



WARRANTY CLAIM FORM

To receive warranty service you must be the original purchaser of the product and have the original sales receipt. If proof of purchase is not supplied, the warranty period will be calculated from date of manufacture.

INSTRUCTIONS

1. Print and fill out form. Scan or photograph form.
2. Make two copies; one for Ibera and one for your own records.
3. Scan or photograph sales receipt.
4. Include photograph/s to illustrate the problem.
5. Send this Warranty Claim Form, copy of sales receipt and photographs to appropriate company.

Do NOT send product unless instructed. This will be decided after your claim form has been processed.

Date _____
Day / Month / Year

Customer/Distributor Information

Name	_____		
Address	_____		
State	_____	Tel	_____
Country	_____	Fax	_____
Postcode	_____	Email	_____

Product Information

Product Name / Model No.	_____		
Purchase Date	_____	Day / Month / Year	
Quantity	_____		
Product used for how long / how frequently?	_____		
Receipt Included	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Photographs Included	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Describe the Problem