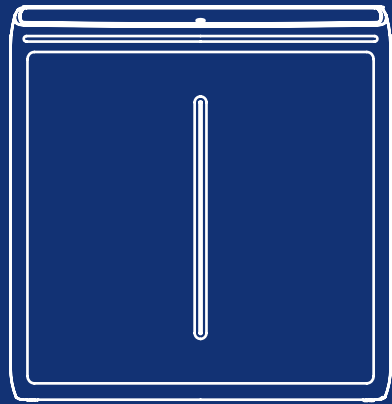
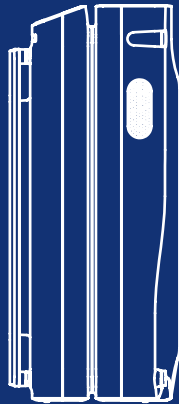


# User Manual



MinusA3  
Ultra Quiet  
Air Purifier

# Hello There!

Meet your brand new MinusA3!

We hope that this stylish beacon of clean air is just what you've been looking for. Get familiar with this newest addition to your home by exploring all of its features in the enclosed booklet and on our website. If you have any questions, give us a call anytime.

We'd love to hear from you!

Visit us at [www.rabbitair.com](http://www.rabbitair.com) or call us at 888.866.8862

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The energy efficiency of this ENERGY STAR certified model is measured based on a ratio between the model's CADR for Smoke and the electrical energy it consumes, or CADR/Watt.



# Legal and Safety Instructions

## FCC Statements

FCC Part 15C 15.247, 15E 15.407 is applied to the modular transmitter.

### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.**

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible. -

This device is going to be operated in 5.15~5.25GHz frequency range, it is restricted in indoor environment only.

### IMPORTANT NOTE: FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## IC Statement

This Class B digital apparatus complies with Canadian ICES-003.  
This device complies with Industry Canada license-exempt RSS standard(s).  
Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.  
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible. -

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 ~ 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

This radio transmitter (identify the device by certification number or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

The maximum antenna gain permitted (for devices in the bands 5250-5350 MHz and 5470-5725 MHz) to comply with the e.i.r.p. limit. The maximum antenna gain permitted (for devices in the band 5725-5825 MHz) to comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate. High-power radars are allocated as primary users (meaning they have priority) of the bands 5250-5350 MHz and 5650-5850 MHz and these radars could cause interference and/or damage to LE-LAN devices.

Devices is not capable of transmitting in the band 5600-5650 MHz. This restriction is for the protection of Environment Canada's weather radars operating in this band.

### IMPORTANT NOTE: IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20cm de distance entre la source de rayonnement et votre corps.

### Transmit Antenna Notice

This radio transmitter [IC: 21098-ESPWROOM32D] has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

Antenna list ( type, maximum gain(dBi) )

Model	Type	Maximum Gain (dBi)
-------	------	--------------------

## General Safety Information

**Caution: When using electrical appliances, observe the following basic precautions to reduce the risk of fire, electric shock, and injury. Please read all tips and warnings before using your Rabbit Air® purifier.**

- Use only as directed by the Owner's Manual.
- Please observe extreme caution when using the air purifier in close proximity to children.
- Rabbit Air purifiers are for indoor use only.
- Rabbit Air purifiers are not intended for use in bathrooms, laundry areas, or other damp indoor environments. Keep Rabbit Air purifiers away from water at all times.
- Do not use Rabbit Air purifiers near fireplaces or in areas where flammable or combustible products or vapors may be present.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- This product complies with the maximum allowable concentration of ozone of 0.050 parts per million by volume (ppmv) in a 24-hour period. The Health Canada Guideline 2010 recommends that the maximum exposure limit, based on an averaging time of 8 hours, is 0.020 ppmv or less when tested in a sealed, controlled room approximately 30 m<sup>3</sup>.

## Electrical Safety Instructions

- Rabbit Air purifiers are designed for use in a 120 V outlet only.

- Turn off your Rabbit Air purifier before unplugging it from the power outlet.

- Unplug the Rabbit Air purifier from the power outlet when not in use and before servicing or cleaning the unit.

- To reduce the risk of electric shock, the purifier has a polarized plug, which means it will fit into a polarized outlet only one way. If the plug does not fit into the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.

- To avoid electric shock, do not touch the air purifier or its power plug with wet hands.

- Keep the electrical cord away from heated surfaces at all times.

- If the cord or plug appears damaged, return the unit immediately to an authorized service facility for examination and repair.

- Only use Rabbit Air's dedicated power cord that came with your air purifier.

- Always connect power cord to air purifier first and ensure it is fully inserted before connecting to your outlet.

- Any attempts to repair a Rabbit Air purifier without written permission from Rabbit Air will void the warranty and could cause serious personal injury to the user and/or result in severe damage to the unit.

- Do not pull, carry, lift, or drag the Rabbit Air purifier by pulling its power cord. Remove the power plug from its outlet by grasping the plug and pulling gently.

- When the Rabbit Air purifier is plugged into a power outlet, keep all fingers, body parts, hair, jewelry, and loose clothing away from the openings.

