

# Hi-Lo BED

## Operators Manual & Safety Instructions



**Headboard and mattress not included.**



**If your Hi-Lo Bed does not operate or if you think parts are missing, please contact the dealer immediately.**

### **Important Information**



#### **READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT**

##### **ELECTRICAL GROUNDING**

This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded electrical outlet.

##### **WARRANTY WARNING**

Do not open any control boxes, remote hand controls, motors, or other electrical components. **The product warranty will be void if these components are tampered with or altered.** Do not attempt to alter component wiring or adjust or modify the structure of the product in any way. **Doing so will void the warranty.** Any repair or replacement of base parts must be performed by authorized personnel.

##### **LUBRICATION**

This product is designed to be maintenance free. Do not apply lubricant to any part.

##### **PRODUCT RATINGS**

The lift motors are not designed for continuous use. Any attempt of continuous use will shorten the life expectancy of the product and **may void the warranty.**

The recommended maximum weight for the Hi-Lo Bed is 450 lbs. distributed evenly across the base. This product is not designed to support or lift this amount in the head or foot sections alone. It will lift this amount going from the low position to the high position. Note: Exceeding the recommended weight restrictions could damage the base and **voids the warranty.**

For best performance, consumers should enter and exit the bed in the low position. Avoid placing extra weight on head or foot section of the base, including when in the high position. **DO NOT STAND ON THE BED AT ANY TIME.**

UL recognized components. CFR 1633 rated.

### **SMALL CHILDREN AND PETS WARNING**

After un-boxing the bed, immediately safeguard the packing materials as they can harm small children and pets. To avoid injury, children or pets should never be allowed under the bed base. **Children should never operate this bed without adult supervision.**

### **SERVICE REQUIREMENT**

In the event that service is required, service technicians are not responsible for moving furniture, removing headboards, footboards, or any other items required to perform maintenance on the bed.

### **PINCH POINT WARNING**

During the operation of the bed, gaps (pinch points) are created. A child, person's limb, or a pet can become entrapped during use and when base is in the high position. Always keep gap areas (pinch points) clear and keep limbs on top of the base. **Failure to follow this warning could result in serious injury or death.**

### **ACOUSTICS**

There will be some humming sound during operation. This is normal.

### **LOCATION ENVIRONMENT**

The level of sound experienced during operation is directly related to the location environment. When the base is located on a hardwood floor the bed operation may be audible. To minimize this, place a piece of carpet or rubber caster cups under each leg of the base.

### **WARRANTY**

Purchaser must show original proof of purchase for Warranty to be valid. See page 6 for warranty information.

## HAND CONTROL OPERATION



## FAST AND EASY ASSEMBLY INSTRUCTIONS:

Open box, you will see the components in the picture below:

- (1) Bed Frame
- (4) Legs
- (5) Brackets for mattress stability
- (#) Panels needed for size extension
- (1) Allen Key



Use the Allen key to screw on the 4 legs to the frame. Turn bed frame over right side up. Add the numbered panels for desired bed size. Clip the brackets to the top of the frame as shown.



Move your bed to desired position. Place your favorite mattress on the bed and plug in the bed.

# **10 YEAR LIMITED WARRANTY**

## **Call for 888-236-3044 for Warranty Service**

Your new Hi-Lo Bed has a 10 Year Limited Warranty, subject to the terms and conditions set forth herein.

The Purchaser must show original proof of purchase for Warranty to be valid.

The decision for repair or replacement of defective parts under this limited warranty is at the option and sole discretion of the manufacturer.

## **Year 1: Full Coverage of Parts and Labor**

This bed is warranted by the manufacturer against defects and workmanship for a period of one year from the date of purchase. During this time, the manufacturer will repair or replace, at no cost to the original purchaser, any part found to be defective by the manufacturer. During this period, the manufacturer through its designated representative ServeCo, will provide In-Home Service by calling 888-236-3044. Please have your original invoice / receipt in hand when calling with questions and / or request for service.

## **Year 2-10: Full Coverage Mechanical Parts**

During years 2 through 10, the manufacturer will offer mechanical replacement parts for any mechanical base part to be found defective. The purchaser shall pay all shipping costs for parts and installation labor related to the delivery and replacement of the defective part. The manufacturer's liability is limited to the replacement of the defective mechanical parts only. This does not apply to the fabrics, electrical components, lift motors, and massage motors or wood components. During this period, the manufacturer or its designated representative will provide in home service at customer expense if desired by the customer.

## **Additional Terms and Conditions**

This warranty is void and does not apply:

- To any damage caused by user
- If any parts are altered
- If damage occurred during transit or by mishandling
- If product is subjected to physical or electrical abuse or misuse or any acts of nature
- If load capacity is exceeded in accordance with the Owner's Manual

There shall be no liability on the part of the manufacturer and their respective parent companies, subsidiaries, divisions or affiliates for any special, indirect, incidental or consequential damages or other damages, claim or loss not expressly covered by terms of this Limited Warranty.

