

## **RETURNS AND EXCHANGES**

## Please see our full returns policy online for more detailed information. Contact us with any queries.

- Should you wish to return an item purchased from Mangos Fashion we will be happy to issue a refund, provided it meets all refund policy terms and conditions of the sales platform used.
- The item must be returned in original condition unworn, unwashed, with all tags still attached.
- The item must not smell of perfume, deodorant or body odour. The item must not have make up or fake tan marks on the inside or outside- please take due care when trying on your order.
- For hygienic reasons cosmetics, hosiery, bodysuits, swimwear and earrings cannot be returned.
- Returned items not received in their original state will be automatically returned to the customer. Mangos Fashion staff will reserve the right to reject a return if we conclude it is not in new condition.
- If you wish to exchange, the fastest way to exchange is for you to order what you need online now, which we can fulfill and dispatch immediately, and return what you do not need for refund.

## Please send returns to:

Mangos Fashion 48 Commercial Street East Mount Gambier South Australia 5290

Please advise us via email of your return and send the item back with this completed form.

Name: \_\_\_\_\_

Invoice/ Order number: \_\_\_\_\_

Order made via:	Online Store
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() eBay∗

\* eBay returns will only be accepted when requested through the eBay "Returns" function. We will not process a return received without an eBay return request.

QTY	ITEM NAME	SIZE / COLOUR	REASON CODE	REASON FOR RETURN CODES
				<ol> <li>Too big</li> <li>Too small</li> <li>Didn't suit</li> <li>Ordered multiple sizes</li> <li>Faulty</li> <li>Arrived too late</li> <li>Other- please describe:</li> </ol>

Returning for:

O Exchange- please specify size/colour below:

CONTACT US

info@mangosfashion.com.au

0457 286 379

## PLEASE REMEMBER

Return postage costs must be paid by the customer. We recommend using tracked post. Mango's Fashion Boutique is not responsible for items lost in transit.