DIGITAL EGG INCUBATOR
USER'S MANUAL
MAX 50

To improve the performance of the product, specifications are subject to change without prior notice.
How to use Rcom MAX 50

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The result of Hatching can be changed by a large numbers of factors. Autolex Co., Ltd. & our distributors will not take any responsibility for 'Loss of eggs or pet/animal lives' under any circumstances such as 'Hatching/Brooding failures', 'User's carelessness', 'Personal (un-certificated) conversion / alteration', 'Arbitrary using out of the machine's purpose', 'Electric power failure', or 'Malfunctioning'. Please be sure that the machine works without any problem before placing Eggs or Pets (Animals). Also, we strongly recommend you to read the User's Manual carefully to minimize of any failure.

Mark Explanation

⚠️ Caution : Caution mark against a fault that can cause damage, trouble, or failure of incubation.

Prohibited.
Do not disassemble.
Do not touch.

⚠️ It is necessary to keep.
Remove the power cord from outlet.
Ground Connection for preventing electric shock.

Tip : References or useful suggestions in using Room product

⚠️ CAUTION Warning of actions which may be dangerous or cause damage to the incubator.
Thank you for choosing the Rcom incubator. The Rcom 50 incubator is the first incubator with creditability to have a superior design and function which help in controlling optimum incubation conditions. It has two sensors, one for detecting surrounding environments and the other for internal incubator conditions. The Rcom 50 is designed easy to use and simple to use as a customer orientated product, but please remember that the user’s incubation knowledge and proper operation are very important for the best incubation result. Therefore, be sure to read this user’s manual carefully before you use this incubator. The Rcom 50 offers optimum incubation conditions, but users need to observe and manage all incubation conditions such as species of eggs, temperature or humidity for each incubation period, and an optimum incubation circumstances.

**Features**

**[Main Features]**

* Outer Temp. Sensor included for Automatic Adjustment of Heating rate responding to Incubation Room Temperature
* Superior design with convenient operation
* Optimum air circulation technique with 5 strong BLDC fans
* Automatic Temp. & Humidity setting and control
* Body locking device
* Water supplement alarm function
* 48 eggs capacity for chicken size eggs (116 Quail egg size / 24 Goose egg size)
* Anti-bacterial Humidification method by heating water, which discourages bacterial growth
* Double-glazed view window for minimizing the influence of outside temperature
* Enhanced reliability by applying Swiss’s Sension’s 3rd generation temperature & humidity sensor
* Strong SMPS application for stable power supply

**[Safety Features]**

* Alarm and display function of abnormal incubator temperature caused by sudden fluctuation of ambient temperature
* Incubation data memory function and power outage notification function in case of power failure
* Circulation fan cover for safety and electric safety cut-out switch on the upper main body for safety
* Heater supporter designed for heater tension control and its safety
* Safety cover applied for protecting humidification unit
* Humidification unit durability improved by water proof BLDC fan
* Alarm when water need replenishing

**[Easy Features]**

* No need of separate humidification unit as it included in main body
* °C or °F convertible
* Easy attachment and detachment of double-glazed viewing window
* Universal egg tray for various size eggs
* Slide plate with embossed feature for preventing skid
* Variable air vent for adjusting air supply
* Bottom body designed for easy cleaning
1. Introduction

(2) Safety Precautions

**Electrical hazards**

- **CAUTION** Be careful the details below when you use.

- Do not use a damaged power cord or loose outlet.
  - Risk of electric shock or fire.

- Do not pull the cord when taking out the power cord, and keep wet hands away from connecting plug.
  - Risk of electric shock or fire.

- Never pull the plug out of the outlet during the incubation period.
  - Incubation will be interrupted.

- Do not twist or crush electric cord.
  - Risk of electric shock or fire.

- Do not insert multiple connecting plugs in an outlet.
  - Risk of fire or electrical overload.

**Setting Cautions**

- **CAUTION** Be careful the details below when you use.

