



PURE PERFORMANCE

RETURNS FORM

Please follow the instructions below:

1. Print out this form and complete all information below. If possible, photocopy this document once complete and retain one copy.
2. Ensure the item(s) you are returning are unopened and in any original packaging unless faulty. Returned goods must have all tags still attached and any associated documentation present otherwise we may not be able to accept the goods for return. Unwanted goods need to be in a resalable condition.
3. Package your items securely and include this form in the packaging with your returned items.
4. Label your package. You can either use the label at the bottom of this document or hand-write the address on a label and securely attach it to the parcel. The package must clearly include the phrase "RETURNED ITEM(S)" or it will not be accepted at our sorting facility. In this case a refund or replacement cannot be made.
5. Please DO NOT mark or affix the returns label to the original manufacturer's container. Labels should only be affixed to the mailing box/bag. Refunds will not be issued in this case.
6. We recommend that you obtain proof of postage from your Post Office before sending any items back to us.

PLEASE NOTE THAT WE CANNOT PROCESS ANY RETURNS THAT HAVE NOT FOLLOWED THIS PROCEDURE.

Name	
Contact number	
Email address	
Order Number	

Choose REASON for returning items: (please place an "x" in the relevant box)

Unwanted Incorrect item Damaged Faulty

If Faulty, please describe details of the fault

List the ITEMS to be returned below:

Product Description	Qty

Address for all returns:

Returns Dept. Protein World Ltd. Kingfisher House, Restmor Way, Hackbridge, Surrey, SM6 7AH, United Kingdom



Returns Department

Protein World Ltd.

Kingfisher House

Restmor Way

Hackbridge

Surrey, SM6 7AH

United Kingdom

Either cut out this label and attach securely to your parcel or hand-write the information above.
Please ensure you include your package and documentation inside the parcel