



Exchange / Return Procedure

General Terms

We are proud to offer beautiful high quality products and want to ensure you are happy with your purchases from The Little Adventure. If you are not delighted with your purchase for whatever reason, you may return unwashed and unused items in their original condition upon presentation of the original invoice within 30 days of purchase.

Please choose sale items carefully as they are non-refundable and non-exchangeable.

Please do not break open packaging that is non-resealable if you wish for an exchange.

Please complete this exchange form and include it with the returned goods. Once the returned item is received, a new order with the exchanged item will be processed. We will notify you via email once your request has been processed.

If you think you have received a faulty, damaged or incorrect item please contact our Customer Services Team and they will assist you. Please note: we are unable to

replace or refund items damaged through improper laundering, so please follow the care label on the item when washing. We have some helpful washing tips online, or please contact our Customer Service Team for advice.

How should I return the product?

Please post your completed exchange form (below) along with proof of purchase to:

The Little Adventure
10 Marshwood Place,
Papamoa, 3118,
New Zealand

Your questions and feedback

We welcome all comments and feedback and if you have any questions regarding The Little Adventure please email us at info@thelittleadventure.com or call our Customer Service Team on +64 7 542 0433. Our opening hours in New Zealand are 9:00am - 5:00pm (GMT + 12:00).

Name	
Address	
Country	Postcode
Phone (Day)	Mobile
Email	

I have sent this/these items to The Little Adventure for (Please tick):

- The Little Adventure credit Exchange

* Conditions apply for refunds. Please contact our Customer Service Team if this is your preference

Item Number	Description	Colour	Size	Quantity	Price	Total

Total	NZ\$
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Please Refund /charge my balance to my (Please tick)

- Visa _____ Exp _____
- Mastercard _____ Exp _____
- CVC Number _____
- Bank Account Number _____
- Account Name _____

Reason for return or comments