## Installation Guidelines

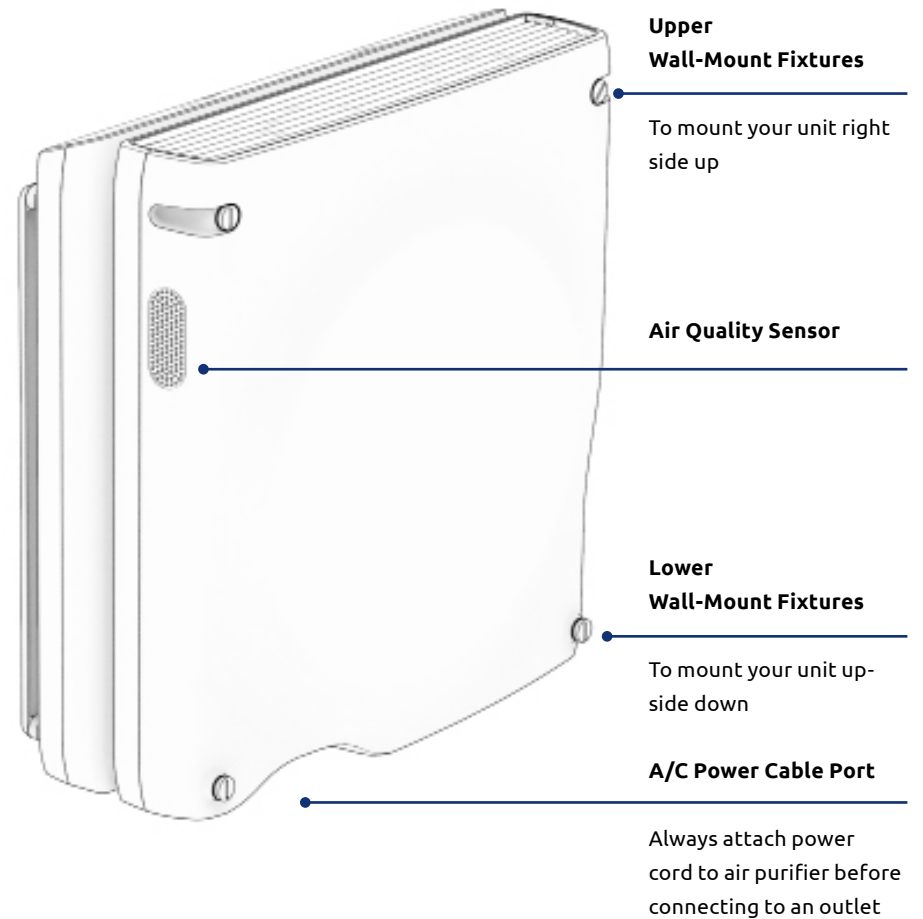
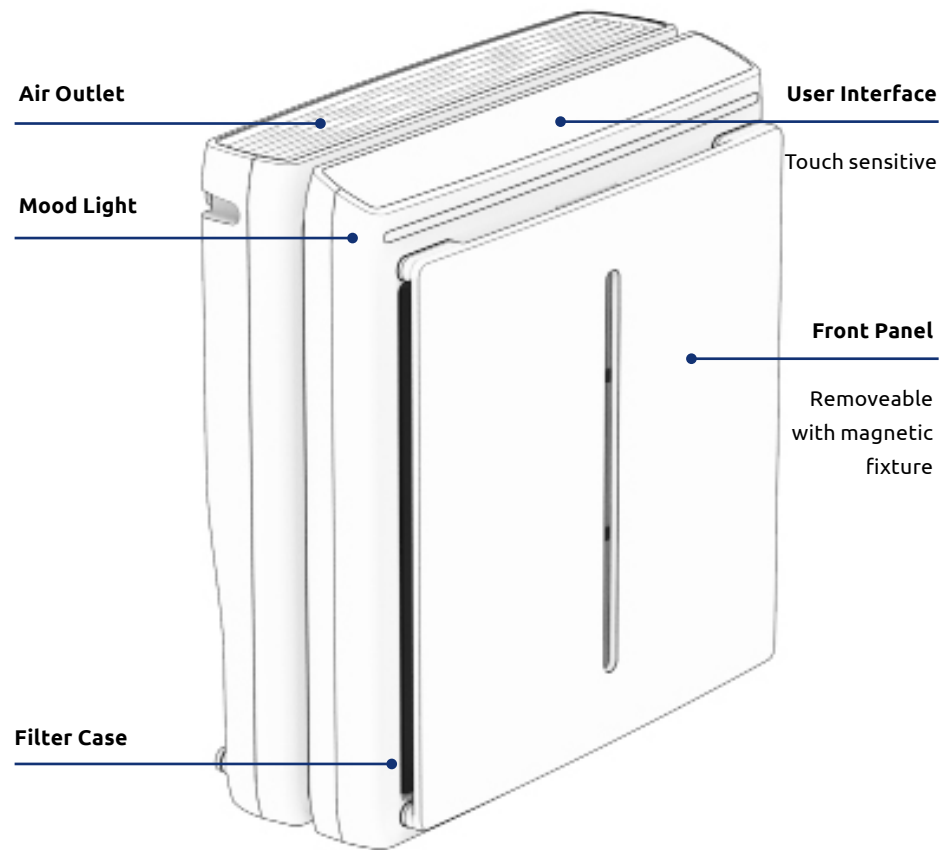
- Avoid putting the Rabbit Air purifier in a place where the air intake or air outlet could become clogged with dirt.
- Leave at least two feet of clearance around the air purifier's intake and outlet.

