

ORDER DATE	ORDER NUMBER

# RETURNS FORM

**NOIR | LDN**

QTY	ITEM CODE	DESCRIPTION	SIZE	REFUND <small>(PLEASE TICK)</small>	EXCHANGE <small>(PLEASE TICK)</small>	REASON <small>(USE CODE KEY)</small>	NEW DESCRIPTION / COLOUR	NEW ITEM CODE	NEW SIZE

RETURNS / EXCHANGE REASON CODE KEY	
CODE	REASON
1	LOOKS DIFFERENT TO IMAGE ON SITE
2	ORDERED MORE THAN ONE SIZE
3	ARRIVED TOO LATE
4	POOR QUALITY / FAULTY
5	DOESN'T FIT PROPERLY
6	DOESN'T SUIT ME
7	INCORRECT ITEM RECEIVED
8	PARCEL DAMAGED ON ARRIVAL

## HOW TO RETURN YOUR ITEMS TO US:

- 1 *Print and complete this form.*
- 2 *Place your completed form inside your parcel.*
- 3 *Cut out the returns label and attach to the outside of your parcel.  
(International customers only, UK customers please create free returns label via website)*
- 4 *Seal your parcel and send it back to us.  
(Please note this is not a prepaid label)*
- 5 *Your return will be processed within 10 days from the date of return.*

**MORE INFO:**  
[www.noirdn.com](http://www.noirdn.com)

**CUSTOMER SERVICES CONTACT:**  
[customercare@noirdn.com](mailto:customercare@noirdn.com)



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