

SONY

Guide to using Sony Online Store

Navigating the website

There are two ways to search for a product:

1. Using Search Bar

- Typically used if you know the product model name or you want to find the product quick and hassle-free.

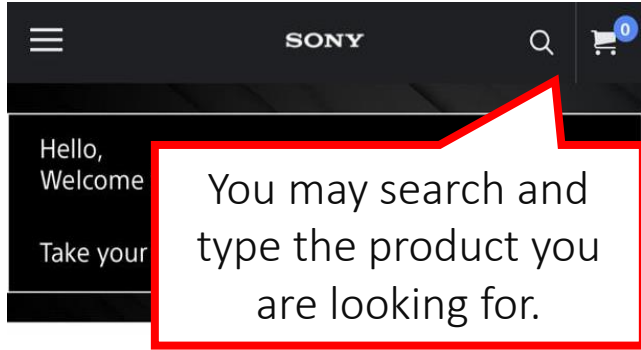
2. Going through product categories

- Typically used if you are browsing products and want to know your options.

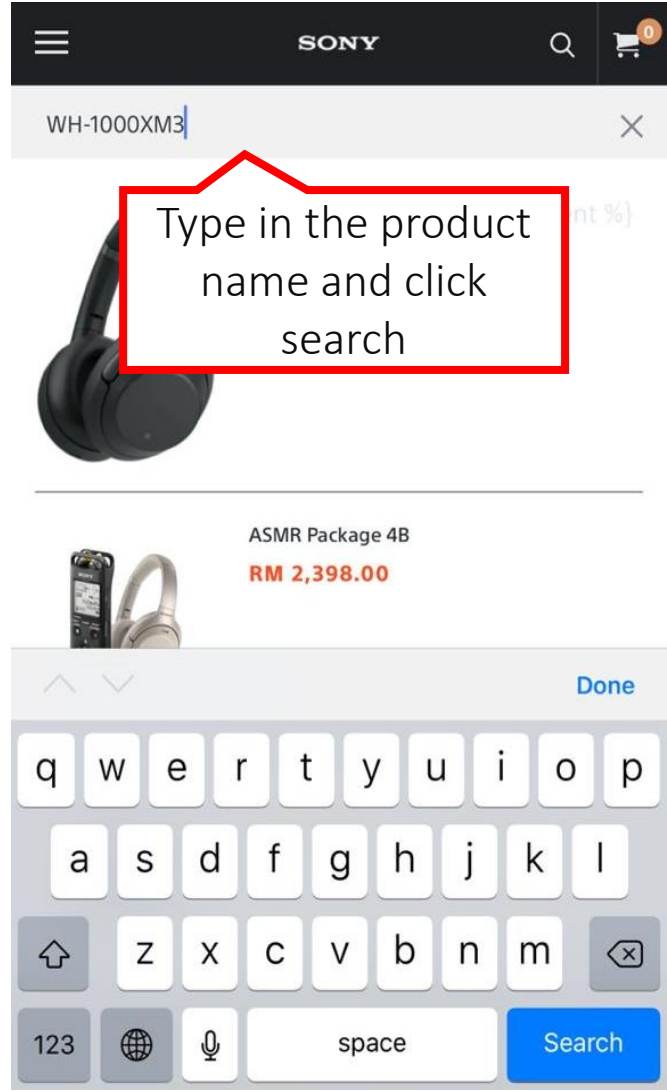
Navigating the website
Using Search Bar

