

## How we grade

Our grading is in line with POD management quality control systems which are set with the highest quality in mind. We ensure anything we buy or sell fits our strict standards of quality design, manufacturing and materials to ensure the extended life span of the products.

PRODUCT GRADE	DESCRIPTION	PRODUCT GRADE	DESCRIPTION
	<b>LIKE NEW</b> The very best quality that you could reasonably expect from a recycled product and in near new condition. No obvious marks/scratches/pulls or scuffs anywhere.		<b>GOOD</b> The product will have more obvious use showing more obvious wear and tear in more obvious parts of the chair.
	<b>EXCELLENT</b> Not far off near new. The product will have had very careful use and storage with small imperfections. No visible marks or discolouration on fabric.		<b>FAIR</b> The product will have more heavy signs of wear, showing more obvious imperfections and may include replacement or repair of components.
	<b>VERY GOOD</b> The product will have more obvious use showing more obvious imperfections in less obvious parts of the chair.		<b>EXTREMELY WELL USED</b> The product will be in an obvious well-used condition with clear imperfections and may include replacement or repair of components.

\* All stock is disinfected and cleaned.