## Operations Guidelines

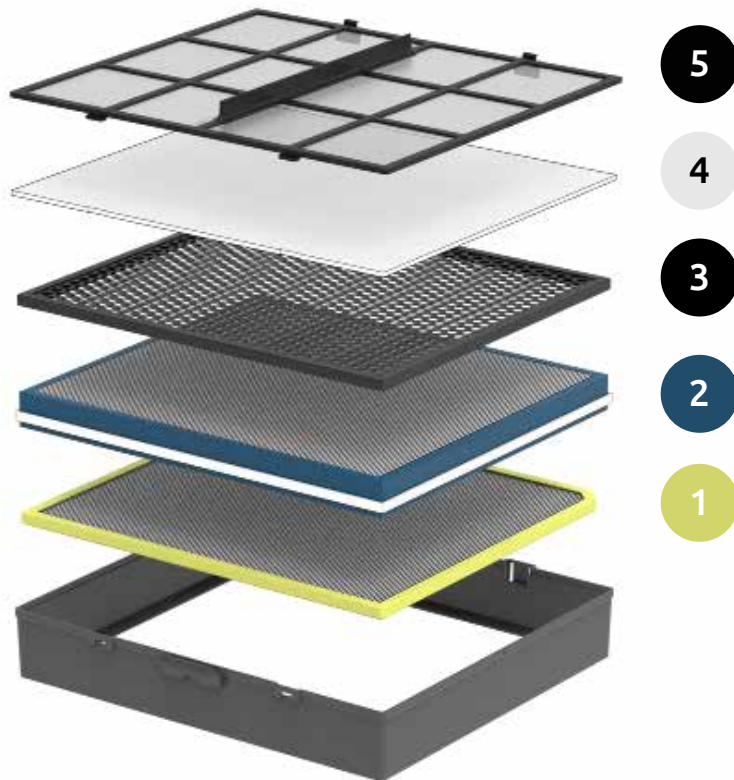
- Do not block the air intake or air outlet.
- Do not use air purifier on or around hot surfaces.
- Do not use the air purifier in a room where it may come into contact with steam.
- Do not operate air purifier on its side.
- Do not operate air purifier in greasy or damp environments.
- Do not use detergent or soap to clean air purifier.
- Do not operate the Rabbit Air purifier without filters.
- Do not wash and reuse the filters except for the washable Pre-Filter.
- Childproof feature pauses air purifier operation when the Front Panel is removed.

# Meet Your MinusA3

\*Air Purifier does not include remote



## Meet The Filters



5

### Pre-Filter

The Pre-Filter effectively traps and reduces large-sized allergens, dust, and particles. This is a washable filter that does not need to be replaced. Clean this filter every 3 months.

4

### Medium Filter

The Medium Filter traps and reduces airborne particles larger than 1 micron in size, such as pollen, mold, and pet dander. Replace this filter once a year.

3

### Activated Carbon Filter

High-grade granular activated carbon traps and reduces chemicals and common household odors in the air. Replace this filter once a year.

2

### BioGS HEPA Filter

This precise filter traps particles 0.3 microns in size at 99.97% efficiency and reduces common allergens and bacteria trapped on the filter to support optimum efficiency and prolong filter life. Replace this filter once a year.

1

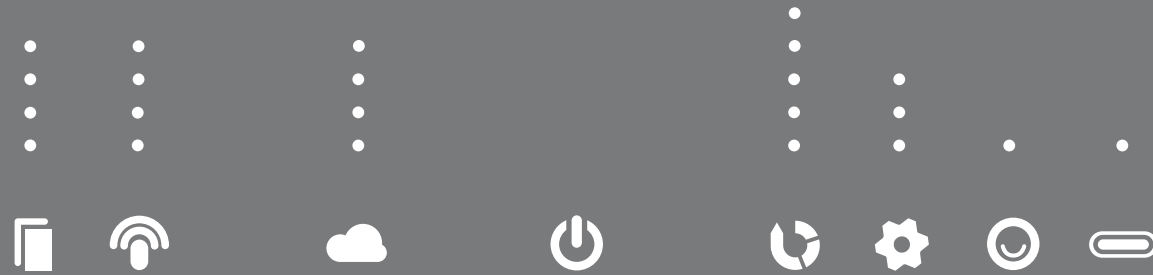
### Customized Filter

Specialized filters trap and reduce different types of germs, chemicals, odors, and allergens based on your household needs. Choose between Toxin Absorber, Germ Defense, Odor Remover, and Pet Allergy. Replace this filter once a year.

## User Interface



# User Interface / Operation Modes



- New to 10 months
- 9 to 7 months
- 6 to 4 months
- Replace within 3 months

## Connection Status

- Connected to WiFi and Bluetooth
- Connected to WiFi
- Connected to Bluetooth

- High level of air pollution
- 
- 
- Low level of air pollution



## Filter Indicator

Filter icon and indicators will provide filter status.



