Limited Warranty

Rabbit Air warrants that your air purifier ("Product") will be free from defects in material or workmanship for a period of five (5) years from the date of purchase. To activate the warranty, please complete the warranty registration form online at www.rabbitair.com/warranty within 90 days of your air purifier purchase. To ensure product performance, the filters should be replaced with authentic Rabbit Air replacement filters as recommended in this manual ("Limited Warranty"). Within the first 90 days of purchase, Rabbit Air will replace the defective unit at no additional cost and reimburse any shipping charges. After 90 days, Rabbit Air’s obligation and liability under this limited warranty is limited to repairing or replacing (at our sole discretion) the defective product. The limited warranty does not cover replacement filters. In the event of product malfunction or failure, please contact Rabbit Air to obtain a return authorization number and the address of the service center. The return authorization number must be clearly written on the outside of the shipping box or the shipment may be refused. This warranty extends only to the original purchasers who acquire new product from Rabbit Air, its subsidiaries, or its authorized resellers.

Rabbit Air will have no warranty obligation with respect to the following products ("Ineligible Products"): (i) Products that have no defects in materials or workmanship; (ii) Products with defects that are not reproducible by Rabbit Air; (iii) Products marked as “sample” or sold “AS IS; or (iv) Products that have been subject to: (a) any modifications, alterations, repair, or servicing by any party other than Rabbit Air or Rabbit Air’s authorized representatives, (b) handling, storage, installation, testing, or use not in accordance with the applicable Documentation, (c) abuse, negligence, neglect, accidents, abuse or misuse, (d) any breakdowns, fluctuations, or interruptions in electric power or connected to improper power supply, or (e) any Acts of God, including fire, flood, tornado, earthquake, hurricane, excessive snow, lightning, riot, insurrection, act of war, or other disaster.

Limits and Exclusions

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Questions? Visit www.rabbitair.com to learn more. 24/7 Customer Care
Speak with a Rabbit Air® Consultant at 888.866.8862. 24 hours a day