

Terms and Conditions of Sale

Terms and Conditions of Sale

PLEASE READ THESE TERMS OF SALE CAREFULLY BEFORE PLACING YOUR ORDER AND RETAIN A COPY OF THESE TERMS AND YOUR ORDER FOR FUTURE REFERENCE.

1. Formation of the contract

1.1 These terms of sale apply to all goods supplied by us, EZ-Tools USA LLC.. ("EZ-Tools USA LLC.", "we", "us"). Registered office EZ-Tools USA LLC., 1275 Bloomfield Ave. Ste.5. unit 26/B, 07004 Fairfield NJ. USA

1.2 No contract exists between you and us for the sale of any goods until we have received your order and a confirmation of that order, which may be printed by you, has been displayed on your computer monitor screen or received via the post. Once you have received this confirmation, there is a binding legal contract between us.

1.3 The contract is subject to your right of cancellation (see below).

1.4 We may change these terms and conditions of sale without notice to you in relation to future sales.

2. Description and price of the goods and/or services

2.1 The description and price of the goods and/or services you order will be as shown on our website at the time you place your order.

2.2 The goods and/or services are subject to availability. If on receipt of your order the goods you have ordered are not available in stock, we will inform you by email or by telephone as soon as possible, and offer you an alternative product or refund or recredit you for any sum that has been paid by you or debited from your credit card for the goods and/or services.

2.3 Every effort is made to ensure that prices shown on our website are accurate at the time you place your order. If an error is found, we will inform you as soon as possible and offer you the option of reconfirming your order at the correct price or cancelling your order. If you cancel, we will refund or recredit you for any sum that has been paid by you or debited from your credit card for the goods and/or services.

2.4 In addition to the price, you may be required to pay a delivery charge for the goods, as shown in the section of our website about delivery.

2.5 The price of the goods and/or services and delivery charges are exclusive of NJ. sales tax.

3. Payment

3.1 Payment for the goods and/or services and delivery charges can be made by any method shown on our website at the time you place your order.

4. Delivery

4.1 The goods and/or services you order will be delivered and/or performed at the address you give when you place your order.

4.2 If there is no one at the address given who is competent to accept delivery of the goods and/or performance of the services, you will be reliable for loss articles.

4.3 You will become the owner of the goods you ordered and responsible for risk of loss of or damage to them once they have been delivered to you.

5. Cancellation and Return

5.1 Where the contract is for the sale of goods, you have the right (subject to paragraph 5.3) to cancel the contract at any time up to the end of seven working days after the day on which you receive the goods (see below). A working day is any day other than weekends and bank or other public holidays.

5.2 To exercise your right of cancellation, you must give written notice to us by hand, post or email, at the address or email addresses shown below (see paragraph 5.6), giving details of the goods ordered and (where appropriate) their delivery.

5.3 If you exercise your right of cancellation after the goods have been delivered to you, although we recognise that you may wish to unpack the goods and look at them, the goods must be returned to us at your own cost in an unused condition and in the original packaging to protect the product during transit. We will collect appliances from you at a fee not exceeding the direct costs of recovering the goods.

5.4 You must take reasonable care to ensure the appliances are not damaged until they are collected.

5.5 Once you have notified us that you are cancelling the contract subject to paragraphs 5.1 and 5.2 above, we will refund or recredit you within 30 days for any sum that has been paid by you or debited from your bank account for the goods.

5.6 Cancellation and general contact details:

For Appliance returns:

In writing: EZ-Tools USA LLC., 1275 Bloomfield Ave. Ste.5. unit 26/B, 07004 Fairfield NJ. USA

By e-mail: info@hydrafore.com

By telephone: +1(973)-882-5070

Opening times: Monday to Friday 8:00am-5:00pm, Saturday to Sunday closed

6. Warranty

6.1 All goods supplied by us are warranted free from defects for the period stated on the product packaging (which in the case of most of our products is 12 months) from the date of supply. This warranty does not affect your statutory rights as a consumer.

6.2 All services performed by us will be performed with all due skill and care. This warranty does not affect your statutory rights as a consumer.

6.3 The warranty contained in paragraph 6.1 does not apply to any defect in the goods arising from fair wear and tear, wilful damage, accident, negligence by you or any third party, use otherwise than as recommended by us, failure to follow our instructions of maintenance and usage, or any alteration or repair carried out without our approval.

6.4 If the goods supplied to you develop a defect while under warranty, or you have any other complaint about the goods and/or services, you should notify us in writing at the postal address or email address shown above.

7. Applicable law

These terms and conditions of sale and the supply of the goods and/or services will be subject to EU law, and the relevant courts will have jurisdiction in respect of any dispute arising from the contract