### Solid Red Light

Indicates when you should clean your Pre Filter. Tap the filter icon while the Front Panel is removed to reset the reminder (for another 3 months).



### Flashing Red Light

Indicates when you should replace your filters or if filter is not recognized. See p. 22 to learn more about filter replacement.

### Filter Life

Shows you the remaining life of your Filter Kit. Each dot represents approximately 3 months.



## Wireless Connection

### Tap and Hold:

Initiates wireless pairing to connect air purifier to a 2.4 GHz wireless network or Bluetooth using a mobile device.

Download Rabbit Air App from the App Store (iOS) or Google Play Store (Android) on your mobile device and follow instructions for setup.

### Wireless Indicators

- 3 LED** = Connected to a 2.4 GHz WiFi network and a bluetooth device
- 2 LED** = Connected to a 2.4 GHz WiFi network
- 1 LED** = Connected to a device by Bluetooth

For questions regarding wireless setup, please visit our website [www.rabbitair.com/wireless](http://www.rabbitair.com/wireless).



## Air Quality Indicator

Monitor the air quality levels using particle and odor sensors. These lights indicate the level of air pollution detected

- 4 LED = High level of air pollution**
- 3 LED**
- 2 LED**
- 1 LED = Low level of air pollution**



## Power Status

Tap on the power icon to turn on the MinusA3. Tap and hold to power off the unit.

- High
- Medium
- Silent

- High Sensitivity
  - Medium
  - Low Sensitivity
- (No LED = Auto Mode Off)



## Fan Speed

Controls and displays the current fan speed of the unit.

**Tap:**  
Turns on manual fan speed and cycles manual speed from level 1 to 5 (deactivates Auto Mode)

- 5 LED = High
- 4 LED
- 3 LED Medium
- 2 LED
- 1 LED Silent

## Auto Mode/ Sensitivity

Auto Mode controls the MinusA3 fan speed using particle and odor sensors. It adjusts the fan speed based on the amount of pollutants detected in the room.

**Tap:**  
Operates MinusA3 in Auto Mode and cycles through the sensitivity level for the sensors (deactivates Manual Fan Speed)

**Auto Mode Indicators**  
3 LED = High Sensitivity  
2 LED Medium  
1 LED = Low Sensitivity  
No LED = Auto Mode Off (unit operating on Manual Speed)

- On
- (No LED = Off)

- Indicates Light Sensor Control is OFF



## Negative Ions

Operates the Negative Ion Generator.

**Tap:**  
Turns negative ion generator on or off

1 LED = On  
No LED = Off

## Light Control

Operates and controls Mood Light and activates All Lights Off function.

**Tap:**  
Cycles Mood Light settings

1. Rainbow
2. Red (preset 1)
3. Blue (preset 2)
4. Green (preset 3)
5. Off

**Tap and hold:**  
Manually activates All Lights Off (turns off all LEDs including Mood Light)

Tap any button to exit.





## Other Modes and Operations

### Idle

LEDs on the User Interface will turn off after 5 minutes of inactivity. As soon as the speed is changed or any button is pushed, the unit will resume an active mode.

### Activate Light Sensor

Light Sensor will automatically put unit into All Lights Off (all LEDs on the User Interface and Mood Light turn off) if environment is dark for 3 minutes. All Lights Off will be disabled automatically when light is detected in the room again.

To activate Light Sensor, tap and hold the Auto Mode button and Mood Light button for 2 seconds. LED above Mood Light will turn off when Light Sensor is active.



### Operation Tips

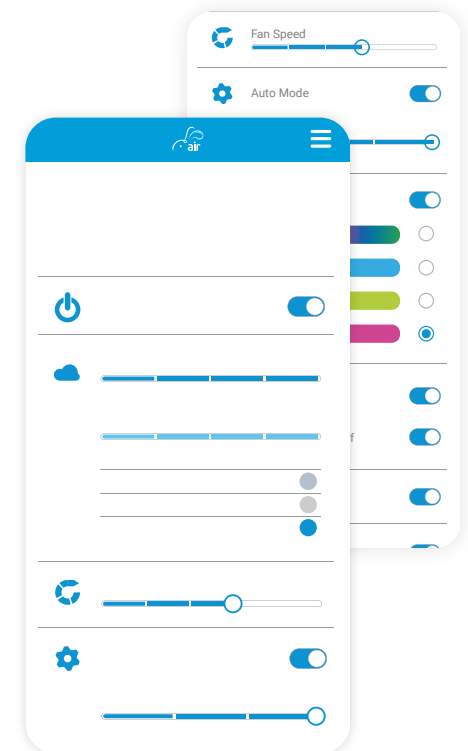
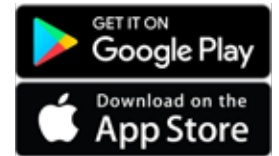
The MinusA3 can be used for various air quality improvement reasons. For recommendations on the right speed and mode for you, please contact our Customer Care Team at 888.866.8862.

## Connecting with a Smartphone or Tablet

Requires iOS or Android device with Bluetooth or a 2.4Ghz WiFi network

1. Download the Rabbit Air app to your smartphone or tablet.
2. Use your existing customer login or create a new account.
3. Select "Setup new purifier" or "Find existing purifier" and follow the steps on the screen.
4. Now you can monitor your air quality and control your air purifier.

