

JACKSON AUDIO SERVICE FORM

Please take a moment to fill in this form - one per product - before sending it in for service. In order to serve you most efficiently, please use this online form and print it, or write as neatly as possible. Our warranty does not cover loss, theft, deliberate damage or cosmetic damage that does not hinder the performance of the product.

SEND TO:

Jackson Audio
Attention: Warranty Service
110 Sports Parkway
Suite C
Keller, TX 76248 USA

WARRANTY SERVICE SPECIFICS:

- We will return repaired product to you at no charge (ship method at our discretion) as part of the service.
- Turnaround times will vary, but we do our best to return your gear to you quickly!
- Product repair or replacement decisions are made solely at the discretion of Jackson Audio Technicians. If an item cannot be repaired and is no longer available, a product of similar value and/or specifications will be substituted.
- Jackson Audio does not offer or arrange upgrades.

Customer Name:

Description of Issue:

Shipping Address:

City:

State:

Zip/Postal Code:

Phone:

E-mail:

JACKSON.AUDIO

Product Name / Model:

INTERNATIONAL SHIPPING DISCLAIMER

We ship all international Orders, Promotional Materials and Warranty Repairs/Replacements DDU (delivered duty unpaid). All taxes, duties, and customs fees are the sole responsibility of the recipient of the package. We cannot determine in advance what these charges will be. Please contact your local laws, rules and regulations in regards to all custom/brokerage fees, duties, taxes and restrictions imposed on goods imported into the country of destination as Vortex Optics is not responsible for paying any of the above-referenced fees.