

# **ALPKIT FRAME BAG INSTRUCTIONS**

Remember to send us your frame bag template as soon as you have placed your order or production will be delayed.

PLEASE DO NOT INCLUDE INFORMATION ON SEPARATE SHEETS OF PAPER. ALL INFORMATION, INCLUDING CONTACT DETAILS SHOULD BE WRITTEN DIRECTLY ONTO THE CARDBOARD TRIANGLE.



#### 1. Preparation

Cut a piece of cardboard so that it's slightly bigger than the triangle of your frame. Use masking tape to stick the card behind your frame along the top tube and towards the bottom of the seat tube.

## 2. Create your template

Use a thin tipped marker pen to trace a line on the INSIDE edge of your frame and around your suspension or bottle cage if you have them. Angle the pen to get as far into the corners as possible without lifting the cardboard.

If you have suspension remember to leave space for any movement, and if you have a bottle cage remember to leave space to get the bottle out.

Remove the cardboard and cut out the shape of your frame bag.

3. IMPORTANT: INSERT THE TEMPLATE INTO YOUR FRAME TO CHECK THE FIT. IT IS CRUCIAL THIS IS AC-CURATE BECAUSE WE WILL USE THIS TO SIZE YOUR FRAME BAG.

#### 4. Mark up your template

If you have chosen the 'Divider Pocket' option draw a horizontal line to indicate how large each compartment will be.

If you do not require any attachment tabs along one edge because of your bottle cage or suspension mark that edge 'no tabs'. If it's not marked then we'll assume it's ok to sew in an attachment strap. (You can always cut it off).

To help us decide where to put the attachment straps mark any cable stops (CS) or bottle cage (BC) bolts on the inside and outside of the frame and note down whether your cables are exposed or not. If your front derailleur interferes with the frame bag mark where the front derailleur (FD) sits with a dashed line.

#### 5. Your details

Somewhere on the card put the following crucial information:

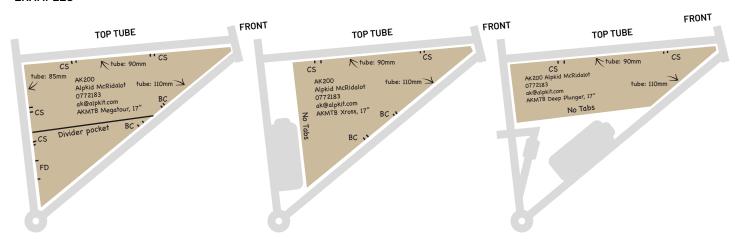
Your AK order number, full name and contact email address/phone number

The make, model and frame size of your bike.

Clearly mark the **Top Tube** and **Front** on the template.

Please read through the Terms & Conditions on page 2.

### **EXAMPLES**



Basic with divider pocket

With bottle cage

With suspension and bottle cage



# Frame bag terms and conditions

Do not rush measuring and marking out your cardboard template. Any mistakes you make on this template will be made into your frame pack. Alpkit cannot be held responsible for any errors occurring from the incorrect transfer of measurements on the cardboard template.

Once we receive your order we will advise you the date we require your template and the expected production schedule for your framepack.

It is your responsibility to arrange the shipping of your cardboard template to us in good time. Always retain proof of posting as we cannot accept responsibility for any template that fails to reach us.

Alpkit reserve the right to move or cancel production of your frame pack if your template is not received in the specified time. In such cases we will refund in full.

We recommend you make a duplicate copy of your template.

We'll aim to despatch your frame pack a maximum of 3 weeks after your order is placed. Because all frame packs are bespoke, the delivery time may be longer if you require further customisation than we offer on the product shop page.

We know sometimes deadlines sneak up on us faster than we think. As all of our products are manufactured in the UK we may be able to reduce delivery times in exceptional circumstances. If you have a deadline that you just have to make please contact us straight after placing your order. We will try our hardest to assist you but please don't get angry with us if we can't make your framepack straight away and your flight leaves in 2 days time.

As we manufacture frame packs to order, then once we have commenced manufacture, if you wish to cancel or return the goods, we reserve the right to apply a charge up to the full retail price of the product. If we feel we can re-sell the original order - this will be at our total discretion, we will refund any difference in price.

As all frame packs are fully bespoke, we reserve the right to take full payment at the time of the order.

As with all our products, frame packs come with our Alpine Bond Guarantee. If the frame pack does not meet your expectations upon delivery or, if during it's lifetime it does not live up to the demands placed upon it, please return it to us for repair, replacement or refund. If the problem is our fault, then we will do this to your satisfaction. If it's your fault then we will try to help out the best we can. In the event of any problem - please contact as soon as possible.

\* If you have a deadline that you must make, please contact us straight after placing your order.