

Online Ownership Transfer Guide

Your step by step guide to transferring ownership of a pet online with Central Animal Records.

Create Account:

- 1. Go to www.car.com.au
- 2. Click on the 'Create Account' link on the top right hand side of the website.
- 3. Create an account if you don't already have one.

Change of Ownership:

- 1. Once your account is created, log in using an email & password.
- 2. Click on the 'Add new pet' tab.
- 3. Enter the microchip number (at the top of this page) and click on 'Search'.
- 4. Check the Animal Description then click 'Confirm'.
- 5. Enter your details and then click 'Proceed to Summary'.
- 6. Check that all pet details and new owner details are correct.
- 7. Click on 'Agree & Submit' when satisfied that all details are correct.
- 8. Fill out all payment details and then click on 'Pay Now.'
- 9. Once payment has completed, the following message will appear.

Payment Successful! Thank you. A confirmation email and text has been sent to the current listed owner on Central Animal Records. The ownership transfer will be completed only after the current listed owner has accepted the transfer request.

10. A certificate will be emailed once the transfer is approved. (Allow up to 23 days)

Important Notice to New Owner: PRIVACY STATEMENT - This information is strictly confidential and only information necessary to enable the return of your missing pet or to assist Council pet registrations, will be supplied to authorised scanning centres, except where Central Animal Records is required by law to produce any of the information. Statistical information may be supplied to other parties for purposes associated with animal welfare and/ or management of domestic animals. In such circumstances Central Animal Records will provide the information only on assurance that the information will not be used for commercial purposes.

Need further assistance? Contact us today.

Email: info@car.com.au or Call: 03 9706 3187