Navigating the website using Search Bar

1



2



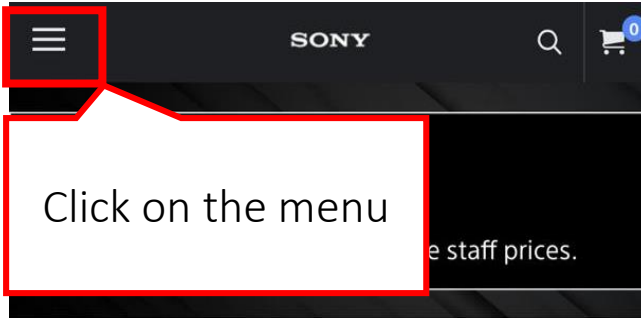
3



Navigating the website
Using Product Category

Navigating the website using Product Category

1



Televitions



Headphones



Cameras



Compact Camera



Video Camera



Xperia



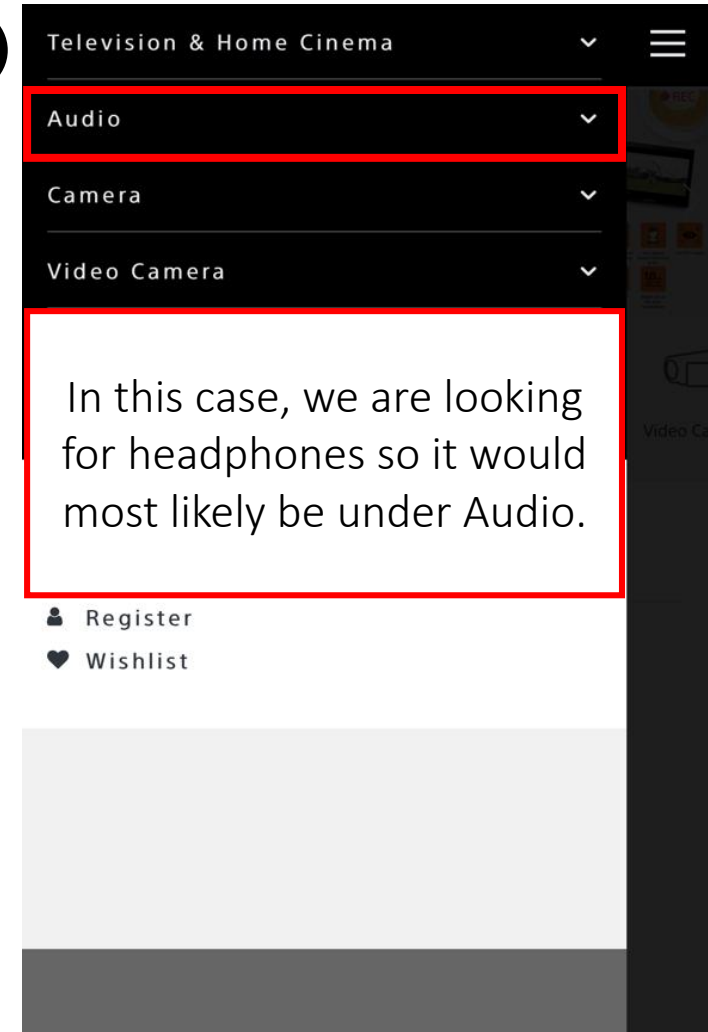
PlayStation

2



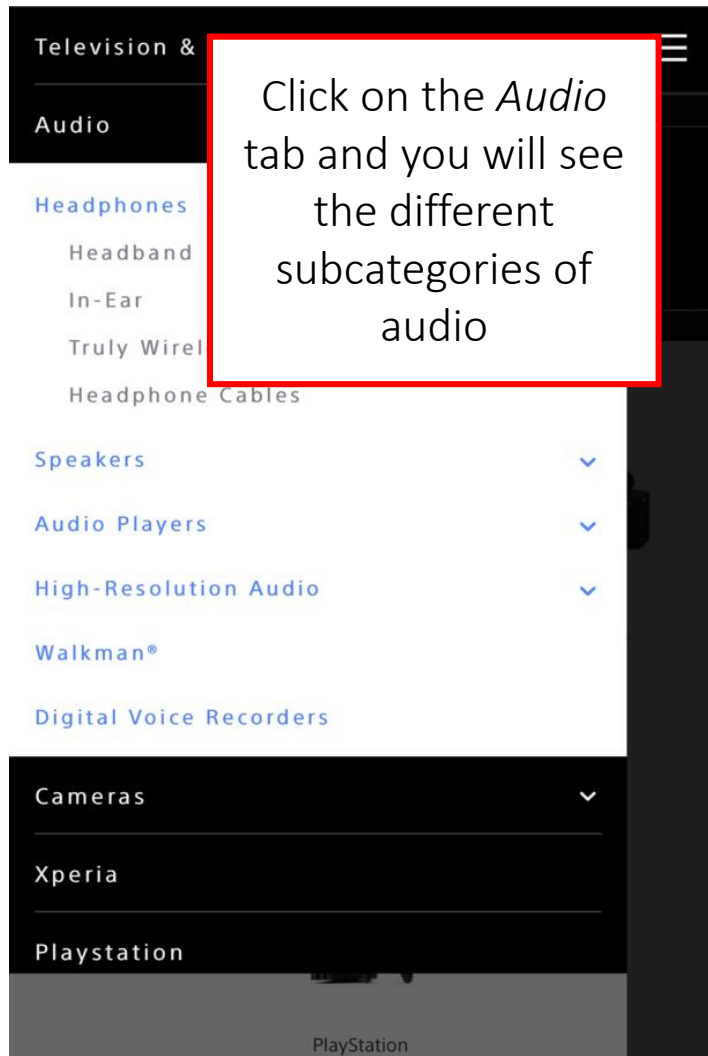
Here are our different product categories. Depending on what you are looking for, click on its relevant product category.

