



20 **DIAMOND** 06
VALLEY KENNELS

RETURNS POLICY

Diamond Valley Kennels Pty Ltd

204 Ratcliffe Road

Diamond Valley

Qld 4553

ABN 93 644 940 009



Terms and Conditions

7-DAY COOLING OFF PERIOD

Diamond Valley Kennels Pty Ltd (“DVK”) offers its customers buying a puppy from DVK, a 7-day cooling off period commencing from the date the customer receives the puppy from DVK.

The Terms and Conditions of our cooling off period are as follows:

- Provided you return the puppy within the first 3-days of purchase, DVK will refund you 70% of the purchase price paid.
- Provided you return the puppy within 4 to 7-days of purchase, DVK will refund you 50% of the purchase price paid.

DVK has implemented these 7-day Cooling Off Period Terms and Conditions to ensure the best outcome for the pet, you as our valued customer and in covering DVK’s costs both internally and externally (i.e. Vet checks; 2-week quarantine period and re-advertising costs etc.).

DIAMOND VALLEY KENNELS PTY LTD

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