



1950 Estes Ave
Elk Grove Village, IL 60007
(800) 363-1075
www.jarvislighting.com

10 Year Limited Warranty with Labor Allowance – Effective 6/1/2017

Limited Warranty:

Jarvis Lighting warrants that all Jarvis Lighting LED luminaire products (the “Product(s)”) covered by Jarvis Lighting’s “10 Year Limited Warranty with Labor Allowance” will be free from defects in material and workmanship for a period of 10 years from the original purchase date from an authorized Jarvis Lighting distributor.

If a Product fails to operate within the warranty period as a result of defects in materials or workmanship, Jarvis Lighting may, at its sole discretion, decide to repair the Product, replace the Product with a same or similar Product, or will issue a refund in the form of a credit which may be used by the purchaser for future Jarvis Lighting Product purchases.

Labor Allowance:

If a Product fails to operate within the warranty period as a result of defects in materials or workmanship, Jarvis Lighting will also cover reasonable labor costs for Product removal, installation or field-repair.

The following product families are covered by Jarvis Lighting’s 10 Year Limited Warranty with Labor Allowance:

- AL Series
- AR3 Series
- CL Series
- CPL Series
- SCRT Series
- WLFT Series
- WMFT Series
- WPS Series
- XBEAM Series

This Warranty is subject to the below Warranty Terms and Conditions

Warranty Terms and Conditions:

Products must be registered within 90 days of installation to be covered by Jarvis Lighting’s warranty for a ten (10) year period. Warranty registrations may be submitted via e-mail, through our website, or via US mail. Contact Jarvis Lighting for registration methods. Jarvis Lighting reserves the right to not accept warranty registrations with missing, incorrect or incomplete information. In the event that a Product is not registered, the Product will be covered for the first half of the warranty, a period of five (5) years and the warranty will not include any labor allowance.

Additional Terms and Conditions:

Jarvis Lighting reserves right to modify this warranty from time to time. Any such modifications will be effective for any purchases made after the effective date.

This warranty is extended to the original purchaser for products installed at their original installation location and position. Products must be purchased from an authorized Jarvis Lighting distributor or from Jarvis Lighting otherwise this warranty is void.

This warranty includes a labor allowance to cover reasonable labor costs associated with a Product failure. This labor allowance is to cover the removal and re-installation of a repaired or replacement Product. This labor allowance covers reasonable labor costs up to a maximum of forty-five dollars (\$45) per unit. Jarvis Lighting, at its sole discretion, may determine how to reimburse these labor costs. Jarvis Lighting may either pay the labor allowance directly to the customer, pay the labor allowance directly to the contractor performing the work, or contract directly with a third-party contractor to perform the labor. Written authorization from Jarvis Lighting prior to the commencement of any repair work is required in advance. Failure to obtain written advance authorization from Jarvis Lighting will disqualify you from receiving the labor allowance. Jarvis Lighting is not responsible for any overtime costs, add-on costs, equipment costs or any other costs that may occur. The labor allowance only applies for the first five (5) years of the 10-year warranty period. After five (5) years, there is no labor allowance.

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Jarvis Lighting, at its sole discretion, may pay reasonable return shipping costs and replacement shipping costs. Jarvis Lighting is not obligated to do so.

This warranty does not cover any accessories including photo-sensors or other lighting controls. This warranty does not cover normal wear, including normal changes in cosmetic appearance and normal decay of luminous flux. This warranty does not cover lighting strikes, power surges, or other extreme operation conditions which may damage the Products.

In the event that a power supply fails, Jarvis may, at its sole discretion, decide to replace the power supply components only.

If a product fails to operate within the warranty period as a result of defects in materials or workmanship, Jarvis may, at its sole discretion, decide to repair the product, replace the product with a same or similar Product, or will issue a refund in the form of a credit which may be used by the purchaser for future Jarvis Lighting product purchases. Starting five (5) years after the beginning of the warranty, Jarvis Lighting may prorate the refund credit given to the customer according to the following amounts. Products with 4 years or greater remaining in the 10-year warranty period will be eligible for a credit equal to 50% of the original purchase price. Products with 3 years or greater remaining in the 10-year warranty period will be eligible for a credit equal to 40% of the original purchase price. Products with 2 years or greater remaining in the 10-year warranty period will be eligible for a credit equal to 30% of the original purchase price. Products with 1 year or greater remaining in the 10-year warranty period will be eligible for a credit equal to 20% of the original purchase price. Products with less than 1 year remaining that are still within the 10-year warranty period will be eligible for a credit equal to 10% of the original purchase price. Original purchase price is based on Product price, not including any installation, taxes, fees or shipping charges.

Repaired or replaced Products are warranted for the remainder of the original Product's original warranty period.

If an identical replacement Product is not available, Jarvis Lighting reserves the right to utilize similar or remanufactured or reconditioned products.

This warranty is limited to products purchased in and in use in the United States or Canada.

An LED luminaire is considered to have failed when 10% or more of its LEDs do not light up. This limited warranty will not apply to any product which has been subject to misuse, improper installation or application, negligence or accident, Acts of God, misapplied, modified or repaired, attempted to be repaired by an unauthorized person or improperly installed. With the exception of this limited warranty, JARVIS DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE OR PURPOSE.

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