

How do I return something?

Return your item within 7 days of receiving it.

Please note: We do not offer refunds, only exchange or credit note.



1. Check Stock Levels

Before you send your suits back please check online whether the stock you would like is available.

You can check stock online at www.aloeswimwear.com - Click on your specific piece. If you are able to select it/your size, we have it. If you cannot, then we are out of stock.

2. Package your item

Return your items exactly as you received them. Unworn, unwashed, with tags still in tact and hygiene strip in place.

Aloé Swimwear
PO BOX 5031
Elanora Heights, NSW, 2101
Australia

Note: We highly recommend you send your return parcel via Registered Post; we take no responsibility for parcels that go missing en-route back to our warehouse.

Once we receive your exchange we will email you an invoice for payment of the below return fees. When this is paid, your return will be shipped out, make sure you double check your email address please.

3. Complete the details below

DATE:	
NAME:	
ORDER NUMBER:	
EMAIL: (FOR RETURN FEE PAYMENT)	

Item(s) you are returning

Style	Colour	Size	Price

Item(s) you wish to exchange for

Style	Colour	Size	Price

Shipping Options (Please tick)

Australian standard shipping: \$10
Australian express shipping*: \$15
International shipping: \$25
* Please note express shipping does not have signature on delivery and will be left in letterbox, we take no responsibility for missing parcels.

What happens now?

Once your items are received we will process within 1-3 business days.

If you have any questions on any of the above please do not hesitate to contact us at hello@aloeswimwear.com