For more information, visit us at [www.rabbitair.com/wireless-faq](http://www.rabbitair.com/wireless-faq)



## Wall-Mounting Your MinusA3

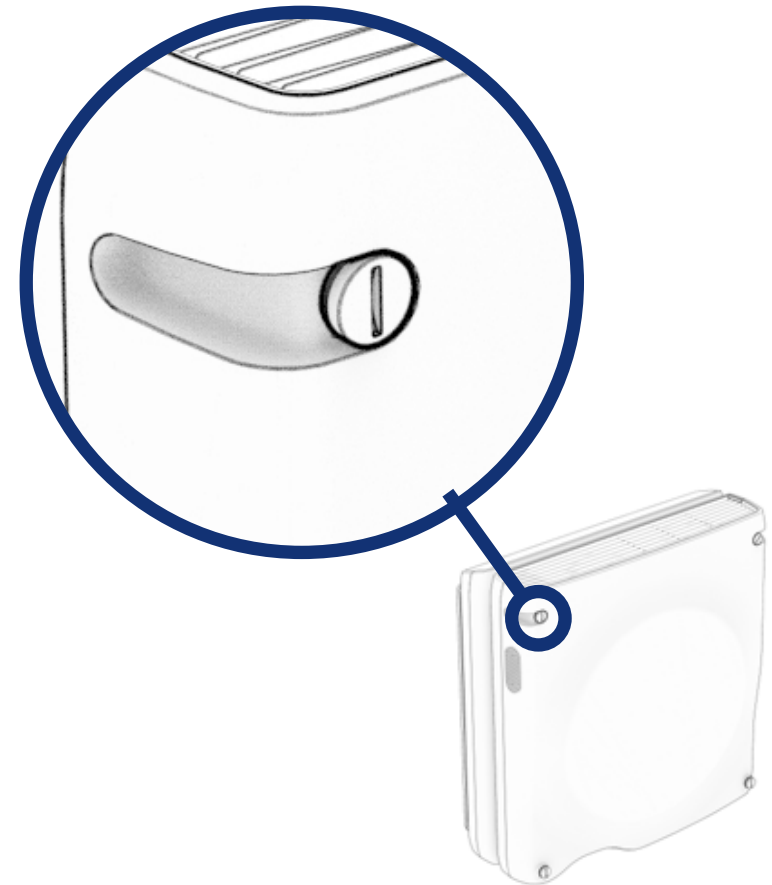
The MinusA3 Air Purifier is designed to be either freestanding or wall-mounted. Only use the approved Rabbit Air wall-mount kit to install the MinusA3 Air Purifier on your wall.

Refer to the wall-mounting guide sheet for step-by-step instructions.

### General Guidelines:

- The MinusA3 Air Purifier can be mounted right side up or upside down. We recommend mounting it upside down if mounting higher than 6 ft. to ensure you can access the Control Panel easily.
- We recommend leaving at least two feet of clearance from air outlet and eight inches of clearance on either side to ensure optimal performance.
- Be careful not to drop the Front Panel or Filter Case when replacing the filters.
- Do not pull on the power cord.
- Make sure the hanger screws have been securely driven into studs.

Questions? Reach us at [www.rabbitair.com](http://www.rabbitair.com) or 888.866.8862.



### Disclaimer for Installing Wall-Mounted Objects

Do not attempt to install this product if you do not understand the instructions. Contact a qualified contractor to install the mounting bracket and call 1.888.866.8862 if you have any questions. You risk the possibility of damaging the air purifier, damaging other property, and personal injury if the mounting bracket is not installed properly. Check to make sure there are no missing or defective parts. Do not attempt to install the mounting bracket if there are missing or defective parts. Contact Rabbit Air and replacement parts will be shipped to you immediately. Rabbit Air is not liable for damage or injury caused by incorrect mounting, incorrect assembly or incorrect usage.

- After installing the wall-mount bracket, make sure it is firmly in place before putting the MinusA3 Air Purifier on it.
- Take care not to drill or screw into existing wiring in the wall while installing the wall-mount bracket.

Correct installation is extremely essential and falls outside the scope of responsibility of Rabbit Air. Please consult a qualified contractor and/or specialist supplier to install the mounting bracket. Maximum weight of air purifier SPA-1000N: 11.5 kg / 25.4 lbs.

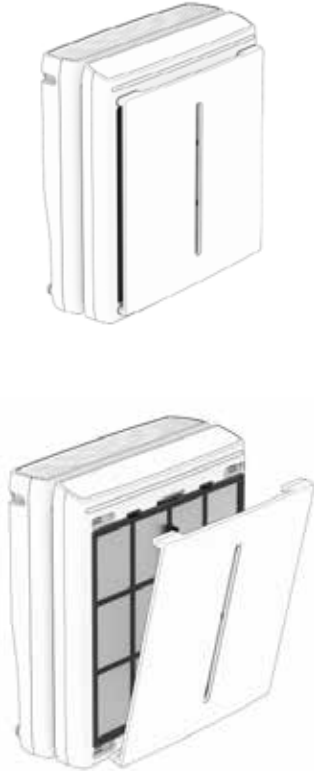
# Cleaning MinusA3 and Pre-Filter

Always power off your air purifier before cleaning.