- Do not install in dusty or dirty environment.
  - Risk of damage or fire within the incubator.

- Do not install under direct sunlight.
  - Risk of fire or interference with the incubation process.

- Do not install in moist or humid environment.
  - Risk of fire or electric shock.

- Do not install in excessively cold or hot conditions, cigarette smoke, etc.
  - Risk of interference with the incubation process.

- Do not use any other non-standard parts except those provided.
  - Risk of damage or hatching failure.

- Do not cover the ventilating opening.
  - Inner temperature can rise, interrupting incubation.

- Install away from heat sources.
  - Risk of damage to the incubator case and interference with the incubation process.

- Ensure that the incubator is installed on a stable surface away from edges.
  - Risk of damage to incubator and eggs and user from accidental knocks or drops.

- Do not turn the incubator upside down.
  - Water will pour out of the incubator, and view window can be dropped or damaged.

- Children should be supervised to ensure that they do not play with the appliance.

- Do not disassemble or modify the incubator in any way.
  - Risk if electric shock or fire.

- Please ensure that no small objects get into the holes on the incubator.
  - Risk of electric shock or fire.

- If the incubator sounds strange or emits smoke, contact your service center.
  - Risk of electric shock or fire.

- Clean the incubator thoroughly before storing.

- If the incubator requires repair disconnect from the power supply and please contact to your service center.

**Cleaning Cautions**

- **CAUTION** Be sure to disconnect the electric cord from the outlet before cleaning.

- Do not spray cleanser directly on the incubator surface.

- Clean the incubator by a soft cloth with a neutral detergent.

- Brush away dust on the plug with a dry cloth.

- Do not use chemicals like wax, benzene, alcohol, thinner, aromatic, or lubricant, etc.

- For special cleaning of inner part per year, contact to the service center.
  - If you don’t clean the inside of incubator for a long time, dust can cause some trouble or a fire.
Identification of Parts

- **Serial No.**
  (EX: RCM0950278)

- **Power Connecting (the rear)**
  For connecting power cord.

- **Vents for air circulation**
  For circulating warm air

- **Air inlet vent**
  For inlet of air from outside

- **Main Body-1**

- **Main Body-2**

- **View Window**
  For a clear view of the incubation process.
  (Double Skin Viewing Window)

- **View Window Lock**

- **Air Fin**

- **Universal Tray Divider**
  Adjust the space of dividers according to egg size.

- **Water hole**
  To facilitate water top-up for the humidity control.

- **Digital Control Center**
  See description of the function and operation.

- **Locking Button**

- **Water overflow hole**

Basic Components

- **Main Body-1**

- **Main Body-2**

- **Handle**

- **Water Cap**

- **Egg-Turning Plate**

- **Power Cord**

- **User’s Manual**

- **Easy function operation**

Sold Separately

- **Universal Tray SET**

- **Small egg Tray**

- **Standard egg Tray**

- **Large egg Tray**

* The air Fin will be provided and attached to the main body (upper)

Universal Tray Divider (10EA)
1. Introduction

Function of Digital Control & How to Operate

- **Temp. UP Button**
  - Setting Temp. Up

- **Temp. DOWN Button**
  - Setting Temp. Down

- **Egg-Turning Setting Button**
  - Automatic egg-turning setting or cancellation / Egg-turning test

- **Heater Lamp**
  - (Lighting when working)

- **Temp. Display**

- **Humidity Display**

- **Humidity UP Button**
  - Setting Humidity Up

- **Humidity DOWN Button**
  - Setting Humidity Down

- **Setting Button**
  - Setting value check

- **CAL**
  - Temperature
  - Humidity

- **TURN**
  - Turning On

- **HUMI +**
  - Water Empty

- **HUMI -**

- **DIGITAL INCUBATOR**

- **(Lighting when working)**
  - Egg-Turning Lamp

- **Power Failure Alarm Function**
  - Blink with power failure (to remove, press SET button)

- **Water Supplement Lamp**
  - (Blink with water shortage)
  - Alarm for water supplement sounds in twice.
  - First alarm with water shortage / Second alarm after 3 hours.

