

**SONY**

# **Hi! Welcome to Sony Store Online!**

*In this guide, we will teach you how to navigate the website step-by-step so that you get the best online shopping experience!*

# Navigating the website

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There are two ways to search for a product:

1. Using Search Bar

- Typically used if you know the product model name or you want to find the product quick and hassle-free.

2. Going through product categories

- Typically used if you are browsing products and want to know your options.

Navigating the website  
Using Search Bar

SONY

2nd June - 30th June 2020

PRE-ORDER NOW

When a thousand words is not enough Sony's Digital Camera ZV-1



SRP: RM3,399

FREE

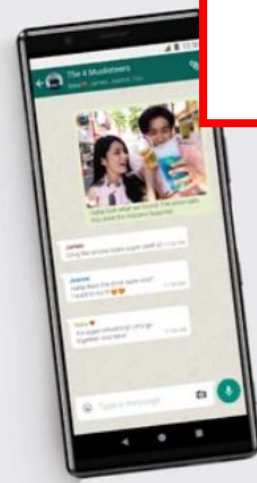


PWP



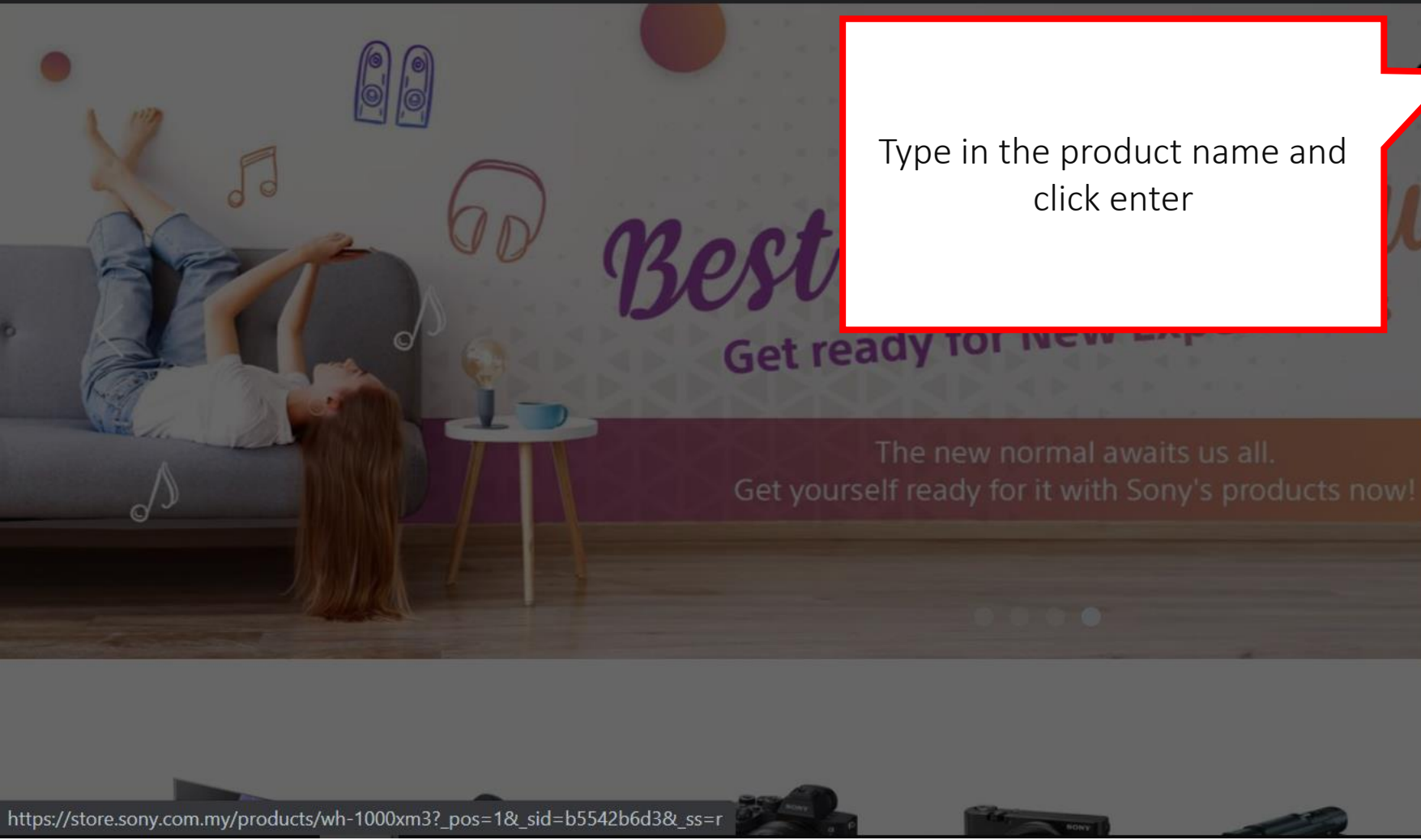
NOW: RM199 SRP: RM399

RECORD AND EASILY



- BOKEH: One-push bokeh switch
- Product Showcase: One-push product showcase setting
- Face appeal (Natural skin tone & AE)
- Eye AF in video
- Crystal clear audio recording
- 4K HDR: Future proof recording quality
- 1.0 type Exmor RS CMOS sensor: Bigger sensor size than smartphone

You may search and type the product you are looking for.



Type in the product name and click enter

WH-1000XM3



WH-1000XM3 Wireless Noise Cancelling Headphones  
RM 1,399.00 ~~RM 1,599.00~~



ASMR Package 4B  
RM 2,398.00



ASMR Package 4A  
RM 2,398.00

Home > WH-1000XM3 Wireless Noise Cancelling Headphones

This is the product page after clicking on the product



Discount 12%

### WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

★★★★☆ 4.5 (2494)

**RM 1,399.00** ~~RM 1,599.00~~<sup>1</sup>

COLOUR



- 1 +

Add To Cart



Navigating the website  
Using Product Category

Here are our different product categories. Depending on what you are looking for, click on its relevant product category.

