

RETURN FORM

1 CLIENT INFORMATION

NAME		SURNAME	
ADDRESS			
CITY	DISTRICT		ZIP CODE
EMAIL			PHONE #

2 ORDER

NUMBER OF ORDER	DATE OF ORDER
NUMBER OF INVOICE	

3 PURCHASE

QUANTITY	PRODUCT NAME	COLOUR	PRICE	RETURN CODE	NOTES

Reason of return:

01 – Defected article 02 – Wrong article/colour 03 – Differs from picture 04 – Late delivery 05 – Other (specify)

RETURN PROCEDURE

1. Inform us of your intention of returning a purchased product by sending us an email at ecommerce@societylimonta.com. We need all product details, reason of return and in case of faulty product please include a picture showing the type of fault. Remember that we do not accept used, washed or damaged products. All returned items must be in the original packaging. After having exercised the right of withdrawal, the product must be returned within five days.
2. In case of faulty product, we will provide all information for contacting the delivery company. For unsatisfying product you must contact a delivery company and communicate to us the parcel's tracking number to monitor the delivery.
3. Delivery address:
Limonta S.p.A – Divisione Society
SS 36 km 36, n° 9
23846 Garbagnate Monastero (LC)
4. If your return is authorized and approved, we will immediately proceed with the refund. Timing of refund may vary according to the bank.