**What’s ‘Temperature & Humidity Setting’?**
This is that you set up temp. & humi. As you want to have inside of the machine.

### Function Operation & Explanation

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<td>SET ◼ HUMI- ◼ 20%</td>
<td>Set Humidity as 20%</td>
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</table>

*Put some water after take off label from the back and attach to the window.*
*If you want to change setting value, keep pressing "SET" button and change the value.*
2. Before use  

(1) How to Assemble the Incubator

How to Assemble

1. Egg-Turning Plate

2. Main Body-2

3. Water Cap

4. Universal Tray

5. View Window (Refer to the page 9)

6. Lock the four locking buttons at the front and rear of the incubator.

7. Insert the power cord in the socket at the back of the main body.

- Be careful when you assemble egg turning plate.

- If you do not assemble egg turning place correctly, it can cause incubator failure.

- Gear connecting part of egg turning plate must be on the top side.

- Notice when reassembling Air Fin

- Please note when attaching the air Fin. Two air Fins are provided and attached to the main body (upper). You can use the incubator with the air Fins attached. When the air Fins are removed for cleaning, ensure they are reattached in the same position and direction after cleaning. If the position and direction of the air Fins are different, it may affect the resulting hatch rates, so please ensure this procedure is followed.
2. Before use

[How to open the view window]

The view window will be in a locked position.

- Please turn the lock on the view window counterclockwise to open.

[How to close the view window]

- Firstly, please align the two lugs on the back side of the view window to the body (top).
- After closing the view window, please turn the lock of the view window clockwise to lock.

⚠️ Please assemble in this order. It is not assembled in the reverse order.

⚠️ Please don’t lift the products with the handle of the view window.

What’s an Incubation Room? / Preparation for Incubation

The Incubation Room is a confined space for setting and operating an incubator. Because the incubation room environment has a considerable effect on hatch rate, it’s recommended to control the environment for setting up an incubator; there should be little noise and vibration around and temperature ranging 28°C(82.4°F) with small variation in temperature. Especially, if there are frequent occasions when the temperature drops suddenly at night, compared with daytime, be sure to check from time to time and pay attention so that the incubator is not directly exposed to sunlight during daytime.

1. Insert the electric cord in the connecting jack in the back of the main body and put the main plug into a socket. The FND display will light up and show temperature.

2. Open the watercap and fill the hole with DISTILLED WATER and refill water after about 5 min. again up to the limit line on its inside mark. (If you refill water during the incubation period, humidity goes down temporarily.)

⚠️ After filling up with water, never shake or turn over the main body of the incubator, which would cause water to spill inside the body and could cause a breakdown. Please close the water cap properly after filling.

⚠️ During incubation period, check the DISTILLED WATER water level about every three days and refill water, if necessary. (After you refill water, check again after 5min. and refill again.)
2. Before use

(2) What is an incubation room? / Preparation for Incubation

In case you use the incubator without adding humidification water or intend to incubate eggs at low humidity under RH 20%, you must stop its humidification function, please turn off the humidity unit if the unit is empty water otherwise, humidity unit will be broke or you may not no longer use the unit. (When using this function, the alarm for sensing water drop will go out.) [See the description of humidification function OFF on Page 12]

How to turn off Humidification Function: Set humidity level at RH 20%.

When you pour water into the water hole more than required amount, water flows out through the water overflow hole at the bottom of the product as the picture. This is an intended design, not a defect.

Please be noted that when you pour water, please pour it slowly, several times into the water hole with the required amount (1300~1400cc).