SONY 2nd July PRE-ORDER When a thousand Sony's Digital

RECORD AND SHARE EASILY!



SRP: RM3,399

FREE

64GB SD Card

Original Battery (NP-BX1)

PWP

VCT-SGR1 Shooting Grip

NOW: RM199 SRP: RM399



In this case, we are looking for headphones so it would most likely be under Audio.

SONY  
2nd Jun  
PRE-ORDER  
When a thousand  
Sony's Dig

RECORD AND SHARE  
EASILY!



FREE 64GB SD Card  
Original Battery (NP-BX1)  
PWP VCT-SGR1 Shooting Grip  
NOW: RM199  
SRP: RM399

Headphones >

- Headband
- In-Ear
- Truly Wireless
- Headphone Amplifiers
- Headphone Cables

MP3 Players

Walkman®

Click on the *Audio* tab and you will see the different subcategories of audio

High-Resolution Audio >

- Headphones
- Headphone Amplifiers
- Audio Components
- Speakers
- Wireless Speaker
- Walkman®
- PCM Recorders

Wireless Speakers >

- Wireless Speakers

Audio Systems >

- Hi Fi Systems
- Audio Components
- Speakers

Digital Voice Recorders >

- Voice Recorders

Boomboxes, Radios & Portable CD Players >

- Boomboxes
- Radios
- Clock Radios

Headphones >

- Headband
- In-Ear
- Truly Wireless
- Headphone Amplifiers
- Headphone Cables

MP3 Players >

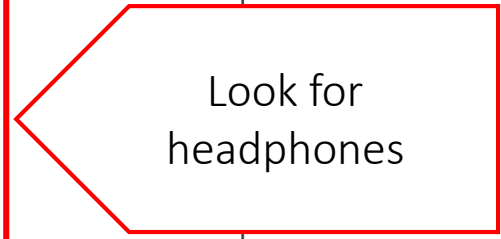
Walkman®

High-Resolution Audio >

- Headphones
- Headphone Amplifiers
- Audio Components
- Speakers
- Wireless Speaker
- Walkman®
- PCM Recorders

Wireless Speakers >

Wireless Speakers



Look for headphones

Audio Systems >

- Hi Fi Systems
- Audio Components
- Speakers

Digital Voice Recorders >

Voice Recorders

Boomboxes, Radios & Portable CD Players >

- Boomboxes
- Radios
- Clock Radios



Headphones

Click on Headband

- Headband
- In-Ear
- Truly Wireless
- Headphone Amplifiers
- Headphone Cables

MP3 Players >

- Walkman®
- MP3 Players

High-Resolution Audio >

- Headphones
- Headphone Amplifiers
- Audio Components
- Speakers
- Wireless Speaker
- Walkman®
- PCM Recorders

