

URBANSPOURT

RETURNS FORM

STEP 1

Check all conditions of our return policy are met to ensure your item is eligible for return

STEP 2

Fill out the return details below & return to:
URBANSPOURT RETURNS
17 Bourke Road
Alexandria, NSW
2015

STEP 3

When your item has been received & processed you will be emailed your store credit or exchange details!

UrbanSport's return of goods policy is in accordance with the Australian Consumer Law.

Customers seeking to return garments for incorrect size, fit or change of mind, please ensure:

- The item/s are returned within 14 days of receiving your order
- The item is in its original condition, unworn/unwashed with all tags still attached
- The item/s are not damaged or altered (e.g. stained by fake tan or make up and do not smell of cosmetics, perfume, deodorant, washing powder and/or other products)

Items can be returned for store credit or exchange only. Store credit will be emailed to the same address used to place the order.

Any items received that are deemed faulty will be refunded.

Your Name _____ Order# _____

Item Name:	Size	Reason Code	Reason For Return
			1. Too Small
			2. Too Big
			3. Too Short
			4. Too Long
			5. Material
			6. Change of Mind
			7. Faulty
			8. Other
Comments:			

I would like: Store Credit Exchange _____

* Please note if we do not have stock of the item requested a credit note will be issued and you will be notified.

View our full returns policy online at:

www.urbansport.com.au

Have any further questions?

Email us at info@urbansport.com.au