If you use Mineral water or Tap water for humidification, the humidity unit can be broken easily because of water scales. We strongly recommend you to use only “DISTILLED WATER” for your machine, and Autoelec Co.,Ltd & our distributors do not indemnify for warranty service not only if you have any problem with using mineral water, regular water, tap water and the like but also if you had improper management or handling for your machine. In this case, Autoelec Co., Ltd. & our distributors will charge for your after service.

You can buy the “Distilled water” in your local market, and if you have any question, please contact the shop, where you purchased your machine.

Some gap (about 2mm) around the eggs is needed for easy egg turning as shown on the below.

Place the eggs to incubate in the egg groove and then close the view window.

Be careful to close the view window completely; if not, the temperature and humidity will fail to go up.

The egg to incubate must be a fertilized egg. (Refer to the guidebook.)
3. Function Settings

(1) Incubator Start & Termination
(2) Changing Celsius & Fahrenheit

How to Start Incubation

- If you connect the incubator with power cord, second dot "." of temp. display is blink with alarm. Press SET to remove blink and then it starts incubation with existing temperature and humidity. [Factory default setting - Temp.: 37.5°C (99.5°F), Humidity: RH 45%]

- Be sure to turn ON egg turning before incubation starts and turn OFF before 3 days of hatching. At this time, it's recommendable to raise humidity up to 60-70%. [Refer to Egg Turning ON/OFF on Page 13.]

- There can be some smell the first time you use the incubator, that is normal.

- Power Failure Notification: When firstly input power, or power failure during incubation, second dot "." of temp. display is blink with alarm. Press SET to remove.

Incubation Termination

- After all eggs are hatched, you should REMOVE the power cord for incubation termination. (The incubator has no separate power switch.)

Return to Factory Setting

- It is for returning to the factory default setting.

- It is for initializing the incubator setting or calibration to the factory settings when you handle the incubator improperly so that the value has changed. Unplug the power supply and hold SET button and re-plug the power supply as shown on picture. Then, rSt will show on the display, and the incubator will be initialized to factory setting.

How to change Centigrade & Fahrenheit

- Press TEMP°C and TEMP°F buttons at the same time and CA will show on Temp. display. Then press SET button, it will change as shown on the right.
3. Function Settings
(3) Temperature & Humidity Setting
How to Set Egg-Turning

How to Set Temperature

- In a state of SET button being pressed, adjust the temperature you want with TEMP+ or TEMP- button. Temperature setting will be completed when you remove your finger from the SET button, and the present temperature of the incubator inside will be indicated.

- If you set the incubator under a direct ray of light or too cold spot, the incubator temperature can be higher or lower than setting temperature.

- If you press SET button, the present setting temperature and humidity will be indicated and, if you remove your finger from the button, the present inner temperature and humidity indicated.

How to Set Humidity

- In a state of SET button being pressed, adjust the humidity you want with HUM+ or HUM- button. Humidity setting will be completed when you remove your finger from the SET button, and the present humidity of the incubator inside will be indicated.

- Be sure to set humidity RH 65 ~ 70% from 1~3 days before hatching.

- Temperature and humidity can be different from normal setting levels according to the surrounding environment. (Refer to a incubation guidebook which is supplied separately.)

- Temperature and humidity is optimized when Rcom products are released. We do not recommend customers to recalibrate by their own. If you need to recalibrate, please visit our website (www.rcom.co.kr—Download—Manual) or ask purchase place. Because of low price thermometers and hygrometers are not accurate, we recommend you to use special calibrated thermo-hydrometer. (Poultry only thermo-hydrometer: check Rcom website: Digilog II)

How to Turn ON/OFF Humidification Function

- In a state of SET button being pressed, press HUM- button to adjust humidity at RH 20% and, then, humidification function will be OFF.

- In case you use the incubator without adding humidification water or intend to incubate eggs at low humidity under RH 20%, you must stop its humidification function. please turn off the humidity unit if the unit is empty water otherwise, humidity unit will be broke or you may not no longer use the unit.
3. Function Settings

(3) Temperature & Humidity Setting / How to Set Egg-Turning

How to Set Abnormal High or Low Temperature Alarm

What is Abnormal High or Low Temperature Alarm?
It is alarm sounds when incubator temperature is higher or lower than setting value because of various reasons such as room temperature change or disorder of temperature controlling system.