Wireless Speakers >

- Wireless Speakers

Audio Systems >

- Hi Fi Systems
- Audio Components
- Speakers

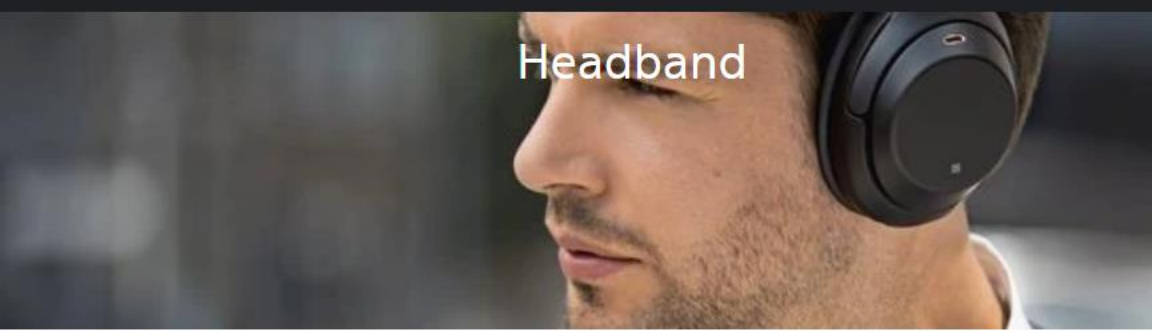
Digital Voice Recorders >

- Voice Recorders

Boomboses, Radios & Portable CD Players >

- Boomboses
- Radios
- Clock Radios





# Headband

This is where all your headband products will be. From here you can scroll through to find what products you want.

Home > Headphones > Headband

**PRICE**





RM 59 — RM 2,999

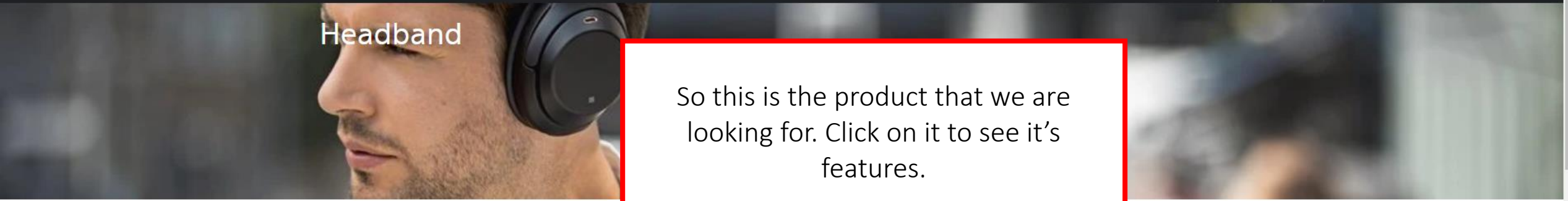
**FEATURES**

- EXTRA BASS
- Hi-Res Audio
- Noise Cancelling
- On-Ear
- Over-Ear
- Wired
- Wireless
- With Mic

Showing: 1 - 15 of 15

SORT BY Price: High To Low

- |  |   |   |   |
|--|---|---|---|
|                                  |  <span style="color: red; font-weight: bold;">Discount 12%</span>                               |   |  <span style="color: red; font-weight: bold;">Discount 8%</span>                                    |
| <p>MDR-Z7M2 Headphones<br/>MDR-Z7M2</p> <p>★★★★☆ (5)</p> <p><b>RM 2,999.00</b> <sup>1</sup></p> <p>Add To Cart</p> | <p>WH-1000XM3 Wireless Noise Cancelling Headphones<br/>WH-1000XM3</p> <p>★★★★★ (2494)</p> <p><b>RM 1,399.00</b> <sup>1</sup> <del>RM 1,599.00</del></p> <p>Add To Cart (Silver)</p> | <p>MDR-1AM2 Headphones<br/>MDR-1AM2</p> <p>★★★★★ (25)</p> <p><b>RM 1,299.00</b> <sup>1</sup></p> <p>Add To Cart (Black)</p> | <p>WH-H910N h.ear on 3 Wireless Noise Cancelling Headphones<br/>WH-H910N</p> <p>★★★★☆ (19)</p> <p><b>RM 1,099.00</b> <sup>1</sup> <del>RM 1,199.00</del></p> <p>Add To Cart (Black)</p> |



# Headband

So this is the product that we are looking for. Click on it to see it's features.

