



## PRODUCT RETURN

Returns are only accepted for faulty products. Change-of-mind return is not accepted. The price ,colour and package of the products might change without notice in advance. Returns are not accepted in this circumstances. Please consult with the NuMedical staff before your purchase. Refunds are not accepted on sale items.

Returns are only accepted within 30 days from the date of purchase. To process a return, please fill in our Product Return Form. Once the form has been processed, a NuMedical Team Member will be in contact with you to arrange for the return to be collected from your premise at an agreed date and time. A Return Label will be emailed to you. Please affix the Return Label onto the box or product. Upon receiving and inspecting the product of return, we will notify you if a refund will be processed. Upon approval of a refund, a credit will be applied to your account.

If your product(s) has been damaged in transit; the product needs to be considered of unusable quality. You may be asked to provide a photograph of your damaged product(s). Please note that events such as wilful damage, misuse, unauthorised repair or tampering with a product may prevent a product from being accepted for return.

**\*To be eligible for a return and refund, the product must be returned to NuMedical Pty Ltd in its original packaging, unmarked with all contents as shipped.\***

NuMedical Pty Ltd will arrange for the product to be picked-up, however, the return freight cost will be at your own cost.

BUSINESS DETAILS		
Business Name:		
Phone:	E-mail:	
Address:		
City:	State:	Postcode:
PRODUCT RETURN DETAILS		
Products for Return (Please provide with the product codes):		
Product Code	Quantity To Be Returned	Related Invoice Number
Reason for Return (Please provide photos if possible):		
Name of Person Returning:	Is the product for return packed? Y N	
Contact Number:	W x L x H (of box):	
Date:	Weight (of box):	

PLEASE RETURN THIS FORM TO RETURNS@NUMEDICAL.COM.AU