3

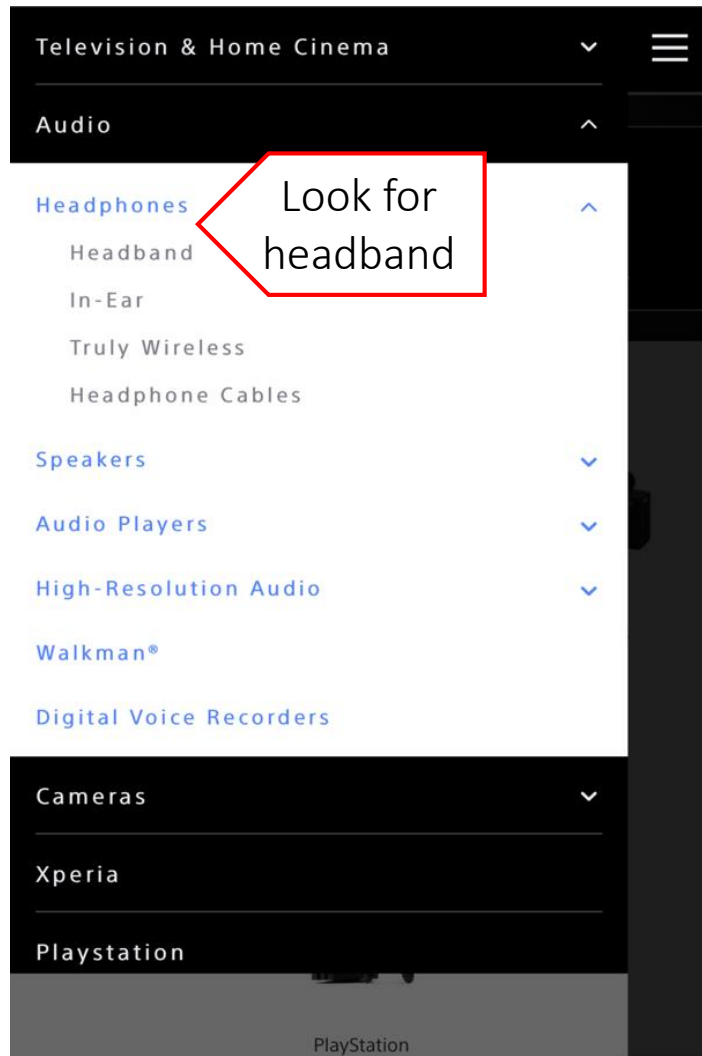


Navigating the website using Product Category

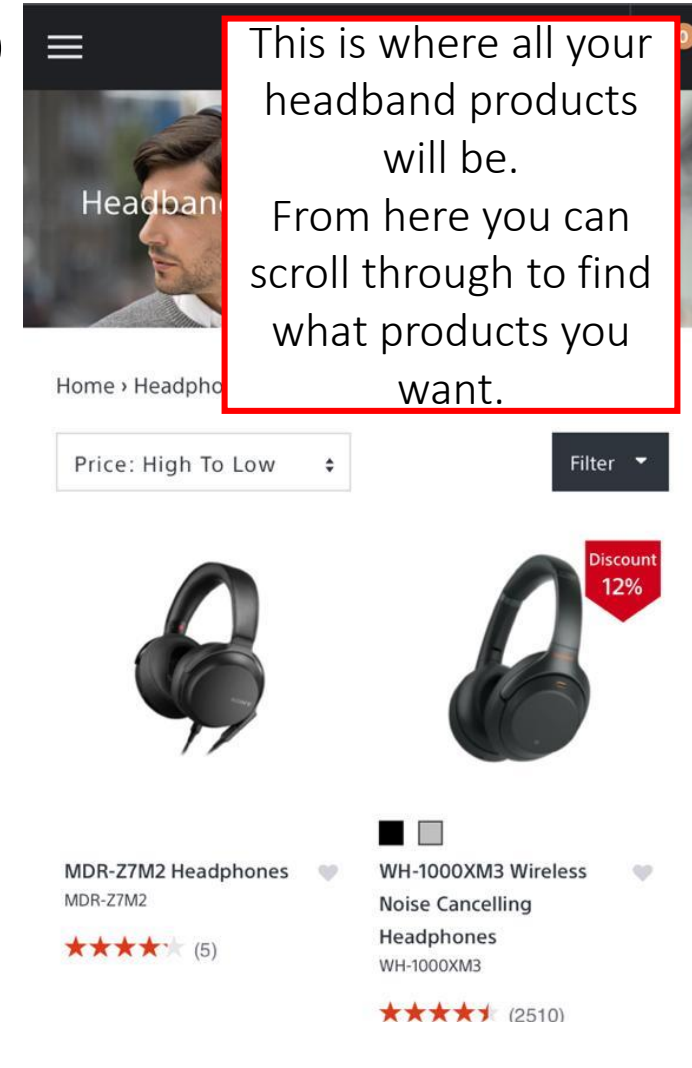
1



2



3



Navigating the website using Product Category

1

So this is the product that we are looking for. Click on it to see its features.

Home > Headphones > Headband

Price: High To Low Filter

MDR-Z7M2 Headphones (5) ★★★★★

WH-1000XM3 Wireless Noise Cancelling Headphones (2510) ★★★★★

2

Headphones
Model: WH-1000XM3
★★★★★ 4.5 (2510)
RM 1,399.00 RM-1,599.00¹