Home > Headphones > Headband

PRICE

RM 59 — RM 2,999

FEATURES

- EXTRA BASS
- Hi-Res Audio
- Noise Cancelling
- On-Ear
- Over-Ear
- Wired
- Wireless
- With Mic

Showing: 1 - 15 of 15

SORT BY Price: High To Low ▾



MDR-Z7M2 Headphones  
MDR-Z7M2  
★★★★☆ (5)

RM 2,999.00 <sup>1</sup>

Add To Cart

ON SALE

Discount 6%

WH-1000XM3 Wireless Noise Cancelling Headphones  
★★★★★ (2454)

RM 1,503.06 <sup>1</sup> ~~RM 1,599.00~~

Add To Cart (Silver)



MDR-1AM2 Headphones  
MDR-1AM2  
★★★★★ (25)

RM 1,299.00 <sup>1</sup>

Add To Cart (Black)



WH-H910N h.ear on 3 Wireless Noise Cancelling Headphones  
WH-H910N  
★★★★☆ (19)

RM 1,099.00 <sup>1</sup> ~~RM 1,199.00~~

Add To Cart (Black)

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones



Discount 12%

### WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

★★★★☆ 4.5 (2494)

RM 1,399.00 ~~RM 1,599.00~~<sup>1</sup>

#### COLOUR



- 1 +

Add To Cart



These are different tabs where you can click to find out more information about the product

- Overview
- Specifications
- Reviews
- Highlight
- Features
- Support

## OVERVIEW

WH-1000XM3 headphones take you even deeper into silence with further improvements to our industry-leading noise cancellation, and smart listening that adjusts to your

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones



Discount 12%

### WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

★★★★☆ 4.5 (2494)

RM 1,399.00 ~~RM 1,599.00~~

COLOUR

- 1 +

Add To Cart

Choose the colour you want



Overview Specifications Reviews Highlight Features Support

## OVERVIEW

WH-1000XM3 headphones take you even deeper into silence with further improvements to our industry-leading noise cancellation, and smart listening that adjusts to your



Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones



Discount 12%

### WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

★★★★☆ 4.5 (2494)

RM 1,399.00

COLOUR



- 1 +

Add To Cart

Click Add To Cart



Overview Specifications Reviews Highlight Features Support

## OVERVIEW

WH-1000XM3 headphones take you even deeper into silence with further improvements to our industry-leading noise cancellation, and smart listening that adjusts to your

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones



Discount 12%

WH-1000XM3 Wireless Noise Cancelling Headphones

Model: WH-1000XM3

★★★★★

RM 1,399.00

COLOR

Black

White

Silver

Quantity: 1

Price: RM 1,399.00

Color: Silver

Quantity: 1

Price: RM 1,399.00

Color: Silver

Quantity: 1

Price: RM 1,399.00

Color: Silver

Quantity: 1

Price: RM 1,399.00

Color: Silver

Quantity: 1

Price: RM 1,399.00

Color: Silver

Quantity: 1

Price: RM 1,399.00

Color: Silver

Quantity: 1

Price: RM 1,399.00



WH-1000XM3 Wireless Noise Cancelling Headphones  
WH-1000XM3  
Qty: 1  
Silver

RM 1,399.00

Total

RM 1,399.00

Continue Shopping

Proceed To Checkout


From here you can see that the product is now in your cart. You can choose to continue shopping or proceed to checkout.

