

## LIMITED WARRANTY GUIDELINES

INOZETEK (The "Company") Supergloss Wrapping Film (The "Product(s)") must be installed by an Authorized INOZETEK Installer to be valid for warranty. The Company warrants The Product to be free of defects in material and workmanship. This limited warranty does not cover damage caused by normal wear and tear, road debris, improper use, or any other aforementioned exclusions listed below. This warranty is non-transferable, and is only valid to the original purchaser. In order for a product to be eligible for warranty, a valid warranty card must be filled out by the original installation facility and submitted to Inozetek Inc within 30 days of the installation date.

## **OBLIGATION**

INOZETEK INC will provide replacement material for the specified amount of product deemed defective in accordance with the warranty policy. If replacement material is not sufficient in satisfying the claim, Inozetek Inc, at its sole discretion, will determine if credit shall be issued.



# WARRANTY EXCLUSIONS

This warranty is void if The Product is installed by a non-authorized installation facility and does not cover workmanship or installation errors. Warranty may become void due to improper aftercare, lack of cleaning, use of non-approved cleaning agents/products, and/or misuse of product. The Product is warranted on OEM clear-coat surfaces that are 8 years or newer. Installation on non-approved substrates, repainted surfaces, primer, polyurethane, and vinyl are automatically void of warranty. Inozetek INC assumes no responsibility in repainting of surfaces for any reason. Installation on non-painted surfaces including but not limited to carbon fiber, chrome, headlights, or taillights are not covered under warranty. This warranty does not cover damages caused by normal wear and tear, road debris, severe weather events, or any act of god. This warranty may not be modified or extended by any installation facility/dealer.





## **APPLICATION**

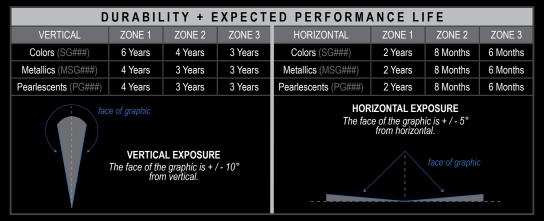
INOZETEK Supergloss Wrapping Film is recommended as a dry apply product.

<u>Please Note:</u> Slight color variation may occur between different lots/rolls of film. It is encouraged to use one roll of material per vehicle to avoid any shift in color between various lots/rolls. If multiple rolls of material are required to complete a vehicle, ensure each roll is from the same production lot. Additionally, all Supergloss Wrapping Film must be installed directionally to maintain consistent shift in color between panels.

#### **DURABILITY**

The term of this warranty is equal to the film's durability. The film is expected to perform adequately, considering that the film is stored and installed properly and applied in vertical exposure by the zones listed below. Aftermarket products (i.e. wax, polish, ceramic coating), fuel spills, lack of maintenance, environmental conditions, or any other damages by a third party are not covered under warranty.

Other factors could lead to a shorter durability lifespan, including but not limited to: preparation of surface, surface texture, improper application. Different brands of vehicles and their OEM paint quality may have an effect on the vinyl, which may cause orange peel to occur over time. Orange peel occurrence on the films / vehicle is not covered under warranty



## FILING A CLAIM

Inozetek Inc Dynamic PPF is warranted globally in accordance with the information listed in this document. If a product defect occurs, it is the responsibility of the installer to submit a warranty request to Inozetek within 30 days of the occurrence along with the original invoice, and photos to support the claim. All decisions regarding the presence of a valid defect as listed in this document will be determined by Inozetek Inc.

For any questions pertaining to warranty information, please contact:

#### Inozetek USA

4181 Temple City Blvd. Ste B, Rosemead, CA 91770

E-mail: info@inozetekusa.com

Phone: (626)-360-8889