co

These are different tabs where you can click to find out more information about the product

Overview
Specifications
Reviews
Highlight
Features
Support

3

WH-1000XM3 Wireless Noise Cancelling Headphones
Model: WH-1000XM3
★★★★★ 4.5 (2510)
RM 1,399.00 RM-1,599.00¹

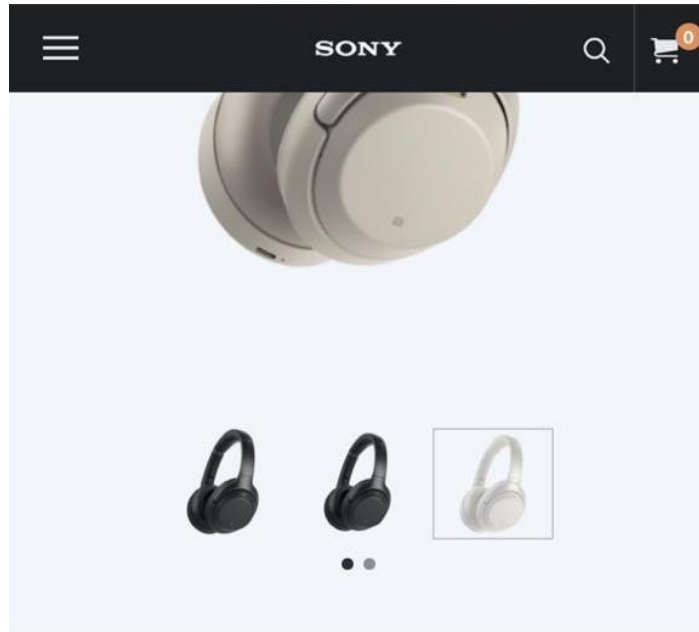
COLOUR
- 1 +

Add To Cart

Choose the color and quantity you want

Navigating the website using Product Category

1



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

★★★★★ 4.5 (2510)

