

RETURNS FORM

Please fill out the form below and send back to Viola along with the product/s for either an exchange or a refund.

NAME & CONTACT NUMBER	DATE	INVOICE NUMBER	ORDER DATE

Please return this form with your invoice.

PRODUCT (TYPE, COLOUR, LENGTH, WEIGHT & QUANTITY)	REASON	EXCHANGE / REFUND	PRODUCT REQUIRED (TYPE, COLOUR, LENGTH, WEIGHT & QUANTITY)

All products must be unused, in the original packaging and condition (hair extension twine must be intact) for an exchange or a refund to be accepted. Any products that have been used or tampered with will not be accepted. Sale items are non-exchangeable or refundable.

Additional cost for exchange postage must be paid for items to be despatched.

For Viola terms and conditions please visit www.violahairextensions.co.uk

Returns to be sent to;

Viola Hair Extensions Ltd, Unit 14 Belbins Business Park, Cupernham Lane, Romsey, Hampshire, SO51 7JF United Kingdom