



At Sweet Grass Dairy our commitment to the health and safety of our employees, customers, and guests is essential while we navigate the information regarding the evolving COVID-19 pandemic. We are closely monitoring the situation with guidance from the Centers for Disease Control as well as state and county health officials.

We want to assure you that we are taking enhanced precaution in light of the current situation. We have always diligently followed strict food safety laws and have a shining inspection record at both our cheese plant and cheese shop. Both locations will remain open for business while we take these extra safety measures:

- We have increased our already strict sanitation protocols for employee hand-washing and personal hygiene, food handling, restroom sanitation, and surface maintenance.
- We have suspended all external visits to the cheese plant.
- We have temporarily suspended all business travel and external event participation for our sales team.
- We have launched curbside pick up for retail and food service items at the Sweet Grass Dairy Cheese Shop.
- We have suspended all passive sampling and special events at the Cheese Shop
- At both the cheese plant and the Cheese Shop, we are requiring all team members with cold or flu-like symptoms to stay home. Our company policies serve to support our employees in the event of absence due to illness.
- We have modified our PTO policy to include paid family leave for employees whose households are affected by COVID-19.

We are currently sitting on a large amount of inventory that normally would have been sold to the food service sector. We are operating flexibly so if you need a different delivery day, a last minute order or to add on to an existing order, please do not hesitate to contact us.

The impact of COVID-19 is huge to small businesses like ours and we will likely feel the effects of this for the unforeseeable future. While that makes us fearful, we will continue to remember that Sweet Grass Dairy exists because we have a passion to provide joy, nourishment, and connection to regenerative agriculture through our handmade cheeses. As we face our uncertain future, we do know that we are all in this together. We are committed to supporting each other in encouragement, compassion, and kindness. Stay safe and healthy.

The Sweet Grass Dairy Team

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