

# JANSPORT Repair Form



## A. CUSTOMER DATA

Please complete this form in capital letters.

Name																				
Address																				
Zip																				
City																				
Country																				
Phone or mobile																				
EMAIL ADDRESS																				

## B. DEFECT

Please indicate position of the defect.

**Shoulder strap** (67\*)

**Zipper**

quantity: .....

principal (50\*)

small (51\*)

**Seams** (53\*)

inside

outside

**Buckle** (65-79-80-81\*)

**Wheel** (52\*)

**Velcro** (60\*)

**Handle** (70\*)



\* = for internal use only

## C. REPAIR / REPLACEMENT

**If the defect is covered by warranty and you cannot repair my JanSport I would prefer :**

a replacement by the same or similar product (free of charge)

to have it back (unrepaired)

**Please indicate if :**

you would prefer a repair rather than a replacement by a similar product (eg. different colour)

## D. REPAIR AT CHARGE

**If the defect is not covered by warranty we can offer you a repair at charge. Please indicate your choice below:**

Yes, I agree with a repair at charge if the defect is not covered by warranty. Please send the bag back unrepaired if the cost is higher than ..... £. (You'll be contacted by e-mail for the correct price - only possible when you have VISA or Mastercard)

No, I don't agree with a repair at charge if the defect is not covered by warranty. Please send the bag back unrepaired.

Please fill out this form and send it together with your JanSport to the address below:

VF Warranty Repair JanSport - UPS Dresden

Goettinger Straße 3

01665 Klipphausen

GERMANY

Please note that we only accept your parcel if you send it at own expense.