※ How to Set

SET
5Sec.
Set required high range with UP / DOWN button
Save setting and pass to low humi. set
Set required low range with UP / DOWN button
Save setting and pass to current temp. & humi. indication

* Max. abnormal temp. alarm limit (0.0 ~ 5.0℃ Default Setting: 2.0℃)
* Min. abnormal temp. alarm limit (0.0 ~ -5.0℃ Default Setting: -3.0℃)

How to Set Egg Turning ON/OFF

Egg Turning Test: If you press TURN button for about 5 seconds, egg turning test will be effected once.

In a state of SET button being pressed, press TURN button then the setting will be changed as required.

Be sure to set TURNING OFF 3 days before hatching.

Egg Turning Melody ON / OFF

Please press TEMP button over 5 seconds to turn ON or OFF egg turning melody.
4. Incubation

Humidity & Air Maintenance During Incubation

› When hatching, humidity should be relatively high to prevent the thin membrane from drying out or hardening before hatching.

› When hatching, it's recommended not to open the lid often. This is because if you open the lid often humidity will be rapidly decreased and it will take a long time to regain the proper humidity.

⚠️ Incubator internal temperature is 37°C (99.5°F) or more, and hatching room temperature is below 28°C, in that case, RH70% humidity is may not be able. The difference of ±5% humidity value may occur from the humidity sensors difference, and there are no problems at hatching.

› It's very important to maintain humidity higher 1~3 days before hatching than the early and middle incubation periods. Humidity requirements during incubation are RH 45~55% for waterfowl, RH 40~45% for poultry and RH 35~45% for parrot, in general. One day before hatching, all kinds of birds need about RH 65% humidity and sometimes need higher than that. However, in areas of high ambient humidity, lower levels of humidity may be needed during incubation.

 advises: It’s very important to keep humidity higher than RH 60% before hatching 3 days.

Air Controlling Lever: Outer fresh air can be flowed into incubator inside without affecting insulation. When eggs start hatching, open air controlling lever either fully or half-open.

Maintenance after Hatching

› It is necessary to use a brooder for baby chicken or bird since they are too weak against cold or cool environment. If you try egg-hatching in your incubator, there would be lots of germs, feathers, which causes of low egg hatching possibility for your next hatching. Also, they can make your incubator broken or faulty. We strongly recommend you to use independent Hatcher or Brooder for egg-hatching. If you have any faulty or broken because of not using independent Hatcher or Brooder, we do not serve you the free warranty service. In other words, you have to pay for the service charge.

To make a simple Hatcher or Brooder, please refer to the our web-site (www.Rcom.co.kr).

⚠️ Please do not try to egg-hatching in the incubator. It makes your incubator broken or faulty, and we do not give you free warranty service. (Please move all the eggs 1~3 days before hatching into Hatcher or Brooder.)

Hatcher: The machine for egg-hatching. Operate it 1~3 days before egg-hatching. (Rcom MARU H&B)

Brooder: The machine makes baby chickens or birds warm up against cold or cool environment. You can set up proper temperature and humidity. (Rcom MARU H&B / Rcom Brooder Series)

› As there is some difference in chick feed for each kind of bird, so it's desirable to obtain useful information about the chicks before hatching.

⚠️ Be sure to use a three-wavelength 20W bulb. If you use a bulb over 20W, temperature goes up, possibly killing the chick or causing a fire. If there is too much water and a chick would falls into water, its feathers get wet and it can be died of loss of body heat. Here, dry feathers with a hairdryer etc.