## Cleaning the MinusA3

Use a damp cloth to remove stubborn stains and dirt buildup if necessary. Avoid commercial cleaning products.

1. Use a clean, dry cloth to wipe the external surfaces of the air purifier. The air quality of a room will dictate how often you should clean the unit surface.
2. Clean the air intake and outlet with a soft brush.
3. Remove the Front Panel from the unit and use a dry cloth or soft brush to dust it off.
4. Use a dry cloth or soft brush to wipe off the Particle Sensor located on the right side of the unit.



## Cleaning the Pre-Filter

 The Pre-Filter should be cleaned every 3 months. A solid red Filter Indicator light means it's time to clean!

### Vacuuming method:

1. Remove the Front Panel from the air purifier.
2. Run a vacuum cleaner with a nozzle or brush attachment on a low power setting along the Pre-Filter to remove visible particles.

If vacuuming does not seem to sufficiently clean your Pre-Filter, please follow the steps below to wash it.

### Washing method:

1. Remove the Pre-Filter from the Filter Case.
2. Fill the sink with lukewarm water and gently wash the Pre-Filter under the water for 2–3 minutes or until it is completely clean.
3. Rinse the Pre-Filter with clean tap water.
4. Use a towel to remove any excess water from the Pre-Filter.
5. Allow the Pre-Filter to dry for 12–24 hours.
6. When the Pre-Filter is completely dry, place it back into the Filter Case. After cleaning, tap the Filter Icon while the Front Panel is removed to reset the reminder.






# Replacing the Filters

Always power off the unit before cleaning/replacing the filters.

Depending on your indoor environment, the lifespan of the filters may vary. The filter light will illuminate red for cleaning/maintenance while a blinking red light means that it is time to change filters. Plug the unit back in to reset the filter indicator.



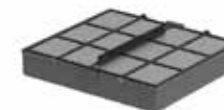
## Filter Maintenance Schedule

Filters	Filter Life*	Cleaning
 <b>Pre-Filter</b>	Washable	Every 3 months
 <b>Medium</b>	Every 12 months	Not Required
 <b>Charcoal-Based Activated Carbon</b>	Every 12 Months	Not Required
 <b>BioGS HEPA</b>	Every 12 Months	Not Required
 <b>Customized</b>	Every 12 Months	Not Required

\*based on 24/7 operation

## Discarding Used Filters

1. Grab the handles at the center of the top and bottom of the Filter Case.
  2. Push together and pull the entire case out of the air purifier.
  3. Once you have removed the Filter Case, lay it on a flat surface.
  4. Remove the Pre-Filter by pinching the two tabs on the top left and right side of the frame.
- Do NOT discard the Pre-Filter. It is designed to be cleaned and reused.**
5. Discard the remaining filters inside. Filters should fall out easily by flipping over the Filter Case.
  6. Set aside your Filter Case and Pre-Filter.



## Installing New filters

1. Unwrap all of your new replacement filters.
2. Insert the new filters into the Filter Case in the order below. Make sure to identify the orientation and direction for each filter by the label. Insert filters in the order below.

● **1. Customized Filter**  
(please ensure filter label faces outward and aligns with the top of the Filter Case when inserting your Customized Filter)

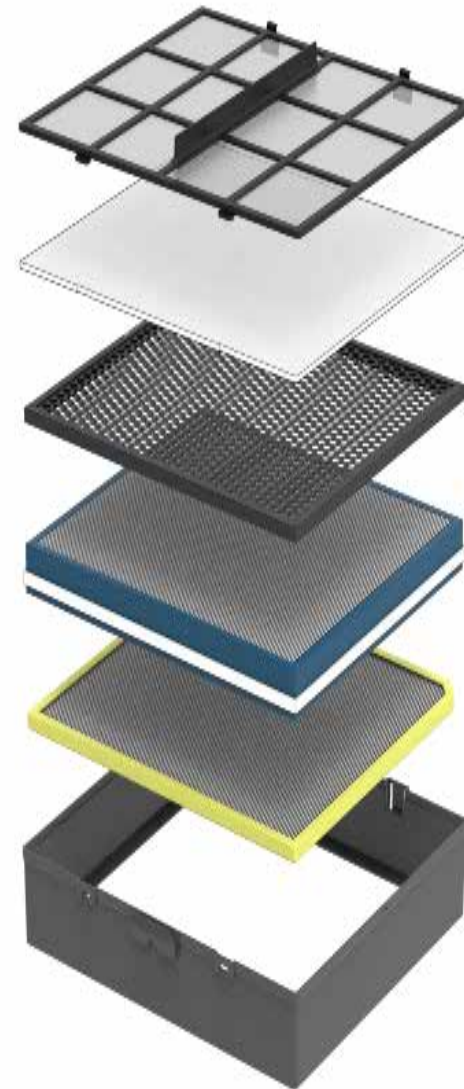
● **2. BioGS HEPA Filter**

● **3. Activated Carbon Filter**

● **4. Medium Filter**  
(make sure the edge of the Medium Filter lines up and sticks to the velcro on the Activated Carbon Filter)

● **5. Pre-Filter**

3. With the new filters inside the Filter Case, place the Pre-Filter in last, making sure all the filters are packed in place snugly.
4. Insert the Filter Case with all the new filters back into the MinusA3.
5. Once new filters are placed inside, the filter replacement indicator will reset for 12 months.



