



RETURNS

- Unwanted items can only be returned for store credit - we do not offer cash refunds.
- Returns in Australia must be sent within 14 days of receiving your item (30 days International).
- Items **MUST** be in their original condition, with tags attached.
- Footwear must be returned unworn and in its original packaging.
- Sale items including promotional sales are final, these items cannot be returned or exchanged.
- Two Birds Blue Eaglehawk reserves the right to deny a refund if items are returned used, soiled, worn or damaged in anyway. They will then be returned to the customer.
- The cost of return shipping is at the customer's expense and is non-refundable.
- We recommend returning items through traceable mail, as any returned items that are not received by Two Birds Blue Eaglehawk will not be issued a refund.

FAULTY ITEMS

- If you have received a faulty item, please email twobirdsblue.eaglehawk@gmail.com to include photos of the faults & a brief description, we will return contact as a matter of priority during our business hours (Mon-Friday 9am-5.00pm / Saturday 9.00am-1pm).

MAILING YOUR RETURNS

- Please send your return, **together with this form** to the address below;

Two Birds Blue Eaglehawk

41 High Street

Eaglehawk VIC 3556

Australia

****PLEASE COMPLETE****

ORDER NUMBER:		
EMAIL ADDRESS:		
QUANTITY:	NAME OF ITEM/CLOTHING	REASON FOR RETURNING

X

Full Name & Signature

All returns are processed within **2-3 business days** of receiving your return.