

The B.E.S.T. Quarterly Newsletter we're so glad you're here!



BRING ON 2024!

Although 2023 has been another great year in business, a short break is welcome.

Why not take a break with us and enjoy a cuppa while we share some important updates with you?

Join me as I explain how we have benefitted from a 4-day work week, describe why garden hose shouldn't be used for fresh water, and learn about our newly restarted service- 'Best Water Alerts'.

Also, one of our customers expressed admiration of our filters' durability after it was run over by a bicycle, so we decided to test it using a more rigorous examination.

Read all of this and more in this newsletter!

I wish you all the best for the festive season. All the best Colin Hopgood

New Video Alert!

NEW VIDEO AVAILABLE ON YOUTUBE

Check out our YouTube channel to see if the B.E.S.T. Inline filter can still withstand Australian pressure after being run over by our work van. (Spoiler alert: it does!)





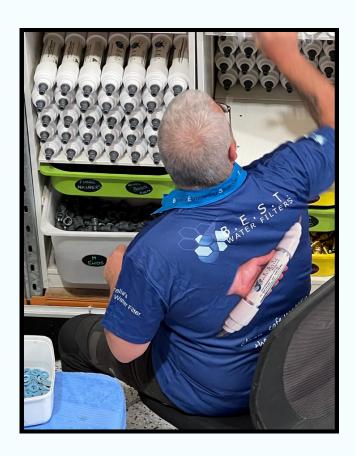
The B.E.S.T. Updates

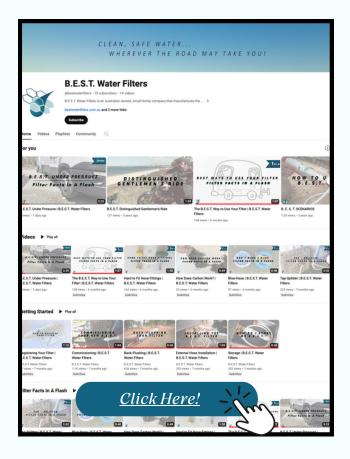
Filter Facts in A Flash

Tell us what you think!

The influx of newbie travellers (which is great!), has caused an increase of wannabe "RV water experts", with their latest and greatest claims based on limited knowledge. To combat this, we have started a series on our <u>YouTube channel</u> called *Filter Facts in a Flash*. In this series, we are shedding light on the things that people may not realise when they first enter the RV community.

We are progressively adding snippets of everything, from how to put a fitting on a hose to how a filter works. This way, we can keep our customers properly informed. If you have any ideas for a segment, please let us know and we will endeayour to do a video on it.





4-Day Work Week

Earlier this year, we were convinced to try out the fabled 4-day work week.

I approached the warehouse team about it with the following conditions: no less pay, however, you need to keep stock on the shelves. I left them to figure out how they would get it done. As it turns out, not only did they work out how to do it, but they now have more stock on the shelf in a 4-day week than they did working five days! A great effort and a bonus for me because if we decide to go back to a fiveday week, I know they are more than capable of reaching targets.:)

As a result, we will be continuing our work hours of Monday to Thursday indefinitely.

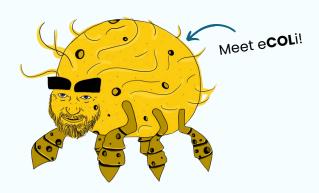




The Dangers of Garden Hose

According to multiple sources, the standard garden hose nowadays may contain several different chemicals, including phthalates, lead, bromine, antimony, and possibly even recycled plastics. All these contribute to a bad taste, and when the water is heated, you often get a strong plastic taste and smell. They also don't have a barrier to prevent bacteria from colonising in the micro pores. A good quality, food-grade hose will supply water without any taste. We use and recommend the Australian-made RX Plastics. Alternatively, the compact Flat-out International hoses is a good option.

<u>This website</u> also has a good write-up on the dangers of drinking water from a garden hose.



Best Water Alerts

TRAVELLERS HELPING TRAVELLERS

Do you want to know about boil water alerts all over Australia, by your fellow travellers? Col tell us about how this service came to be and why.





Water on the Road

A FREE BOOKLET

Learn the technical side of B.E.S.T. in our free booklet! We talk about test results, micron ratings, reverse osmosis and much more.

SEE THE PDF



B.E.S.T. On The Shelf

OUR PRODUCTS

Did you know we have multiple styles of the B.E.S.T.? The main body is the same across all models, it's only the fittings that change.

Our filters came with a standard 3/4" BSP female threads, which means that you can swap over to a brass, plastic or reducer bush when needed. All you need to do is head to your local hardware store!

And you don't even have to worry about getting thread tape or paste* because every filter comes with food-grade, blue washers ready to go.

*Use of thread tape or paste will void the warranty



>>> THE BARE (322B)

The base model perfect for if you
already have ends
from a previous
filter or another
project.

THE BRASS <<< (322HB)

The brass model is chosen for durability- for those whose filters get knocked around a bit more if they're attached to the hose outside.



Our fittings are made with leadfree brass right here in QLD!



>>> THE T (322T)

This model is used for a more permanent, under-the-sink setup. It comes with a pair of 1/2" reducer bushes and a set of mounting clips, making installation easy as.



THE PLASTIC (322H)

Our standard, and most popular model. This filter comes with sturdy plastic ends, which are perfect for everyday use.



What's Wrong With This Picture?

HIRE MOTORHOME HORROR

If you are looking to hire a motorhome, you need to read this!

Recently on a trip, I had just finished emptying my toilet cassette at the dump point as a hire motorhome pulled up.

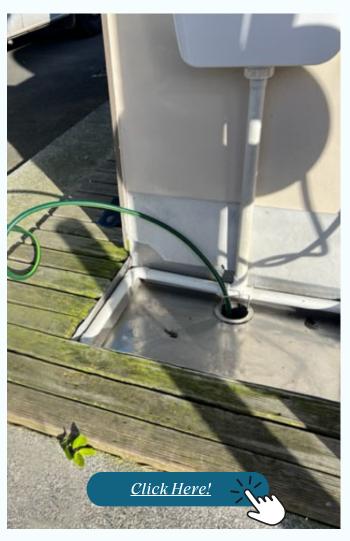
When I looked over, they had the drinking water hose (green garden hose) down inside the dump point and were trying to connect the other end to their grey water outlet! Apparently, this part wasn't explained too well when they picked up the motorhome.

While I was assisting one of the holidayers with the grey water, the other took the <u>same</u> drinking water hose and started filling the fresh water tank!

I wonder how their holiday ended up? Not only theirs, but think about the next family that hired the motorhome with a contaminated tank.

Stay healthy on your hire holiday and get yourself a B.E.S.T. RV Water Filter. It simply connects to the end of the supplied hose, or you fill your water bottles through it.

And come on hire companies, a garden hose? It would cost less than 50 cents per hire to supply your customers with an approved drinking water hose!



thanks for reading!

Contact Us

Have any questions about the B.E.S.T.?

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Proud founder and director of B.E.S.T. Water Filters since 2001.