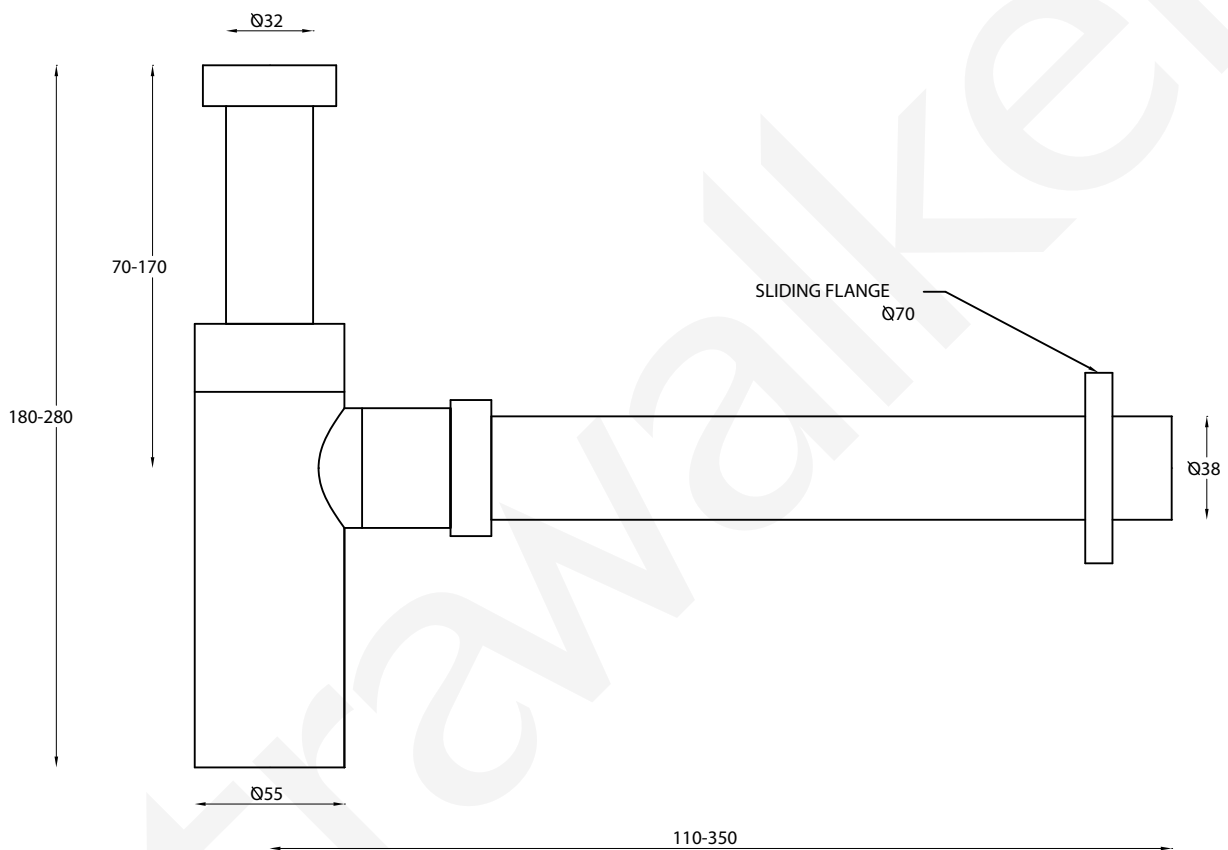


BOTTLE TRAP

A70.38

aw™



Uncompromising quality, Conceived, designed and made in Australia

astrawalker™

ARCHITECTURAL BATHWARE



Astra Walker Warranty

In addition to the guarantees under the Australian Consumer Law, Astra Walker offers the additional warranties for products purchased for domestic and residential purposes after 1st October 2011.

Tapware/Shower Warranty 5 year replacement product warranty* from date of purchase. Astra Walker will repair or, at its option, replace any goods which are defective through faulty workmanship or materials, free of charge and labour, within the first year of the warranty. An additional warranty of 4 years for replacement parts (labour is excluded) applies for defective product through faulty workmanship or materials. Shower hoses have a 1 year warranty.

Accessories 2 year replacement product warranty* from date of purchase. Astra Walker will repair or, at its option, replace any goods which are defective through faulty workmanship or materials, free of charge and labour, within the first year of the warranty. An additional warranty of 1 year for replacement parts (labour is excluded) applies for defective product through faulty workmanship or materials.

Warranty Conditions Customers must provide a copy of the purchase receipt to the authorized Astra Walker supplier from whom the product was purchased, as proof of purchase to obtain warranty service. The authorized Astra Walker supplier will then submit the claim to Astra Walker on the customer's behalf and must include the purchase order no. and/or delivery docket no. in which the goods were obtained from Astra Walker. An inability to provide proof of purchase or equivalent documentation will void warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Defects in the goods caused by improper use, improper installation & failure to observe manufacturers installation instructions, surface damage caused by installation, installation by a non-licensed plumber, products not installed to relevant National Standards and State Regulations, improper care of goods, the effects of hard water, harsh detergents or abrasive cleaners and products used in a commercial application will not be covered by the warranty.

Other exclusions to the warranty include: • Jumper Valves • O-rings and washers • Aerator Inserts • Normal wear & tear

AS/NZS 3500 states that the maximum water supply pressure at any outlet within a building must not exceed 500kpa. In this situation pressure-limiting valves should be installed. With pressure greater than 500kpa this means that warranty claims may not be honoured where excessive water pressure is evident.

In regards to ceramic cartridges, the warranty is void should the cartridge be faulty as a result of the following in the water supply: • Copper and plastic tube pieces • Dirt, sand or grit • Thread tape

Astra Walker will not be liable for any claims for labour, additional products or parts associated with alleged faulty product for work not approved in advance in writing by Astra Walker .

Should any warranty claim be made and attended to by an Astra Walker authorised Service Agent and that in the opinion of the Service Agent or Astra Walker, the problem was from faulty installation or use of the goods in conjunction with products of another manufacturer or from some other cause other than a manufacturing defect of the goods for which Astra Walker is responsible, Astra Walker reserves the right to charge a service fee for each service staff attending the Owner's premises where goods have been installed.

For any further information regarding installation, cleaning or replacement components, please do not hesitate to contact Astra Walker customer care on 02 8838 5100. Issue C – 08/11

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