and (iii) your purchase receipt or other proof of the date purchased. To make a warranty claim, please contact the manufacturer at info@getcatchbox.com for warranty service.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE END-USER. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE EXPIRATION OF THE LIMITED WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE MANUFACTURER SHALL NOT BE LIABLE TO YOU UNDER ANY THEORY OF LIABILITY-WHETHER CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE-FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH THE PRODUCT OR THESE TERMS, WHETHER OR NOT THE MANUFACTURER OR ITS REPRESENTATIVES HAVE BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING, YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE MANUFACTURER'S TOTAL LIABILITY IN CONNECTION WITH THE PRODUCT OR THIS LIMITED WARRANTY WILL NOT EXCEED THE PURCHASE PRICE THAT YOU ACTUALLY PAID FOR YOUR PRODUCT. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

