

Devon Furniture is covered under warranty for any manufacturing defects discovered in materials or workmanship for a period of three years.

Timber being a natural material varies in color and grain orientation and will weather and age when exposed to the elements. Checks, splits, cracks, mold & mildew, movement and color change are all natural weathering processes and are not covered by warranty.

All fabrics (excluding stitching), chair covers (excluding synthetic weave) are covered under warranty for three years against the loss of colour or strength, under normal usage and exposure conditions. This does not apply to chemical stains such as from body lotions or sunscreens.

Devon will repair or if unable to be repaired, replace such defects for a period of three years (excluding synthetic weave) from the date of purchase provided that the product has not been subject to accident, abnormal use, or lack of reasonable care.

Surface coatings are not covered by warranty as they rely on the customers' maintenance program to ensure their performance. Seasonal cracking that may occur is also not covered by warranty.

The warranty does not cover product sold as 'seconds', product damaged in transportation or furniture used in commercial, contract, or non-residential use.

The warranty does not cover damage if a product is relocated from its original delivery location by transporters not approved by Devon Furniture or the relocation caused damage due to improper packaging and transporting;

The warranty does not apply if a product has been modified or incorrectly stored, maintained or used.

The warranty does not apply to any work, attempt to repair or installation carried out on the item by a contractor or third party not approved by Devon Furniture.