

## RETURN MERCHANDISE AUTHORIZATION

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Name	
Address	
Suburb	
State	
Postcode	
Telephone	
Email	
Order Number	
Date of Purchase	
Domestic Quantity	
PRO Quantity	
Commercial Quantity	
Micro Quantity	

**Return to:**

Pest *Free* Australia Pty. Ltd.  
PO Box 580  
Kotara, NSW 2289

**ATTENTION:** The above Return Merchandise Authorization MUST accompany the returned goods. Please print out the Return Merchandise Authorization and insert with your return.

**IMPORTANT:** When returning your PLUG IN Pest *Free* device, we suggest you use some form of tracking capability and insurance. Pest *Free* Australia Pty. Ltd. is not responsible for lost or damaged items incurred during transit. Any device returned deemed to have been deliberately damaged, tampered with or scuffed forfeits all warranty and refund claims. Once you have been assigned a tracking number, please email Pest *Free* Australia Pty. Ltd. at [support@pestfree.com.au](mailto:support@pestfree.com.au) with your order number in the Subject field, providing details of your courier and tracking number so we may expect your delivery.

**Please note:** PLUG IN Pest *Free* does not create an impenetrable barrier around your premises. Instead, PLUG IN Pest *Free* works by keeping your rodent and pest problems under control. From time to time, you may experience a new arrival. However, these new arrivals are not likely to remain in the premises for very long and should vacate within an acceptable period of time. Some factors that could drive unwanted intruders into your premises from time to time include, but not limited to:

1. Extended wet weather, as storm waters rise, rodents and other pests may look for dryer ground
2. Nearby wildfires
3. Sudden cold snaps in weather
4. Nearby construction
5. Tree branches touching the sides of the premises and shrubs up against the premises

In the case of No.5 above, we suggest keeping all tree limbs and branches cut at least several feet away from the premises and keeping any ground shrubs from touching the sides of the premises as well. If you know of any entry point(s) where rodents or pests may be entering the premises, you should seal off all entry points. You may also wish to consider placing an essential oil laced with mint, cayenne pepper, vinegar etc. that will act as a natural deterrent.

Should you have any questions, please contact our office on 02.4969.5515.

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