## JANSPORT Repair Form

## A. CUSTOMER DATA

Please complete this form DIGITALLY and in CAPITAL letters.

B. DEFECT

Please indicate position of the defect.
$\square$ Shoulder strap (67*)Zipper
quantity: $\qquad$
$\square$ principal (50*)
$\square$ small (51*)
Seams (53*)
$\square$ inside
$\square$ outsideBuckle (65-79-80-81*)Wheel (52*)Velcro (60*)Handle (70*)

* = for internal use only



## C. REPAIR / REPLACEMENT

If the defect is covered by warranty and you cannot repair my JanSport I would prefer :
$\square$ a replacement by the same or similar product (free of charge)
$\square$ to have it back (unrepaired)
Please indicate if :
$\square$ you would prefer a repair rather than a replacement by a similar product (eg. different colour)
D. REPAIR AT CHARGE

If the defect is not covered by warranty we can offer you a repair at charge. Please indicate your choice below:
Yes, I agree with a repair at charge if the defect is not covered by warranty. Please send the bag back unrepaired if the cost is higher than $\qquad$ £. (You'll be contacted by e-mail for the correct price only possible when you have VISA or Mastercard)
$\square$ No, I don't agree with a repair at charge if the defect is not covered by warranty. Please send the bag back unrepaired.

Please fill out this form and send it together with your JanSport to the address below: VF Warranty Repair JanSport

ROJNA 79
91-134 LODZ
POLAND
Please note that we only accept your parcel if you send it, with UPS or Royal Mail, at your own expense. We kindly ask you to contact the carrier regarding the customs procedure. We would like to inform you that the parcels with unpaid Customs duties will not be accepted. Please be informed that it is necessary to complete the Customs documents. To obtain the information about the payment for the shipment, please check the website of the respective carrier. Thanks a lot for your understanding.

