



For further copies of the order form/catalogue please contact us:

CHARLFRED FINE ART 21 Highbury Park Exmouth East Devon EX8 3EJ U.K

Telephone 01395 278116 Email enquiries@charlfredfineart.co.uk

Web www.charlfredfineart.com

Please complete in BLOCK CAPITALS

<u>CUSTOMER CONTACT DETAILS:</u> Title (Mr/Mrs/Miss) First Name/s Surname Address Postcode Tel.No. (Day) Tel. No. (Eve) Email	<u>DELIVERY DETAILS</u> (if different): Title (Mr/Mrs/Miss) First Name/s Surname Address Postcode Tel. No. Email
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Prices include VAT @ 20%. Prices are subject to change.

Code	Print Title	Print Only (UK & EU)	Mounted Print (UK & EU)	Gift Wrapping £ 10 each (UK only)	Framed Print (UK only)	Gift Wrapping £ 10 each (UK only)	Total Price (inc. VAT)
		(Qty) £	(Qty) £	(Qty) £	(Qty) £	(Qty) £	£
		£	£	£	£	£	£
Sub Total							£
Postage & Packing included for UK Mainland Addresses (Complete as £ 0.00) DELIVERY CHARGES (per item): See "Price List" for prints delivery size category Please refer to our Terms & Conditions (overleaf) for delivery information.							£
TOTAL							£

GIFT WRAPPING SERVICE This service is available to UK Mainland customers only.

Mounted Print £ 10.00 each Framed Print £ 10.00 each

Your order will be carefully hand wrapped in Ivory coloured gift wrapping paper and gift tag (suitable for any occasion).

Personalize your gift by providing us with your message to include on the gift tag:

BLOCK CAPITALS (Max. 20 words)

Please tick colour choice for satin ribbon & bow:
(Colours are rendered as a guide only)

Pale Blue	Pink	Silver
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gold	White	Red
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

To:

Message :

.....

.....

.....

.....

From:

BILLING INFORMATION

Debit/Credit Card Payment:

CARD NUMBER

EXPIRY DATE

MM / YY

NAME AS IT APPEARS ON CARD

CVV

Please enclose FULL PAYMENT with your order form and post to: **CHARLFRED FINE ART, 21 Highbury Park, Exmouth, East Devon, EX8 3EJ, U.K**I / We enclose a cheque made payable to: **CHARLFRED FINE ART** for the sum of £**I / We have read and accept the General Terms & Conditions overleaf.**

DATE ____ / ____ / 20____

SIGNATURE

GENERAL TERMS & CONDITIONS

PLEASE READ CAREFULLY

In placing your order, it will be assumed that you have read and accept the conditions set out below.
We reserve the right to change these Terms & Conditions without prior notice. Nothing stated or implied on this page will affect your statutory rights.

MAKING A PURCHASE

Purchase using our secure website or complete the order form overleaf, using block capitals, providing your preferred method of payment and post to:
CHARLFRED FINE ART, 21 Highbury Park, Exmouth, East Devon, EX8 3EJ, United Kingdom.

You must provide us with accurate information, be at least **18 years of age** and be legally able to enter into a contract for Goods and services. Once we have received your order, we will issue Confirmation of Order either by post or email. It is the customer's responsibility to check any email filters that may interfere with our communication to you. We strongly recommend that you retain a copy of your Confirmation of Order for your records. Our acceptance of your offer to purchase Goods is subject to their availability.

METHOD OF PAYMENT by post

We require that full payment be made and that it is cleared in our bank account prior to dispatch. It is entirely at our discretion to accept or reject the offer to purchase.

We accept cheques or postal orders (drawn on a major UK Bank) made payable to CHARLFRED FINE ART, with an order form through the post; or you can provide your credit/debit card details on the order form and return by email or post. We accept the following Credit/Debit Cards: Mastercard, Maestro, Visa, Solo, Electron and American Express. Your credit/debit card will be charged shortly after you submit your order.

SECURITY

The personal details you submit on our Website are totally encrypted using SSL (Secure socket Layer) software. Charlfred Fine Art has a strict policy not to sell or transfer any personal customer details, including email and postal addresses to third parties. The only exception is details required by our Payment Service Provider to process your card transactions.

PRICES

Prices are quoted in Pounds Sterling (GBP £). Charlfred Fine Art accepts payment in Pounds Sterling only. Prices are subject to change. We reserve the right not to send an item if we make a pricing error. We reserve our right to sometimes sell the same items at a higher or lower price elsewhere.

VAT

Prices include Value Added Tax (VAT) at the current rate of 20%. Charlfred Fine Art is VAT Registered under No. 929 6623 85. VAT is not charged on orders from outside the EU. If you would like an itemised VAT receipt, please contact us and we will be happy to post this to you.

GOVERNING LAW

English law shall govern each transaction and any dispute therein shall be subject to the sole jurisdiction of the English courts.

SPECIFICATION OF GOODS

A Certificate of Authenticity is supplied with every Limited Edition print. All dimensions are given as an approximate guide only. Other dimensions, such as external mount or frame size, are available on request.

Every care is taken to describe and illustrate the products and services accurately. Colours are shown within the limitations of the printing process/ individual monitor settings and actual colour may vary. We reserve the right to alter the design specification or price of any item listed or illustrated in the price list, brochure or publicity material without prior permission. Occasionally, there may be a variation to mounts and/or frame moulding depicted in the catalogue or on the website, but be assured that the quality and aesthetics are always our priority.