Be sure to use a three-wavelength 20W bulb:
In case breeding room size 370(mm) x 270(mm) x 130(mm)

Dew Condensation

This is a naturally occurring phenomenon when there is a significant difference in temperature between inside and outside of the incubator during incubation period. If this occurs, water may form in inside bottom of the main body of the incubator(bottom part).
5. How to Clean

(1) How to Disassemble

- Pull out the electric cord from the connecting jack and also take out the plug from the outlet.

⚠️ Don't turn off the power soon after using the incubator, as this may cause a break down due to moisture left inside the main controller. At this time, it's better to firstly remove the water inside of the incubator and dry by operating it for 1 hour and then turn it off or open the view window and dry it naturally for 2–3 hours and, then, re-operate it, which may lengthen the life time of incubator.
(Set humidification function OFF / Refer to the page 12.)

How to Disassemble and Clean the Incubator

1

Unlock and remove the locking buttons for four parts at the front and back of incubator by pulling them forward.

2

The bottom part of incubator should be thoroughly cleaned with water and dried. The upper part should be naturally dried in the well-ventilated place for about one day to remove moisture left inside of the incubator after hatching thoroughly.

⚠️ Don't clean the product with organic solvents such as benzene, thinner, etc. which may cause deformation or decoloration of the plastic parts.

3

- When using humidification function, a lot of alien matter sticks to the humidification heating element. This may not cause failure, but when terminating incubation please clean the humidifying heater lightly with a soft brush.

- If you place the main body (upper part) on the floor, please don't let the humidification heating part touch with the floor.

⚠️ If you inflict impact on the humidification heating part or scrape it with a sharp instrument, the humidifying heater will be damaged.

⚠️ We kindly recommend you to use distilled water. In order to reduce a foreign substance on the humidifying heater device.
4

Start the vacuum cleaner to remove the dust as shown on the right and thoroughly shake out the minute dust with a fine brush.

If the incubator goes through incubations several times, feather, dust, shell, etc. accumulate inside the main body, which may cause a breakdown, so be sure to clean the product before storage.

⚠️ In case the incubator clean status is poor which may cause fan noisy or stopping.

5

If you finish cleaning the incubator, reassemble it in the reverse order of disassembly. Wipe out outside the main body with a wet cloth and dry it in a cool and well-ventilated place before storage.

[Refer to How to assemble on Page 8.]

⚠️ When the two air Fins on the main body(upper) are removed for cleaning, please ensure they are reattached in the same position and direction afterwards. Please refer to this assembly method as hatch results may vary if a different position and direction are used.

⚠️ Don't clean the product with organic solvents such as benzene, thinner, etc. which may cause deformation or decoloration.
## Servicing

All our Rcom digital incubators of Autoalex Co., Ltd. are made by precision systems under strict quality control. But occasionally some defective products are found on the way of their distribution. If any problem occurs, then please contact Rcom service center or distributors in your country. We will do our best to solve the problems, if any, for you. This product is designed in modular mode, so for its repair, if any, a qualified person can replace the part concerned with ease.

