



<b>Customer Details</b>	
<b>Name</b>	
<b>Order Number</b>	
<b>Email</b>	
<b>Postal Address</b>	

<b>Return/Exchange Items</b>			
Description/Name	Size	Qty	Colour

<b>Reason of Return/Exchange</b>
<input type="checkbox"/> <b>Needing different size</b> <input type="checkbox"/> <b>After different style</b> <input type="checkbox"/> <b>Faulty</b> <input type="checkbox"/> <b>Other*</b>
<p><b>* If other please specify:</b></p>          
<p><b>Additional comments:</b></p>          

## Need to return something?

Please ensure you have checked our [returns policy here](#) for full terms and conditions before completing this form and sending back your item. **Please print this form to send with your return.**

**If you require a different size or style we recommend you purchase it separately in case it is not available at a later date.**

### Follow the instructions below:

- *Email address for your store credit voucher to be sent to, it must match the email address on your original purchase:*
- 

- *I have purchased a new item of equal or more value and will require a refund of returned item*

- *Please provide your new order number to be eligible for your refund:*
- 

### TERMS & CONDITIONS:

- *Item must be returned to us within 14 days of receiving the goods.*
- *You understand it's your responsibility to return the item as it was sent to you.*
- *We do not take responsibility for any lost items in the post, you may wish to purchase tracking/insurance postage.*
- *Items returned that do not meet our returns policy will not be processed and you will need to pay the shipping to have the item returned to you.*
- *Store Credit Vouchers will be emailed to your email address within 5-10 business days of receiving the item having met the conditions.*
- *Refunds will be processed to the original method of payment within 5-10 business days of the item being received, having met the conditions.*
- *An admin/shipping fee of \$35 will be retained off all store credits, and refunds.*
- *Purchaser is liable for shipping costs of return item/s, and replacement item/s*

*I agree (please tick):*

**SIGNATURE:** \_\_\_\_\_

**DATE:**    /    /

**Please print this form to send with your return.**

**If you have any further questions please contact our customer service team via email [info@kentaurostralia.com](mailto:info@kentaurostralia.com)**

### RETURNS ADDRESS:

KENTAUR AUSTRALIA,

1683 Great Northern Hwy,

UPPER SWAN  
WA 6069