# Limited Warranty

Rabbit Air Five (5) Year Limited Warranty  
(For Rabbit Air Branded Products Only)

**IMPORTANT: BY USING the BioGS 2.0, MinusA2 or MinusA3 air purifiers (each, a "Rabbit Air Product") YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE RABBIT AIR FIVE (5) YEAR LIMITED WARRANTY ("WARRANTY") AS SET OUT BELOW. AS NOTED IN THE "YOUR RESPONSIBILITIES" SECTION BELOW, RABBIT AIR RESERVES THE RIGHT NOT TO HONOR THIS WARRANTY IF IT HAS NOT BEEN REGISTERED WITHIN NINETY (90) DAYS OF YOUR PURCHASE OF THE RABBIT AIR PRODUCT. THIS WARRANTY APPLIES REGARDLESS OF WHETHER YOU PURCHASE A RABBIT AIR PRODUCT FROM A RABBIT AIR AUTHORIZED RESELLER OR DIRECTLY FROM RABBIT AIR. DO NOT USE YOUR RABBIT AIR PRODUCT UNTIL YOU HAVE READ THE TERMS OF THE WARRANTY.**

IF YOU DO NOT AGREE TO THE TERMS OF THE WARRANTY, DO NOT USE THE RABBIT AIR PRODUCT AND RETURN IT WITHIN THE RETURN PERIOD STATED IN RABBIT AIR'S RETURN POLICY (FOUND AT <https://www.rabbitair.com/pages/why-rabbit-air#money-back>) TO RABBIT AIR OR TO THE AUTHORIZED RESELLER WHERE YOU PURCHASED IT FOR A REFUND. This limited warranty does not cover replacement filters, FILTER FRAMES, FILTER CASES, OR WALL MOUNT BRACKETS.

## HOW CONSUMER LAW RELATES TO THIS WARRANTY

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, RABBIT AIR DOES NOT EXCLUDE, LIMIT, OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE, OR STATE. WARRANTY LIMITATIONS SUBJECT TO CONSUMER LAW TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES, AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS, OR IMPLIED. LIKEWISE, TO THE EXTENT PERMITTED BY LAW, RABBIT AIR DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. INsofar AS SUCH WARRANTIES CANNOT BE DISCLAIMED, RABBIT AIR LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT RABBIT AIR'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES (OR COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

## WHAT IS COVERED BY THIS WARRANTY?

Kinetic Solutions, Inc., d/b/a "Rabbit Air", located at 125 N Raymond Ave, Suite 308, Pasadena, CA 91103 ("Rabbit Air"), warrants Rabbit Air Products contained in the original packaging against defects in materials and workmanship when used normally in accordance with Rabbit Air's published guidelines for a period of FIVE (5) YEARS from the date of original retail purchase by the end-user purchaser ("Warranty Period"). Rabbit Air's published guidelines include, but are not limited to, the information contained in technical specifications, user manuals, and service.

## WHAT IS NOT COVERED BY THIS WARRANTY?

This Warranty does not apply to any non-Rabbit Air branded hardware products, even if packaged or sold with Rabbit Air hardware. Manufacturers, suppliers, or publishers, other than Rabbit Air, may provide their own warranties to you. Please contact them for further information. Rabbit Air does not warrant that the operation of the Rabbit Air Product will be uninterrupted or error-free. Rabbit Air is not responsible for damage arising from failure to follow instructions relating to the Rabbit Air Product's use.

Additionally, this Warranty does not apply: (a) to replacement filters, filter frames, filter cases, or wall mount brackets; (b) to consumable parts, such as batteries or protective coatings, that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (c) to cosmetic damage, including, but not limited to, scratches, dents, and broken plastic, unless such damage has occurred due to a defect in materials or workmanship; (d) to damage caused by use with a third party component or product, including without limitation any replacement air filters not manufactured by Rabbit Air; (e) to damage caused by breakdowns, fluctuations, or interruptions in electric power or by connection to improper power supply; (f) to damage caused by accident, abuse, misuse, fire, liquid contact, earthquake, or other external force; (g) to damage caused by operating the Rabbit Air Product outside Rabbit Air's published guidelines; (h) to damage caused by service performed by anyone who is not a representative of Rabbit Air; (i) to a Rabbit Air Product that has been modified to alter functionality or capability without the written permission of Rabbit Air; (j) to defects caused by normal wear and tear or otherwise due to the normal aging of the Rabbit Air Product; (k) to Rabbit Air Products marked as "sample" or sold "as is"; (l) if any serial number has been removed or defaced from the Rabbit Air Product, or (m) if Rabbit Air receives information from relevant public authorities that a Rabbit Air Product has been stolen.

