

Maintenance

What sort of maintenance needs to be done?

Burners: We recommend to clean the inside of a burner after it has used 50 liters [13.2 Gal] of fuel or when black deposits are visible on or near the Burner opening.

When the Burner is empty and cold, remove the Burner from the Fire Pit, wash in hot soapy water and rinse thoroughly. You can also wash the Burner in a dishwasher, face down and lid open. Allow to dry before replacing it in the Fire Pit.

Stainless Steel Burners: Over time a film of black carbon residue will develop on the surface of the Burner. Before cleaning the Burner, make sure it is completely cool and empty.

1. Use a vacuum cleaner for general cleaning on visible surface to remove black deposits.
2. Brush any remaining black material gently from the surface towards the inside of the Burner and use the vacuum cleaner to remove the residue inside the Burner.
3. Apply a stainless steel cleaner or metal polish to a clean cloth and wipe the Burner down in the direction of the grain of the steel. Repeat this step until the discolouration is removed. (It is recommended to test a small area first to ensure the cleaning product chosen is appropriate and will not mark or damage the surface)
4. Remove remaining stainless steel cleaner with warm soapy water and dry with a clean cloth.
5. To finish cleaning, wipe over the surface with a stainless steel wipe.

Fluid Concrete: We recommend wiping the concrete surface over regularly with a damp microfibre cloth. If required you can also use a diluted surface cleaner such as detergent. Once dry, you can use a quality clear coat of car polish which will give excellent depth of colour, provide a UV and water resistant coating and helps to remove watermarks, swirls and light scratches. For deep scratches or marks, we offer colour matched paint pens for the Bone, Graphite and Natural Fluid Concrete finishes. They are sold through our retail network.

Powder-coated Stainless Steel: We recommend regularly removing the decorative media from the black tray that holds the ethanol burner. The black tray needs to be cleaned with a microfibre cloth, and warm soapy water. Allow it to dry completely before adding the decorative media and burner back to the fire pit (Pod 30 & Pod 40).

For Stix models - it is important to regularly wipe down powder-coated surfaces with warm soapy water and a clean microfibre cloth to remove dust, salt, and chlorine if near the pool.