Overview Specifications Reviews Highlight Features Support

FEATURES



Home > My Cart

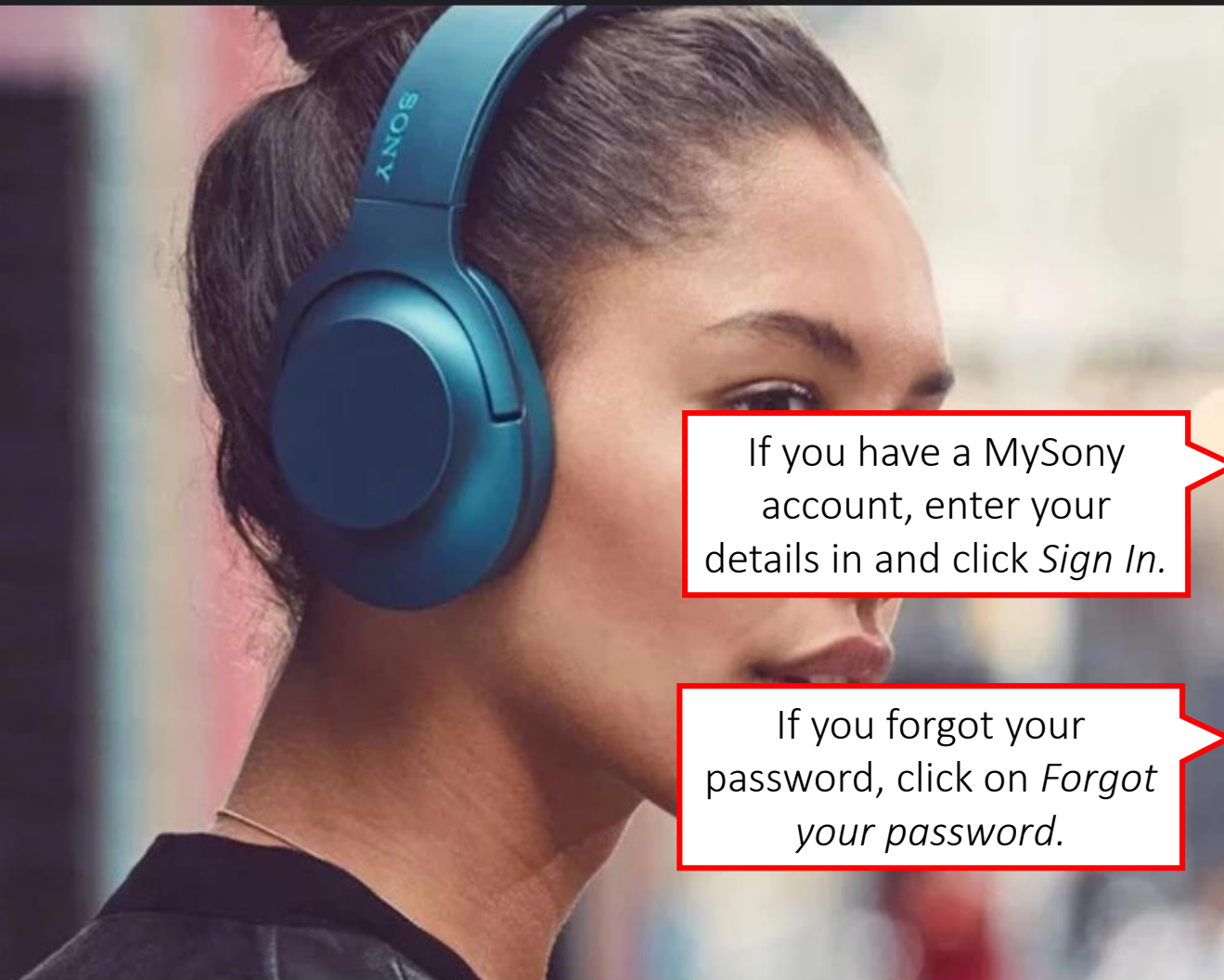
| Product  | Price   | Quantity                                  | Sub Total          |
|--|---|---|--------------------|
|  <p><b>WH-1000XM3 Wireless Noise Cancelling Headphones</b><br/>Model: WH-1000XM3<br/>Colour: Silver</p> | <p>RM 1,399.00<br/><del>RM 1,599.00</del></p> | <p>- <input type="text" value="1"/> +</p> | <p>RM 1,399.00</p> |
| Sub total  |   |   | RM 1,399.00        |
| <b>TOTAL</b>   |   |   | <b>RM 1,399.00</b> |

[Continue Shopping](#) [Checkout](#)

RECENTLY VIEWED ITEMS



You can review all the products in your cart here. If the products are correct, click *Checkout* to complete your purchase.



If you have a MySony account, enter your details in and click *Sign In*.

If you forgot your password, click on *Forgot your password*.

### Been Here Before? Sign in

\* Email

\* Password

[Forgot your password?](#)

[Sign In](#)

Don't have an account? [Register](#)

If you do not have a MySony account, Click Register.

