

SONY

Sony Online Store Guide

Sony (Malaysia) Sdn Bhd

**INTERNAL
USE ONLY**

You will arrive at the main page of the website



Navigating the website

There are two ways to search for a product:

1. Using Search Bar

Typically used if you know the product model name or you want to find the product quick and hassle-free.

2. Going through product categories

Typically used if you are browsing products and want to know your options.

Navigating the website

Using Search Bar

Hello,
Welcome to Sony Staff Store

Take your time to explore exclusive staff prices.

You may search and type the product you are looking for.



Type in the product name and click enter

WH-1000XM3



WH-1000XM3 Wireless Noise Cancelling Headphones
RM 1,359.15

Take your time to explore exclusive staff prices.

Home > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount 6%

This is the product page after clicking on the product



WH-1000XM3 Wireless Noise Cancelling Headphones

Model:

★★★★☆ 4.5 (2455)

RM 1,503.06 ~~RM 1,599.00~~¹

COLOUR



Add To Cart



Navigating the website Using Product Category

SONY

Television & Home Cinema Audio Cameras Xperia Playstation

Search



Here are our different product categories. Depending on what you are looking for, click on its relevant product category.

WH-1000XM3



WH-1000XM3 Wireless Noise Cancelling Headphones
RM 1,359.15

SONY

Television & Home Cinema Audio Cameras Xperia Playstation

Search



In this case, we are looking for headphones so it would most likely be under Audio.

WH-1000XM3



WH-1000XM3 Wireless Noise Cancelling Headphones
RM 1,359.15

Take your time to explore exclusive staff prices.

[Headphones >](#)

- Headband
- In-Ear
- Truly Wireless
- Headphone Cables

[Walkman®](#)

[Speaker](#)

- Wireless Speakers

[Audio Players >](#)

- Boomboxes, Radios, & CD Players
- Amplifiers & Players

[High-Resolution Audio >](#)

- Headphones
- Walkman®

Click on the *Audio* tab and you will see the different subcategories of audio



- [Headphones >](#)
- Headband
- In-Ear
- Truly Wireless
- Headphone Cables

Look for headphones

[Speakers >](#)

[Audio Players >](#)

Boomboxes, Radios, & CD Players
Amplifiers & Players

[High-Resolution Audio >](#)

Headphones
Walkman®

[Walkman®](#)

[Digital Voice Recorders](#)



Headphones >

- Headband
- In-Ear
- Truly Wireless
- Headphone Cables

Click on Headband

- Speakers
- Hi-Fi Speakers
- Systems

Audio Players >

- Boomboxes, Radios, & CD Players
- Amplifiers & Players

High-Resolution Audio >

- Headphones
- Walkman®

Walkman®

Digital Voice Recorders



Headband



This is where all your headband products will be.
From here you can scroll through to find what products you want.

Home > Headphones > Headband

PRICE





RM 59 — RM 2,999

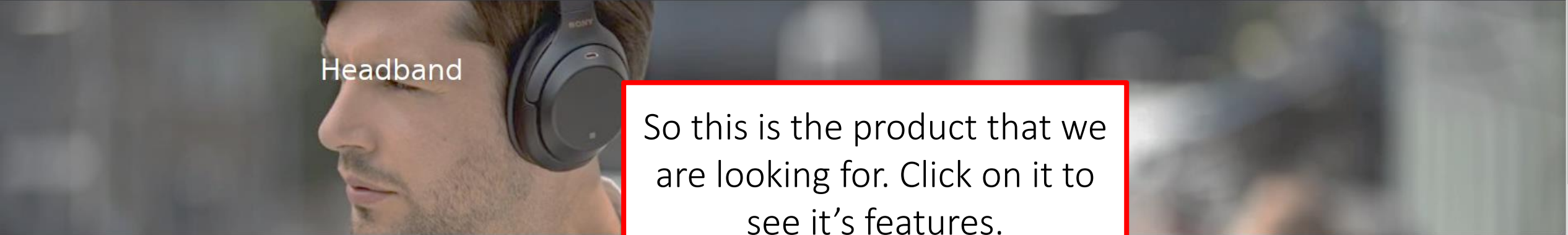
FEATURES

- EXTRA BASS
- Hi-Res Audio
- Noise Cancelling
- On-Ear
- Over-Ear
- Wired
- Wireless
- With Mic