* Complaint Department: 82-55-337-2561  
  E-mail Receipt: sales@autoalex.com

## Frequently Asked Questions (FAQ)

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<th>Expected Causes (Possibility)</th>
<th>Countermeasures</th>
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| In case hatching rate is low | - When the egg is an unfertilized egg.  
- Getting infected by germs  
- Wrong incubation setting  
- Health condition of mother bird  
- Improper egg turning | - Inspect the egg to check possibility of egg surviving.  
- Disinfect the incubator.  
- Check all settings of incubator. Especially, check them focusing on the temperature.  
- Review care of health of mother bird.  
- Check if egg turning is normal. |
| When a chick hatches out earlier than expected or a deformed chick hatches out | - Setting temperature high  
- Egg turning was not operating normally | - Lower temp. setting of the incubator about 0.5°C (1°F)  
ex: 37.5°C (99.5°F) → 37.0°C (98.6°F)  
- Check if egg turning function is OFF |
| When a chick hatches out later than expected | - Setting temperature low | - Raise temp. setting of the incubator about 0.5°C (1°F)  
ex: 37.0°C (98.6°F) → 37.5°C (99.5°F) |
| When hatching dates are so different from each egg (When all chicks don’t hatch out at the same time but over a long period) | - Eggs stored for different lengths of time  
- Different incubation temperatures | - Minimize the time to store egg properly.  
- Check Temperature difference in the incubator. (sunlight, temp of incubation room, etc.) |
| When intending to hatching various eggs at the same time | - Incubation days are different, so hatching rate falls down.  
- Eggs might be contaminated by chicks that hatched first. | - Mark hatching date on eggs and move them to other incubator (brooder) just on the marked date.  
- In case of putting in many eggs at the same time, it’s convenient to prepare a spare incubator available as a brooder |
### Troubleshooting

For more detailed self-diagnosis, see Room homepage “SELF DIAGNOSIS” category.

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<td>▶ Connect the cord again.</td>
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<td></td>
<td>▶ Check if there is a power outage.</td>
<td>▶ Check the main socket with any other electric appliances.</td>
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<td></td>
<td>▶ Check whether the plug is damaged.</td>
<td>▶ Try to insert to another outlet.</td>
</tr>
<tr>
<td>Temperature will not go high enough.</td>
<td>▶ Check your setting temperature.</td>
<td>▶ Set the temperature as required.</td>
</tr>
<tr>
<td></td>
<td>▶ Check the air circulation FAN is working.</td>
<td>▶ Take the power plug out of the outlet, and disassemble the main body for cleaning around the air circulation fan with brush.</td>
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<td>▶ Initialize the incubator.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>[Refer to the page 11]</td>
<td></td>
</tr>
<tr>
<td>Alarm sounds with HI indication</td>
<td>▶ Check if room temperature is too high.</td>
<td>▶ Adjust room temperature 28°C (82.4°F)</td>
</tr>
<tr>
<td>(abnormal high temp.)</td>
<td>▶ Check if incubator is exposed to the direct rays of sun.</td>
<td>▶ Install incubator without the direct rays of sun</td>
</tr>
<tr>
<td></td>
<td>▶ [Refer to the page 11]</td>
<td>▶ Return incubator to factory setting [Refer to page 11]</td>
</tr>
<tr>
<td>Alarm sounds with LO indication</td>
<td>▶ Check if room temperature is too low.</td>
<td>▶ Adjust room temperature 28°C (82.4°F)</td>
</tr>
<tr>
<td>(abnormal low temp.)</td>
<td>▶ Check if incubator heater(temperature controlling-system) is normally working</td>
<td>▶ Place thermometer inside of incubator and check if setting temperature is correct</td>
</tr>
<tr>
<td></td>
<td>[Refer to page 11]</td>
<td>▶ Return incubator to factory setting [Refer to page 11]</td>
</tr>
<tr>
<td>Humidity will not go high enough.</td>
<td>▶ Check your setting humidity.</td>
<td>▶ Supply water.</td>
</tr>
<tr>
<td></td>
<td>▶ Close the view window again after checking.</td>
<td>▶ Set the humidity again as required.</td>
</tr>
<tr>
<td></td>
<td>▶ Initialize the incubator.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>[Refer to the page 11]</td>
<td></td>
</tr>
<tr>
<td>The machine makes some noise.</td>
<td>▶ Check if there is any hatching debris such as feather or eggs-shell in the incubator FAN.</td>
<td>▶ Take out the plug out of the outlet and disassemble the main body and clean around the air circulation fan with brush.</td>
</tr>
<tr>
<td>- It is normal that the machine emits some sounds because it uses air circulation fan for working.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Egg-Turning fails to work.</td>
<td>▶ Check that the Egg-turning stoppage is not activated. (Egg-turning lamp lighting)</td>
<td>▶ If you need to turn the eggs, you can manually re-start egg-turning.</td>
</tr>
<tr>
<td></td>
<td>▶ Check that there are no foreign items on the egg turning tray.</td>
<td>▶ Unplug the power supply and disassemble the main body for cleaning the egg turning tray and gear.</td>
</tr>
<tr>
<td></td>
<td>▶ Check if egg turning plate is assembled correctly.</td>
<td>▶ Assemble egg turning plate as the picture on page 9.</td>
</tr>
<tr>
<td></td>
<td>[Refer to the page 9]</td>
<td></td>
</tr>
<tr>
<td>Dew foams in the incubator.</td>
<td>▶ Check the incubator is not placed too cold circumstances.</td>
<td>▶ Move the incubator to where the ambient air temperature is over 28°C (82.4°F)</td>
</tr>
<tr>
<td></td>
<td>▶ When you turn OFF incubator and then turn on.</td>
<td>▶ Dew condensation is normal.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Dry the incubator completely under well ventilated place.</td>
</tr>
<tr>
<td>Water leaks from the machine.</td>
<td>▶ Check that you have not overfilled the incubator.</td>
<td>▶ Do not fill water over LIMIT indication.</td>
</tr>
<tr>
<td></td>
<td>▶ Check that the incubator placed on inclined surface.</td>
<td>▶ Place incubator under a level surface.</td>
</tr>
<tr>
<td></td>
<td>▶ Check if it is Dew condensation</td>
<td></td>
</tr>
</tbody>
</table>