Creating a MySony account

Fill in your details

Remember tick these boxes!

### Create an Account

Creating an account is free and easy

\* First name

\* Last name

\* Birthday

\* Email

\* Password

\* Confirm Password

Password must be:  
-8 to 20 characters long  
-one lower case letter  
-one upper case letter  
-one number  
-one special character  
(e.g. Sony\_1234#)


\* Mobile Phone No

I would like to receive latest product information, promotional offers and exclusive content.

Yes, I have read and agreed to Sony [Privacy policy](#)

Sign Up

Home > My Cart

| Product  | Price   | Quantity     | Sub Total          |
|--|---|--------------|--------------------|
|  <p><b>WH-1000XM3 Wireless Noise Cancelling Headphones</b><br/>Model: WH-1000XM3<br/>Colour: Silver</p> | <p>RM 1,399.00<br/><del>RM 1,599.00</del></p> | <p>- 1 +</p> | <p>RM 1,399.00</p> |

|              |                    |
|--------------|--------------------|
| Sub total    | RM 1,399.00        |
| <b>TOTAL</b> | <b>RM 1,399.00</b> |

[Continue Shopping](#) [Checkout](#)

Click *Checkout*

RECENTLY VIEWED ITEMS



Cart > Information > Shipping > Payment

### CONTACT INFORMATION

 Sony Guide  
Log out

### SHIPPING ADDRESS


|                          |                                    |          |
|--------------------------|------------------------------------|----------|
| Enter First Name<br>Sony | Enter a Last Name<br>Guide         |          |
| Enter an address         |                                    |          |
| Enter an address 2       |                                    |          |
| City                     |                                    |          |
| Country<br>Malaysia      | State/territory<br>State/territory | Postcode |
| Phone                    |                                    |          |

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition](#) & [Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.

[Return to cart](#)

[Continue To Shipping](#)

 <sup>1</sup> WH-1000XM3 Wireless Noise Cancelling Headphones Silver

RM 1,399

Discount code  [Apply](#)

Subtotal RM 1,399  
Shipping Calculated at next step

Tot

Fill in the address where you want the product to be shipped

Cart > Information > Shipping > Payment

### CONTACT INFORMATION



Sony Guide  
Log out

### SHIPPING ADDRESS

|                          |                                    |          |
|--------------------------|------------------------------------|----------|
| Enter First Name<br>Sony | Enter a Last Name<br>Guide         |          |
| Enter an address         |                                    |          |
| Enter an address 2       |                                    |          |
| City                     |                                    |          |
| Country<br>Malaysia      | State/territory<br>State/territory | Postcode |
| Phone ?                  |                                    |          |

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.

< Return to cart

Continue To Shipping



WH-1000XM3 Wireless  
Noise Cancelling  
Headphones  
Silver

RM 1,399

Apply

|              |                         |
|--------------|-------------------------|
| Subtotal     | RM 1,399                |
| Shipping     | Calculated at next step |
| <b>Total</b> | <b>RM 1,399.00</b>      |

Make sure to tick the consent box



Cart > Information > Shipping > Payment

### CONTACT INFORMATION



Sony Guide  
Log out

### SHIPPING ADDRESS

|                          |                                    |          |
|--------------------------|------------------------------------|----------|
| Enter First Name<br>Sony | Enter a Last Name<br>Guide         |          |
| Enter an address         |                                    |          |
| Enter an address 2       |                                    |          |
| City                     |                                    |          |
| Country<br>Malaysia      | State/territory<br>State/territory | Postcode |
| Phone                    |                                    |          |

You can create billing address later

I consent to the collection and use of my personal information in accordance with the [Privacy Policy](#) & [Condition](#) of Sony Store Online products listed on this website.

