

RETURN TO SAGUARO SHOW PADS



Fill out this form completely and put inside with returned product

Order # _____

Date ordered _____

Name _____

Address

Email

Reason for return

Method of return shipping: (usps, ups) _____

Replacement product: _____

Size _____

In stock _____ or Re-Order _____

Return to:

Saguaro Show Pads

Attn: (ORDER#)

374 Middle River Rd

Americus, GA 31709-7923

FIRST BE SURE YOUR ITEM IS ELIGIBLE FOR A RETURN:

RETURNS:

THESE SALES ARE FINAL:

- All sales are final on international orders. No exceptions.
- All sales are final on SALE items. Including discount codes over 15% off.
- All sales are final on PERFORMANCE WEAR & SHOW WEAR.
- All sales are final on custom sized re-order or custom pads. No exceptions.

STANDARD RETURNS:

- We will cover return shipping on defective pads ONLY. Read below what qualifies as a defect.
- All returned pads must include the pad protector if it was shipped to you in it. If the pad arrives with no pad protector, it will not be eligible to be returned and will be shipped back to you.
- Returned pads must be unused and any item that appears to have been on a horse will not be eligible to be returned and will be shipped back to the customer.
- Pads may be returned for ONLINE STORE CREDIT within within 30 days of delivery. Store credit will be applied for the amount paid for the customer. Credit will be awarded minus any shipping and handling charges.
- When returning a pad, please include THIS FORM completely filled out.
- Exact colors of pads and clothing may vary due to lighting and screen/monitor imaging. All colors are detailed in the product descriptions. Please confirm colors prior to purchasing. Variations in color do not qualify as defects and the buyer will pay return shipping if a return is attempted.
- Show pad patterns also may vary. These are handmade and may vary slightly from make to make. Variations in pattern do not qualify as defects and the buyer will pay return shipping if a return is attempted.
- We are not responsible for damages to pads or clothing caused by improper care, handling, or if you chose the incorrect size. None of these reasons qualify as defects and will not qualify for a return.
- The customer is responsible for all return shipping costs. Please use a shipping method that provides a tracking number for your reference to ensure safe delivery.