DELIVERY

Please allow 14 working days for delivery to a UK Mainland address and 28 working days for all other areas, including overseas. Working days are Monday – Friday, not including Saturdays, Sundays and Bank or Public Holidays. Delivery timescales are given as an approximate guide. We cannot be held responsible for delays in delivery beyond our control. We are not liable if orders are lost in the post. Goods shall be at the Buyers risk from delivery. You can specify for your order to be sent to another address, providing a signature can be obtained on delivery. Receipt of a signature at the delivery address will be proof that the order has been delivered.

Unmounted prints are carefully flat-packed, mounted and framed prints are packaged into heavy-duty cardboard boxes. Postage and packing is included in the price when being sent to a UK Mainland address.

Delivery Charges (per item):

DESTINATION	SIZE A	SIZE B	SIZE C	SIZE D
UK Mainland	£ 0.00	£ 0.00	£ 0.00	£ 0.00
Europe	£ 18.00	£ 25.00	£ 40.00	£ 80.00
USA & Canada	£ 30.00	£ 50.00	£ 75.00	£ 180.00
Rest of World	£ 50.00	£ 65.00	£ 95.00	£ 220.00

For delivery purposes:

Europe: UK Offshore, Scottish Highlands, Republic of Ireland, Austria, Belgium, Denmark, Faroe Islands, Finland, France, Germany, Iceland, Italy, Liechtenstein, Luxembourg, Monaco, The Netherlands, Norway, Portugal, Russia, Spain, Sweden, Switzerland, Gibraltar, Greece, Greenland, San Marino. **North America:** Canada and the United States of America, Alaska. **Rest of World:** Delivery destinations that are not listed above as being in the UK, Europe or North America are classified as Rest of World. Countries include: Japan, China, India, Australia, New Zealand, South Africa, Mexico, Chile, etc.

We are happy to send mounted prints Worldwide, however due to insurance reasons it is not possible for us to despatch framed prints or original paintings outside the UK Mainland. Delivery charges are non-refundable, except when returning goods that are faulty or damaged.

CUSTOMS & IMPORT DUTIES

The customer is responsible for the payment of surcharges. Any Customs or Import Duties are levied once the package reaches your country. Additional charges for Customs clearance must be borne by the customer as we have no control over charges and cannot predict what they might be. Since Customs policies vary throughout the world, you may want to contact your local Customs Office for further information before placing your order.

GIFT WRAPPING SERVICE

This service is available to UK Mainland customers only. Charges apply and are subject to change. Gift wrapping service includes: mounted or framed print wrapped in gift wrapping paper with a supplied blank gift tag, decorated with ribbon & bow. Gift tag can be personalized by providing us with your message (complete appropriate section of the order form) and we will include this message on the gift tag. Occasionally, there may be a variation to wrapping paper, ribbon and/or gift tag but be assured that quality is always our priority. Gift-wrapped orders can be sent to another address, providing it is a UK Mainland address and a signature can be obtained on delivery.

CANCELLATIONS & REFUNDS

If your order cannot be fulfilled you will be offered an alternative or given a full refund. Should you wish to withdraw your offer to purchase from us prior to despatch, you must notify us of this fact in writing and we will offer you an alternative or give a full refund. We recommend you keep all original packaging for a few days after receiving a delivery just in case you need to return Goods.

In the unlikely event that you are not completely satisfied with your new purchase, please contact us within 72 hours. You may carefully return goods in their original condition and packaging within 7 working days of delivery for a refund. In the unlikely event that the Goods received are faulty, incorrect or damaged in transit, please contact us within 72 hours, stating the nature of the defect to packaging and/or contents. We would ask you to send the Goods back to us within 7 working days, securely wrapped incorporating the original packaging and we will reimburse you the cost of the postage - postal receipt must be supplied.

If we agree that the Goods returned to us are indeed defective, we shall, at your option: (i) deliver replacement Goods of similar quality and specification, no delivery charge (ii) arrange for a full refund, providing that the Goods were faulty, incorrect or damaged in transit when sent to you, and have not been subsequently modified or subject to misuse or negligence. A refund of any monies paid will be made only for goods that are returned to us. All returns must be in 100% re-saleable condition. We cannot be held responsible for goods damaged in transit when returning to Charlfred Fine Art, we regret that a full refund cannot be issued. Delivery charges are non-refundable, except when returning goods that are faulty or damaged.

EXTERNAL SITES

Charlfred Fine Art website may have links to other sites on the Internet that are owned and operated by third party vendors and third parties (the "External Site"). Charlfred Fine Art is not responsible for the availability of, or the content located on or through any External Sites. If you have any concerns regarding such Links or the content on such External Sites, you should contact the site Administrator or Webmaster for those external sites.

LIMITATION OF LIABILITY

The Goods will at the time of delivery correspond to the description by the Seller. Charlfred Fine Art shall not be responsible for any loss or damage as a result of any act or omission the cause of which is outside its control. This includes but is not exclusive to the use of the website, loss of data, income or profit or such other losses. Our liability in any event is strictly limited to the invoiced value of the item concerned.

COMPLAINTS

We will take any complaint very seriously. If you wish to lodge a complaint relating to any part of our service please contact us to tell us of your concern.

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CONTACT DETAILS

(Please note that we do not have a Gallery at the address below)

CHARLFRED FINE ART 21 Highbury Park Exmouth East Devon EX8 3EJ UNITED KINGDOM Telephone: 01395 278116 Telephone (Non UK Residents) +44 1395 278116

Email: enquiries@charlfredfineart.co.uk Website: www.charlfredfineart.com