





Here at Freedom Shoes, we believe in sourcing quality and durable products that support a woman's lifestyle. It's clear that you need lot from your shoes; you need real comfort, durability, on trend styling, flexibility and the confidence to walk through life whilst being kind to nature. We are excited to bring you inspiring products that make a difference to our planet.

DON'T WORRY, RETURNS ARE EASY!

CONDITIONS OF A RETURN

- 1. Within 30 days of purchase at customer's expense
- 2. If your purchase is unworn and in its original condition, including original packaging
- 3. Include your online receipt (emailed to you at time of purchase)

Please note that we do not refund for change of mind, however are happy to exchange for a different size or colour. Refunds are only if the product appears to be faulty and will be assessed by our team.

Please visit our FAQ page and/or Returns Page for more information: www.freedomshoes.com.au

RETURN VIA POST



Make sure your item is in its original condition with the online receipt



Please post your item along with the original purchase receipt to:

11/20 Narabang Way, Belrose, Sydney NSW 2085



Once your package has been received and assessed, we will contact you within 1 to 3 business days regarding your return.

RETURNS | EXCHANGE FORM

Simply complete the form and return it with your item(s) to us by post

ORDER NUMBER(you can find this at the top	of your Freedom Shoes Confir	mation email)		
FULL NAME				
ORDER DATE	PHONE NUMBER ()			
ADDRESS (Delivery)		SUBURB/CITY		
STATE	POSTCODE	COUNTRY		
EXCHANGE/RI	ETURN			
STYLE NAME	COLOUR	SIZE	REASON CODE	
REASON CODE				
1. Faulty	2. Incorrect Size	2. Incorrect Size 3. Colour		
	d for change of mind, however are			
We're only a phone				

Monday - Friday: 9am - 5pm Phone: 0427 233 733

info@freedomshoes.com.au

Email: