



EW-29

Owner's Manual



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Technical Specifications

| | |
|-------------------------|---|
| Model | EW-29 |
| Weight Capacity | 400Lbs |
| Speed: | Up to 15mph |
| Distance: | 20 miles per charge (distance varies on terrain, riders weight, road surface, etc.) |
| Front Seat: Type | Oversized with back rest |
| Front seat: Size | 10" x 12" x 9" (LxWxH) |
| Front Seat: | 32" minimum, 35" maximum |
| Rear Seat: Type | N/A |
| Rear Seat: Size | N/A |
| Steering Height | 38" minimum, 38" maximum |
| Rear Foot Rest: | N/A |
| Power: | Electric 48 volts |
| Watts: | 500-750 Watt power peaks |
| Motor Type: | 500w Direct-drive hub motor |
| Amps: | 12 AH |
| Volts: | 48 Volts |
| Dimensions: | 67" x 29" x 38" (LxWxH) |
| Floor Clearance: | 6" |
| Front Basket: | 8"x 10" x 7" (LxWxH) |
| Batteries: | (4) 12 volt 12 amp hour SLA |
| Forward/Reverse switch: | N/A |
| High/ Low Speed switch: | N/A |
| Front tire size: | 22" x 1.95" |
| Rear tire size: | 20" x 1.95" |
| Charger: | 48-volt Smart Charger included |
| Throttle Type: | Variable Twist Throttle |
| Key Start: | Yes |
| Braking System: | Front V brake, rear expansion brake |
| Drive System: | 500w hub motor |
| Headlight: | LED light |
| Rear lights: | N/A |
| Carton Size: | 63" x 36" x 54" |
| Scooter Weight: | 128lbs |
| Battery Indicator: | Yes |
| Front: | Front suspension fork |
| Rear: | Rear Two Suspension Springs |
| Reflectors: | Yes |
| Warranty: | Limited – 1 Year Warranty |

Operation of Scooter:

1. Turning on the power

Insert key into ignition underneath the seat and turn clockwise to turn the scooter on. The battery indicator will display the current charge level when on. Turn the key counter-clockwise to power off when stopped.



2. Speed Control

The black twist grip throttle controls acceleration. Twisting the throttle grip towards you will increase the speed. Releasing the throttle grip will reduce the speed gradually while on a level surface.

3. Battery Power

The current charge and speed will be displayed when the scooter is on. The screens display will not display when the scooter power is off. The trip indicator will automatically reset when the scooter is turned off.



4. Horn

There is a yellow horn button on the left side of the handlebars. Press button to sound the horn.



5. Headlight Switch

The headlight is controlled with switch on the headset.

- The "I" Symbol is on
- The "O" Symbol is off



6. Seat Folding and Stabilizing Bolt

The seat is locked in place to avoid removal of the battery without keys. The stabilizing bolt keeps the seat stable. Remove the stabilizing bolt, and turn the key left to release the seat lock. This step must be completed before the battery can be removed.



Key Lock -

Stabilizing Bolt -

7. Battery Pack Power Cable and Charger Port

To access the battery pack, insert the secondary key into the side of the left-hand trunk latch release lock cylinder. The battery can be charger separate from the scooter using the provided smart charger.



Charger Port /
Scooter Power Cable
Being Pointed to

Charging Instructions:

The smart charger included with your scooter will shut off when the scooter is fully charged. When the light on the charger is red, the scooter is still charging. When the light turns green, this means the scooter is fully charged. Once fully charged, unplug within two hours to avoid overcharging.

The charging time varies depending on how charged the batteries are. If almost empty, the charge time may take up to 8 hours. If the red lights stays on for more than 8 hours, unplug the charger.

Batteries and Battery Maintenance:

Only use lithium ion batteries that are and maintenance free for your scooter. Lithium ion batteries are specifically designed to decrease weight and size.

Battery Type: (4) 12 volt, 12 AH Maintenance Free, Deep Cycle, Sealed Lead Acid.

Note:

- Do not use lithium ion batteries. They are not designed to be in this scooter.
- The useful life of a battery is quite often a reflection of the care it receives.
- Always charge the batteries in a well-ventilated area.
- The charger is intended for indoor use only.
- Replace all battery cells at the same time if weak.
- If the scooter will not be used for an extended period, arrange to have the batteries recharged at least once every month to avoid deterioration of the batteries.

Ramps and Curbs:

1. Check that the ramp surface is roughened to prevent slipping. Never drive across a slope or turn sharply on a slope.
2. When driving up curbs, always check the height of the curb to ensure that it does not exceed 4" height.
3. Always go forward up ramps and curbs.
4. Avoid stopping completely when going over small objects or obstructions.

General:

1. Always keep your feet on the scooter.
2. Do not exceed the weight capacity of 400lbs.
3. Do not attempt to lift or move the scooter by any of its removable parts. Personal injury and damage to the scooter may result.
4. Never try to use your scooter beyond its limitations as described in the manual.
5. Do not operate your scooter if it is not functioning properly.
6. Do not connect any electrical or mechanical device to the scooter. Failure to obey this instruction may result in injury and will void the warranty.
7. Always comply with local laws and regulations.
8. It is very important that power plug is inserted and plugged firmly into battery for electrical power operation.
9. Always inspect the scooters mechanical components and tires prior to operation.
10. Know and practice the rules of safe and responsible riding.

Use While Under the Influence of Medication or Alcohol:

1. Check with your physician if you are taking any medication that may affect your ability to operate your scooter safely.
2. Do not operate your scooter while you are under the influence of alcohol as this may impair your ability to operate your scooter in a safe manner.

Safety Requirements:

Driving Surface

The EW-29 has the best stability and performs the best under the normal driving conditions (dry, level ground with concrete or asphalt). Extra care must be taken when riding on other surfaces (grass, gravel, etc.).

DO NOT exceed the specified climbing angle. Do not operate the scooter before you have fully read and understood the manual.

- Always turn the scooter off and set the rear kickstand before getting on or off the scooter.
- Avoid driving in loose gravel, covered soil, and sandstone.
- Do not drive the scooter in unknown road conditions.
- The scooter can ride over small obstacles within a certain height, but you must minimize the speed and slowly drive over the obstacle.
- Do not operate the scooter under the influence of drugs or alcohol.
- Do not park on steep slopes.

- Changing the initial setting of refitting your scooter is forbidden.
- Use caution when operating near busy streets, markets, or shopping centers. Do not operate in unsafe areas.
- Consult local authorities about the traffic rules for scooters in your city.
- Hold the handlebar with both hands and put both feet on the floorboard always while operating the scooter.
- Never sit on the scooter in a moving vehicle.
- Do not operate on uneven slopes or uneven ground; be careful when passing over slopes.
- Never take the scooter on an escalator.
- Do not operate on frozen, slippery, or salty roads.
- Never let the batteries freeze; do not charge when frozen.
- Make sure the batteries are fully charged before operating.
- Do not let the batteries every go completely dead. When low, do not let sit for an extended period or damage may occur.
- Always use required safety equipment while operating.
- Do not modify or change the electrical system and frame. Doing so will void the warranty.

Warranty:

For valid warranty claims E-Wheels will, at their discretion, replace/repair/refund items mutually agreed to be defective.

E-Wheels warranty as following:

1. Electronic components: (1) year limited warranty.
2. Controllers: (1) year limited warranty.
3. Batteries: Not warranted
4. Consumables: Not warranted (Tires, tubes, seat cushions, etc)
5. Warranty does NOT cover labor costs.

Any damaged or defect of any nature occurring from the misuse of the product is not to be covered. The warranty is to start from the date of arrival of our product.