RM 1,399.00 ~~RM 1,599.00~~¹

COLOUR

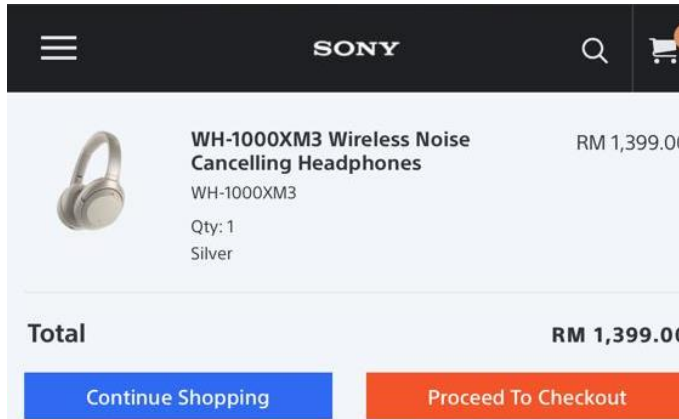


- 1 +

Click *Add To Cart*

Add To Cart

2



WH-1000XM3 Wireless Noise Cancelling Headphones

RM 1,399.00

WH-1000XM3

Qty: 1
Silver

Total

RM 1,399.00

Continue Shopping

Proceed To Checkout

WH-1000XM3 Wireless Noise Cancelling

From here you can see that the product is now in your cart.

You can choose to continue shopping or proceed to checkout.

Add to Cart

Overview

3



Home > My Cart



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

Colour: Silver

RM 1,399.00

- 1 +  

Sub total

RM 1,399.00

TOTAL

RM 1,399.00

You can review all the products in your cart when you click proceed to checkout. If the products are correct, click *Checkout* to complete your purchase.

Checkout and Shipping Address



Home > My Cart



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

Colour: Silver

RM 1,399.00



Sub total	RM 1,399.00
TOTAL	RM 1,399.00

Continue Shopping

Checkout

Click *Checkout*

RECENTLY VIEWED ITEMS

ON SALE

Discount

CONTACT INFORMATION

2



Log out

SHIPPING ADDRESS

Enter First Name
Sony

Enter a Last Name
Guide

Enter an address

Enter an address 2

City

Country
Malaysia

State/territory
State/territory

Postcode

Fill in the address where you want the product to be shipped

Shipping Address

1

Guide

Enter an address

Enter an address 2

City

Country
Malaysia

State/territory
State/territory

Postcode

Phone

Make sure to tick the consent box

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition](#) & [Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.

Continue To Shipping

[Return to cart](#)

2

Guide

Enter an address

Enter an address 2

City

Country
Malaysia

State/territory
State/territory

Postcode

Phone

Click *Continue To Shipping*

You can create billing address later

personal data, [condition](#) & [Privacy Policy](#) will be applied to website.

Continue To Shipping

[Return to cart](#)

Checkout

1

SONY

 Show order summary ▾

RM 1,399.00

Cart > Information > Shipping > Payment

Contact

Change

Here you will see the shipping method.
Depending on your total amount purchase, there might be shipping cost imposed

Continue To Payment

[Return to information](#)

[Refund policy](#) [Terms of service](#)

2

SONY

 Show order summary ▾

RM 1,399.00

Cart > Information > Shipping > Payment

The total amount including shipping fees will be totaled up here

SHIPPING METHOD

Free Shipping

Free

Continue To Payment

[Return to information](#)

[Refund policy](#) [Terms of service](#)

3

SONY

 Show order summary ▾

RM 1,399.00

Cart > Information > Shipping > Payment

Contact

Change

Ship to

Change

SHIPPING METHOD

Click *Continue To Payment*

Continue To Payment

[Return to information](#)


[Refund policy](#) [Terms of service](#)

Payment

1

PAYMENT

All transactions are secure and encrypted.



In this page, do a final check before making payment. Once ready, click on *Complete Order* at the bottom.

BILLING ADDRESS

Select the address that matches your card or payment method.