## YOUR RESPONSIBILITIES

Rabbit Air tries to honor this warranty in all cases where it has information regarding your purchase; however, Rabbit Air reserves the right not to honor this warranty if it has not been registered within ninety (90) days of your purchase of the Rabbit Air Product. Accordingly, we encourage you to

complete the warranty registration form online at [www.rabbitair.com/warranty](http://www.rabbitair.com/warranty). This warranty extends only to the original purchasers who acquire new products from Rabbit Air or its authorized resellers, or to anyone who receives a Rabbit Air Product as a gift, provided we are able to verify who made the purchase. Before receiving warranty service, Rabbit Air or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues, and follow Rabbit Air's procedures for obtaining warranty service.

## WARRANTY SERVICE DURING THE FIRST 90 DAYS

To submit a claim under this warranty, please contact Rabbit Air at 1-888-866-8862 or by email at [CustomerService@rabbitair.com](mailto:CustomerService@rabbitair.com). When contacting Rabbit Air via telephone, other charges may apply depending on your location. If you submit a valid claim to Rabbit Air in accordance with this warranty within ninety (90) days of your purchase of a Rabbit Air Product, Rabbit Air will replace the Rabbit Air Product with the same model (or with your consent a Rabbit Air Product that has similar functionality). For warranty claims within the first ninety (90) days, Rabbit Air offers free shipping both ways within the forty-eight (48) contiguous United States, and free shipping one way to Canada, Hawaii, Alaska, Puerto Rico, Guam, the Virgin Islands, and APO, FPO or DPO addresses (you pay for shipping to Rabbit Air, and we pay for shipping the replacement back to you).

## WARRANTY SERVICE AFTER THE FIRST 90 DAYS

If you submit a valid claim to Rabbit Air in accordance with this warranty after ninety (90) days, but during the Warranty Period, Rabbit Air's obligation and liability under this limited warranty is limited to repairing (or, at the sole discretion of Rabbit Air, replacing) the Rabbit Air Product, if in need of repair or deemed defective. When a Rabbit Air Product or part is replaced, any replacement item becomes your property and the replaced or refunded item becomes Rabbit Air's property. To obtain service under this warranty, please contact Rabbit Air at the phone number or e-mail listed above. A Rabbit Air representative will help determine whether your Rabbit Air Product requires service or needs replacing and, if it does, will inform you how Rabbit Air will provide such service or replacement. In such cases, Rabbit Air may, at its sole discretion, offer free shipping both ways within the forty-eight (48) contiguous United States, or free shipping one way to Canada, Hawaii, and Alaska (you pay for shipping to Rabbit Air, and we pay for shipping the repaired or replaced product back to you). Please note that any repairs attempted or completed without Rabbit Air authorization will void this warranty. Rabbit Air reserves the right to change the method by which Rabbit Air may provide warranty service to you, and your Rabbit Air Product's eligibility to receive a particular method of service. Service will be limited to the options available in the country where service is requested. Service options, parts availability, and response times may vary according to country. If you seek service in a country that is not the original country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all customs duties, V.A.T. and other associated taxes and charges.

## LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, RABBIT AIR IS NOT RESPONSIBLE FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF ANY RABBIT AIR PRODUCT OR ANY BREACH OF WARRANTY OR CONDITION, UNDER ANY LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; OR LOSS OF REPUTATION.

THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS.

SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

## GENERAL

No Rabbit Air reseller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This warranty is governed by and construed under the laws of the State of California, and you hereby consent to the exclusive jurisdiction of the state courts in Los Angeles County, California. Rabbit Air or its successor in title is the warrantor under this Warranty. Any future claims regarding your Rabbit Air Product is governed by this Warranty. However, Rabbit Air reserves the right, as a general matter, to change its warranty policies. If you make any future purchases of Rabbit Air Products, those products may be governed by different warranty policies.

## ADDITIONAL INFORMATION

Visit [www.rabbitair.com](http://www.rabbitair.com) to learn more, or speak with a Rabbit Air Consultant at 1.888.866.8862, 24 hours a day.



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phone camera or QR reader  
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Register your warranty today and keep your air purifier protected with our industry leading 5 year warranty, free shipping within the contiguous US, and lifetime 24/7 technical support.

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## Warranty

Register online at [www.rabbitair.com/warranty](http://www.rabbitair.com/warranty)

**Register your air purifier online now for:**

### Product Protection

By registering your product and purchase information, we can confirm the date of purchase to secure your warranty. This confirmation serves as security in the event that your original proof of purchase is lost, or in case your unit needs any servicing in the future.

### Proof of Ownership

Your model number, serial number, and other information will be kept in our files. Please complete registration within 90 days from purchase in order to receive our 5-year limited warranty.

## Where you can find us

### USA Pasadena - Office

125 N. Raymond Ave.  
Suite 308  
Pasadena, CA 91103

### USA Downey - Office & Service Center

9242 1/2 Hall Rd.  
Downey, CA 90241

### Japan - Office

East Court 2, 1-14-202,  
Koyochonaka, Higashina-  
da-Ku,  
Kobe, 658-0032 Japan

### 24/7 customer care

For questions, call 888.866.8862  
Visit us at [www.rabbitair.com](http://www.rabbitair.com)



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## Warranty Registration

### Activate your 5-year warranty!

Register your warranty today and keep your air purifier protected with our industry leading 5 year warranty, free shipping within the contiguous US, and lifetime 24/7 technical support.

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