



TILE CARE GUIDE

RECOMMENDED TOOLS

- 1) Non-scratching sponge
- 2) Everyday cleaning supplies: mild dishwashing soap with water and a clean rag or cleaning product specified for tile. (Test all cleaning products on a small area of your tile installation to ensure the glaze appearance is not affected)

PRODUCTS TO AVOID

- 1) Products containing phosphoric acid are NOT recommended.
 - 2) Cleansers that contain acids such as vinegar or lemon juice are NOT recommended.
 - 3) We do NOT recommend the use of any acids or bleach to clean our tile.
- ** Again, it is very important to test any other cleaning liquids in an inconspicuous area of your installation prior to fully applying it.

CLEANING YOUR ROOKWOOD TILE

- 1) Start with regular soap and water. We recommend any non-abrasive cleaner, such as Soft Scrub.
- 2) For more difficult jobs, we have used "green" scrubbing pads and lots of elbow grease.
- 3) Additionally, a hydrogen peroxide 4% solution can be used as a poultice to lift stains from porous surfaces.

CAN I USE WAX ON MY ROOKWOOD TILE?

We recommend you avoid using wax on your tiles, mainly due to the deposits that will accumulate within the grout lines. These have the potential to end up looking like calcified concrete over time. Once the wax gets into the grout, subsequent cleaning will not improve the look of your install. Due to foot traffic and wear patterns on a wax covered install, the tile surface will not reflect the quality of the pure glaze. Additionally, while stripping the tile of wax would be easy in the future, removing the wax from grout can be extremely difficult.

DO I NEED TO SEAL MY TILES?

Most of Rookwood's glazes do not require a sealant, however our Alkaline glazes do. Sealant will protect the unique crazing/crackling from being damaged. We suggest sealing for non-acid-resistant tile in an area such as a bathroom or pool to prevent a patina from forming on the tile. Please reference Rookwood's Spec Sheet for more details. Please also note that depending on the type of grout your installer uses, you may need to seal the grout to protect it against staining and discoloration, commonly caused by harsh cleaners and hard-water. Consult your installer for more information and guidance.