Same as shipping address

Use a different billing address

Complete Order

2



Summary Of Transaction

Net Charges MYR 1,399.00

Payment Option

Select payment

Credit / Debit Card No.

CVC/CVV2

Expiry Date

Issuing Country Malaysia

Issuing Bank Please Select

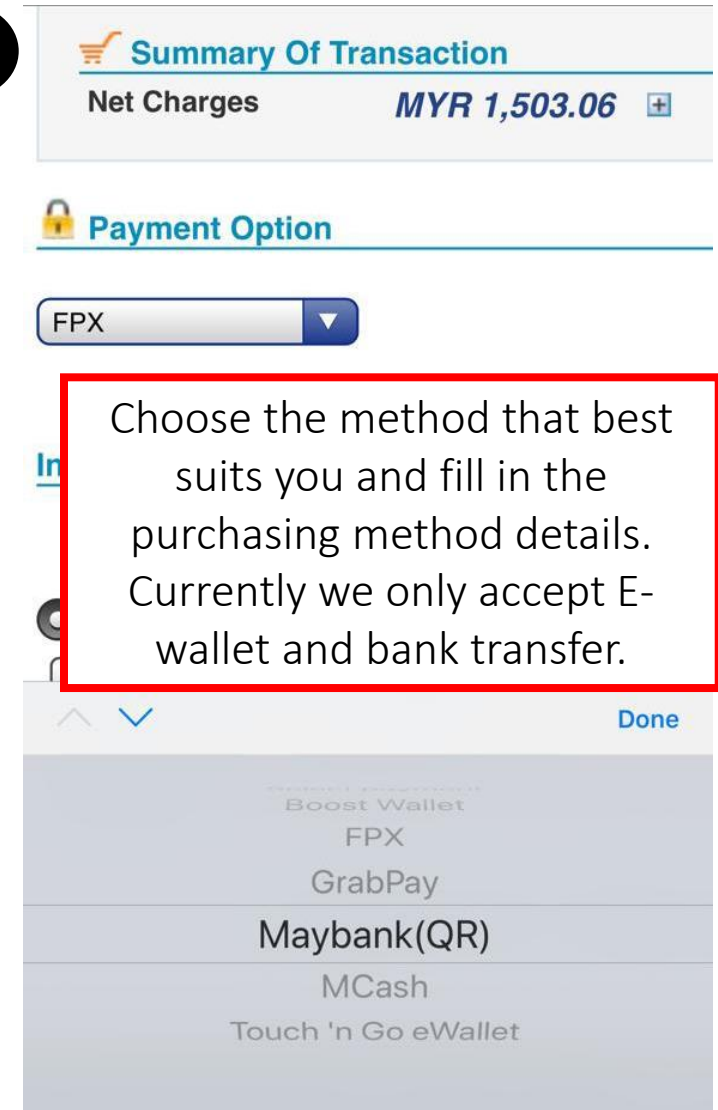
I authorize Mobile88.com Sdn Bhd to debit the above net charges from my credit / debit card and I have read & agreed to [iPay88 Privacy Statement](#).

Important Note:

» Proceed Cancel

Or Checkout With:

3



Summary Of Transaction

Net Charges MYR 1,503.06

Payment Option

FPX

Choose the method that best suits you and fill in the purchasing method details. Currently we only accept E-wallet and bank transfer.

Boost Wallet

FPX

GrabPay

Maybank(QR)

MCash

Touch 'n Go eWallet

Completed Payment

Once you have completed your payment, you will receive an email from Sony to confirm your order.

Example Order Confirmation E-mail

Thank you for your purchase!

Hi Sony, we're getting your order ready to be shipped. We will notify you when it has been sent.

[View your order](#)[or Visit our store](#)

Order summary



WH-1000XM3 Wireless Noise Cancelling
Headphones x 1
Silver

RM
1,399.00

Subtotal	RM1,399.00
Shipping	FREE
Total	RM1,399.00

Completion of Purchase

- If you received the email, it means that your order is confirmed and will be processed soon.
- You will receive a separate email once your order has been sent out for shipping.
- Once you have received your parcel, please register your product to receive an additional 3 months worth of warranty (subject to product purchased).
- Enjoy your shopping experience!