

# InvisQi

**USER INSTRUCTIONS  
AND  
INSTALLATION GUIDE**

iQi

## IN THE BOX

- 1 InvisQi Unit
- 2 InvisQi Power Supply
- 3 Led Alignment Sensor
- 4 Double Sided 3M Adhesive Sticker
- 5 2x Clear IQI Placement Stickers
- 6 Security Screws (Hard Mounting)

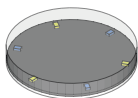
1



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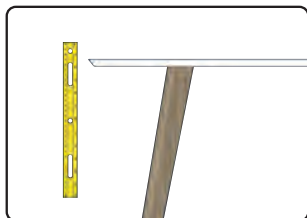


## BEFORE BEGINNING THE INSTALLATION ENSURE THE FOLLOWING

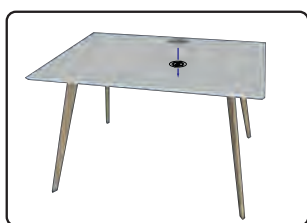
- If you have a phone case please ensure it is flat and does not contain any metal, centrally located magnets, card holders, pop sockets, kickstands.
- The table or surface being used is flat and does not exceed 20-30mm in thickness.

## STAGE 1 - CHARGER INSTALLATION

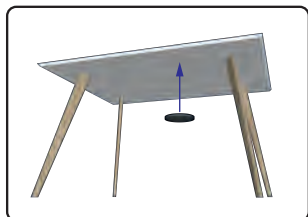
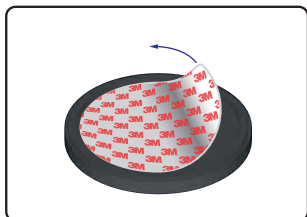
1. Measure your table or surface's thickness to determine whether it can be used with the InvisQi charger. Ideal range is between 15mm and 28mm for table thickness. You may also use the measuring guide on the back of the package. Max charging distance is 30mm for the InvisQi wireless charger. InvisQi requires a minimum distance of 10mm to 15mm to charge phone.



2. Choose your ideal spot on the table and place the included alignment sensor there.



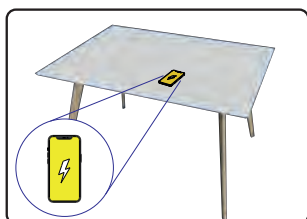
3. Peel off 3M sticker and place on the charger unit. Place the InvisQi charger under the desk, directly underneath where you placed your sensor. All lights turned on indicate perfect alignment.



4. Adjust alignment sensor if needed to get all LED lights to light up and then use included clear IQI sticker to mark the spot for ease of use when charging your phone or other Qi-enabled device.



5. Place your device face up aligning the center of your phone to the center of the sticker and begin charging! For better results, please remove the phone from the charging spot and wait 2-3 seconds before repositioning.



## TROUBLE SHOOTING AND FAQs

Please email [support@invisqi.com](mailto:support@invisqi.com) for all other questions and queries.

### ● Why is my phone not charging?

- Please ensure: If you have a phone case, it is flat and does not contain any metal, centrally located magnets, card holders, pop sockets or kickstands. Ensure your phone is aligned as centrally as possible. Check if your phone is Qi-wireless charging enabled. Check your sticker position through recalibration. Check your table or surface thickness is within the stated performance range.

### ● Why has my phone stopped charging?

- The InvisQi Wireless Charger is designed to recognise and react to temperature changes within your phone which can occur after extra long charging periods of 3 hours or more. In these instances, the charger may enter a standby mode to allow your device to cool if required by your phone until the device requests more power. This feature ensures better battery health and longevity for your phone.

### ● Why does my phone feel hot?

- Increased phone temperatures during wireless charging are normal especially during longer charging sessions. Our technology is designed to minimise phone heating however, if your phone is hotter than usual, please ensure you have aligned it correctly and try again.

### ● Why do the charging speeds vary?

- Different phone models have different battery sizes and charging profiles therefore take different amounts of time to charge, with large batteries especially taking longer. Charging speeds may also slow at  $\geq 80\%$  in IOS models due to Apple software requirements designed to limit battery deterioration during wireless charging. The InvisQi Wireless Charger recognises IOS charging signals and corresponds by adapting charging speeds until your device requests more power. Please try turning OFF 'Optimised Battery Charging' in your 'Settings'. Charging speeds will also vary depending on the surface thickness. Thicker surfaces will reduce charging efficiency due to the greater distance the charging signal needs to travel.

## SAFETY INSTRUCTIONS

- Avoid contact with water and do not submerge.
- Avoid extreme temperatures.
- Avoid dropping.
- Use original or certified cables.
- Do not clean with corrosive substances or oils.
- Do not disassemble.
- Electronic adapters are recyclable waste and must not be disposed of in the household waste.
- Dispose of this equipment using a designated collection point for the recycling of electrical and electronic equipment.