[Return to cart](#)



1 WH-1000XM3 Wireless  
Noise Cancelling  
Headphones  
Silver

RM 1,399

Apply

Subtotal RM 1,399

Shipping Calculated at next step

Total RM 1,399.00

Click *Continue To Shipping*

Continue To Shipping

# SONY

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact Change

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Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia Change


## SHIPPING METHOD

Free Shipping Free

[Return to information](#)

[Continue To Payment](#)

[Refund policy](#) [Terms of service](#)

 <sup>1</sup> WH-1000XM3 Wireless Noise Cancelling Headphones Silver RM 1,399

Here you will see the shipping method. Depending on your total amount purchase, there might be shipping cost imposed



[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

|   |                        |
|---|------------------------|
| Contact   | <a href="#">Change</a> |
| Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia | <a href="#">Change</a> |


### SHIPPING METHOD

|  |      |
|--|------|
| <input checked="" type="radio"/> Free Shipping | Free |
|--|------|

[Return to information](#)

[Continue To Payment](#)

[Refund policy](#) [Terms of service](#)

|  |  |          |
|--|--|----------|
|  <sup>1</sup> | WH-1000XM3 Wireless Noise Cancelling Headphones Silver | RM 1,399 |
|--|--|----------|

|               |                       |
|---------------|-----------------------|
| Discount code | <a href="#">Apply</a> |
|---------------|-----------------------|

|          |             |
|----------|-------------|
| Subtotal | RM 1,399.00 |
| Shipping | Free        |

|              |                    |
|--------------|--------------------|
| <b>Total</b> | <b>RM 1,399.00</b> |
|--------------|--------------------|

The total amount including shipping fees will be totaled up here

# SONY

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact  [Change](#)


Ship to  [Change](#)

## SHIPPING METHOD

Free Shipping

[Return to information](#)

[Refund policy](#) [Terms of service](#)

 <sup>1</sup> WH-1000XM3 Wireless Noise Cancelling Headphones Silver RM 1,399

[Apply](#)

|              |                    |
|--------------|--------------------|
| Subtotal     | RM 1,399.00        |
| Shipping     | Free               |
| <b>Total</b> | <b>RM 1,399.00</b> |

Click *Continue To Payment*

[Continue To Payment](#)



Cart > Information > Shipping > Payment

Contact estherjiayee.gan@sony.com [Change](#)  
Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia [Change](#)  
Method Free Shipping - Free

### PAYMENT

All transactions are secure and encrypted.

**ipay88**

After clicking "Complete order", you will be redirected to IPay88 to complete your purchase securely.

### BILLING ADDRESS

Select the address that matches your card or payment method.

Same as shipping address  
 Use a different billing address

[Return to shipping](#)

[Complete Order](#)

[Refund policy](#) [Terms of service](#)

**WH-1000XM3** Wireless Noise Cancelling Headphones Silver RM 1,399

Discount code  [Apply](#)

|              |                    |
|--------------|--------------------|
| Subtotal     | RM 1,399           |
| Shipping     | Free               |
| <b>Total</b> | <b>RM 1,399.00</b> |

In this page, do a final check before making payment. Once ready, click on *Complete Order* at the bottom.



Available Payment Method:

- Credit / Debit Card
- Online Banking
- eWallet
- Paypal

Summary Of Transaction

|                           |                                       |
|---------------------------|---------------------------------------|
| Net Charges               | MYR 1,399.00                          |
| Pay To                    | Sony (Malaysia) Sdn Bhd               |
| Payment of                | Sony Store Malaysia - #12676171890722 |
| Reference No / Payment ID | 12676171890722 / T017579173220        |

Choose the method that best suits you and fill in the purchasing method details.

Credit / Debit Card Details

Timeout: 04:54

Cardholder Name  Example ?

Credit / Debit Card No.

CVC/CVV2  CVC/CVV2 ?

Expiry Date

Card Issuing Country  Malaysia

# Completed Payment

---

Once you have completed your payment, you will receive an email from Sony to confirm your order.

# Example Order Confirmation E-mail

Thank you for your purchase!

Hi Sony, we're getting your order ready to be shipped. We will notify you when it has been sent.

[View your order](#)[or Visit our store](#)

---

## Order summary



WH-1000XM3 Wireless Noise Cancelling  
Headphones x 1  
Silver

**RM**  
**1,399.00**

---

|              |                   |
|--------------|-------------------|
| Subtotal     | <b>RM1,399.00</b> |
| Shipping     | <b>FREE</b>       |
| <b>Total</b> | <b>RM1,399.00</b> |

---



## Completion of Purchase

- If you received the email, it means that your order is confirmed and will be processed soon.
- You will receive a separate email once your order has been sent out for shipping.
- Once you have received your parcel, please register your product to receive an additional 3 months worth of warranty (subject to product purchased).
- Enjoy your shopping experience!