Showing: 1 - 15 of 15

SORT BY Price: High To Low

- ON SALE** **Discount 6%**

MDR-Z7M2 Headphones
MDR-Z7M2
★★★★☆ (5)
RM 2,819.06 ¹ RM 2,999.00
Add To Cart
- ON SALE** **Discount 6%**

WH-1000XM3 Wireless Noise Cancelling Headphones
★★★★☆ (2454)
RM 1,503.06 ¹ RM 1,599.00
Add To Cart (Silver)
- ON SALE** **Discount 6%**

MDR-1AM2 Headphones
MDR-1AM2
★★★★☆ (25)
RM 1,221.06 ¹ RM 1,299.00
Add To Cart (Black)
- ON SALE** **Discount 6%**

WH-H910N h.ear on 3 Wireless Noise Cancelling Headphones
WH-H910N
★★★★☆ (18)
RM 1,127.06 ¹ RM 1,199.00
Add To Cart (Black)



So this is the product that we are looking for. Click on it to see it's features.

Home > Headphones > Headband

PRICE

RM 59 — RM 2,999


FEATURES

- EXTRA BASS
- Hi-Res Audio
- Noise Cancelling
- On-Ear
- Over-Ear
- Wired
- Wireless
- With Mic


Showing: 1 - 15 of 15

SORT BY Price: High To Low ▾


- ON SALE Discount 6%




MDR-Z7M2 Headphones
MDR-Z7M2
★★★★☆ (5)
RM 2,819.06 ¹ RM 2,999.00
Add To Cart
- ON SALE Discount 6%



WH-1000XM3 Wireless Noise Cancelling Headphones
★★★★★ (2454)
RM 1,503.06 ¹ RM 1,599.00
Add To Cart (Silver)
- ON SALE Discount 6%



MDR-1AM2 Headphones
MDR-1AM2
★★★★★ (25)
RM 1,221.06 ¹ RM 1,299.00
Add To Cart (Black)
- ON SALE Discount 6%



WH-H910N h.ear on 3 Wireless Noise Cancelling Headphones
WH-H910N
★★★★☆ (18)
RM 1,127.06 ¹ RM 1,199.00
Add To Cart (Black)

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount 6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: ★★★★★ 4.5 (2454)

RM 1,503.06 ~~RM 1,599.00~~¹

COLOUR



Add To Cart



These are different tabs where you can click to find out more information about the product

- Overview
- Highlight
- Reviews
- Features
- Specifications

OVERVIEW

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount 6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: ★★★★★ 4.5 (2454)

RM 1,503.06

COLOUR

Add To Cart

Choose the colour you want

Overview Highlight Reviews Features Specifications

OVERVIEW

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount
6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model:
★★★★☆ 4.5 (2454)

RM 1,500.00

COLOUR



Click *Add To Cart*

Add To Cart



Overview Highlight Reviews Features Specifications

OVERVIEW

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones


ON SALE

Discount
6%



Overview Highlight Reviews Features Specifications

OVERVIEW

	WH-1000XM3 Wireless Noise Cancelling Headphones Qty: 1 Silver	RM 1,503.06
Total		RM 1,503.06
Continue Shopping		Proceed To Checkout

From here you can see that the product is now in your cart. You can choose to continue shopping or proceed to checkout.

Home > My Cart

Product

Price

Quantity

Sub Total



WH-1000XM3 Wireless Noise Cancelling Headphones

Model:

Colour: Silver

RM 1,503.06

1

RM 1,503.06



This is the page you will see after you click proceed to checkout.
If everything is correct, Click *Checkout* at the bottom right.

Sub total

RM 1,503.06

TOTAL

RM 1,503.06

Continue Shopping

Checkout

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

CONTACT INFORMATION

 **Sony Test**
[Log out](#)

SHIPPING ADDRESS

Use a new address ▾

Enter First Name Enter a Last Name

Enter an address

Enter an address 2

City

Country ▾ State/territory ▾ Postcode

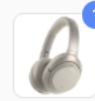
Phone ?

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.

[Return to cart](#)

[Continue To Shipping](#)

	1 WH-1000XM3 Wireless Noise Cancelling Headphones Silver (-RM 95.94)	RM 1,599.00 RM 1,503.06
---	---	----------------------------

Subtotal RM 1,503.06

Shipping Calculated at next step

Total RM 1,503.06

Fill in the address
where you want
the product to be
shipped

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

CONTACT INFORMATION



Sony Test

[Log out](#)

SHIPPING ADDRESS

Use a new address ▾

Enter First Name Enter a Last Name

Enter an address

Enter an address 2

City

Country State/territory Postcode

Phone

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.