⚠️ Be sure that the incubator works without any problem before placing eggs in the incubator.
## 6. Product Information

### (3) Specification

#### 1-1 NAME : Rcom MAX 50

#### 1-2 MODEL NO. : MX-50

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
</table>
| **Power**           | AC 100 ~ 120[V], 50/60[Hz]  
                      | AC 220 ~ 240[V], 50/60[Hz]  |
| **Temp. limits**    | 20.0 ~ 42.0[°C]  |
| **Working Temperature** | Ideal:20 ~ 25[°C]  
                      | Min. 15[°C] / Max. 30[°C]  |
| **Humidity Limits** | 20 ~ 70[%]  
                      | (It can be changed according to the conditions)  |
| **Power Consumption** | Average. 65[W]  
                      | MAX. 120[W]  |
| **Egg-Turning Interval** | Various according to the tray  |
| **Capacity**        | For all size egg : Various sized egg incubation is available  
                      | Small : 116 [EA] (Quail egg size) : Small egg tray (option)  
                      | Standard : 48 [EA] (Chick egg size) : Standard egg tray (option)  
                      | Large : 24 [EA] (Goose egg size) : Large egg tray (option)  |
| **Net Weight**      | 6.65[kg]  |
| **Size**            | (W)633 × (L)523 × (H)171 [mm]  |
| **Fuse Standard**   | 250[V] 2.0[A] (Φ5 × 20[mm])  |

⚠️ You will be asking for service charge if you are in below cases.
1. Broken or Problem caused by ‘No cleaning’ or ‘Improper handling’
2. Broken or problem caused by ‘Not using distilled water’
3. Broken or problem caused by ‘Trying Bird hatching in incubator’
   (Please don’t try bird hatching in incubator. Please use Hatcher during bird hatching.)
4. Broken or problem caused by ‘Wrong controlling(Using)’
5. Broken or Problem caused by using the machine out of User’s Manual.
6. Broken or problem caused by ‘Customer’s mistake or fault’

If you register the product online using the serial number, the term of the manufacturer guarantee will extend to 2 years.

※ How to register the product online:
1. Go to www.autoele.com
2. Click on “English”
3. Sign up for membership first, then log in using those credentials
4. Click “register products”
5. Fill in all required fields and click “Save”
6. Product registration is now completed.

※ Details required to register for the guarantee:
1. The name of the product model
2. The product serial number
3. Your purchase date
4. The name of the store of purchase
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