1
WH-1000XM3 Wireless
Noise Cancelling
Headphones
Silver
RM 1,599.00
RM 1,503.06
(-RM 95.94)

Subtotal RM 1,503.06
Shipping Calculated at next step
Total RM 1,503.06

Make sure to tick the consent box

[Return to cart](#)

[Continue To Shipping](#)

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

CONTACT INFORMATION

 **Sony Test**
[Log out](#)

SHIPPING ADDRESS

Use a new address ▾

Enter First Name Enter a Last Name

Enter an address

Enter an address 2

City


Country State/territory Postcode

Phone

You can create billing address later

I consent to the collection and use of my personal information in accordance with the [Terms of Use & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchases of any products listed on this website.

[Return to cart](#)

	WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
		RM 1,503.06
		(-RM 95.94)

Subtotal	RM 1,503.06
Shipping	Calculated at next step
Total	RM 1,503.06

Click *Continue To Shipping*

[Continue To Shipping](#)



[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact Sony@sony.com [Change](#)



Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia [Change](#)

SHIPPING METHOD

Free Shipping Free

[Return to information](#)

[Continue To Payment](#)

	1	WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
			RM 1,503.06
		 (-RM 95.94)	

Subtotal	RM 1,503.06
	Free
	RM 1,503.06

Here you will see the shipping method. Depending on your total amount purchase, there might be shipping cost imposed



Cart > Information > Shipping > Payment

Contact Sony@sony.com

[Change](#)

Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Mala

The total amount including shipping fees will be totaled up here



SHIPPING METHOD

Free Shipping

Free

[Return to information](#)

[Continue To Payment](#)

	1	WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
			RM 1,503.06
		 (-RM 95.94)	

Subtotal	RM 1,503.06
Shipping	Free
<hr/>	
Total	RM 1,503.06



[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact Sony@sony.com [Change](#)

Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia [Change](#)



SHIPPING METHOD

Free Shipping

[Return to information](#)

Click *Continue To Payment*

Continue To Payment

	1	WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
			RM 1,503.06
		 (-RM 95.94)	

Subtotal	RM 1,503.06
Shipping	Free
Total	RM 1,503.06




Contact [Change](#)

Ship to [Change](#)

Method

PAYMENT

All transactions are secure and encrypted.

After clicking "Complete order", you will be redirected to IPay88 to complete your purchase securely.

BILLING ADDRESS


Select the address that matches your card or payment method.

Same as shipping address

Use a different billing address

[Return to shipping](#)

[Complete Order](#)

	Noise Cancelling Headphones Silver (-RM 95.94)	RM 1,503.06
Subtotal		RM 1,503.06
Shipping		Free
Total		RM 1,503.06

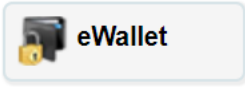
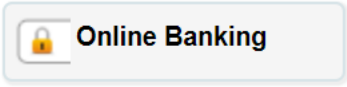
In this page, do a final check before making payment. Once ready, click on *Complete Order* at the bottom.

Simple. Convenient. Secure.



*iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.

Available Payment Method:



Summary Of Transaction

Net Charges	MYR 1,503.06
Pay To	Sony (Malaysia) Sdn Bhd
Payment of	Sony Partners Store Malaysia - #13296508076111
Reference No / Payment ID	13296508076111 / T016736364020

Currently Sony only takes Online Banking and eWallet so choose the method that best suits you.

Internet Banking

Timeout: 07:46

Individual Account Corporate Account

Select Bank

By Clicking on the "Proceed" button below, you agree to FPX's [Terms and Conditions](#).

» Proceed Cancel



Completed Payment

Once you have completed your payment, you will receive an email from Sony to confirm your order.

Example Order Confirmation E-mail

Thank you for your purchase!

Hi Sony, we're getting your order ready to be shipped. We will notify you when it has been sent.

[View your order](#)

or [Visit our store](#)

Order summary



WH-1000XM3 Wireless Noise Cancelling Headphones x 1 Silver

**RM
1,503.06**

Subtotal	RM1,503.06
Shipping	FREE
Total	RM1,503.06

Completion of Purchase

- If you received the email, it means that your order is confirmed and will be processed soon.
- You will receive a separate email once your order has been sent out for shipping.
- Once you have received your parcel, please register your product to receive an additional 3 months worth of warranty (subject to product purchased).
- Enjoy your shopping experience!