



**STEWART GOLF**  
DREAM MACHINES



## **X3R OWNERS MANUAL & USER INSTRUCTIONS**



## IMPORTANT INFORMATION

### EUROPEAN UNION DECLARATION OF CONFORMITY

Hereby, Stewart Golf Limited, declares that the 'Radio transmitter and receiver' is in compliance with the essential requirements and other relevant provisions of Directive 1999/05/EC. The declaration of conformity may be consulted at [www.stewartgolf.com](http://www.stewartgolf.com).

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### UNITED STATES FCC RULES

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including 22interference that may cause undesired operation.

### OTHER IMPORTANT INFORMATION

This machine is designed solely for the transportation of golf equipment on a golf course.

Warning and important safety instructions appearing in this manual are not meant to cover all possible conditions and situations that may occur. Common sense, caution and care must be exercised when operating or cleaning this equipment.

Always contact Stewart Golf or your local dealer, distributor or service agent about problems or conditions that you do not understand.

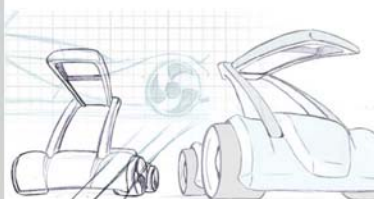
### DESIGN PROTECTION

The design of the Stewart Golf X3 (formerly X1) is protected as European Community Design Registration 169859 and US Patent D522,706.

The Stewart Golf Logo is protected as European Community Trade Mark Registraion 003737137, US Trade Mark 78/428,189 and Australian Trade Mark Registration 1069616.

### WARNING SYMBOL

This WARNING symbol will be used from time to time in this manual. It indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death.



## WELCOME

Congratulations on becoming the proud owner of a Stewart Golf X3R.

Wasting your energy on pushing, pulling and carrying your clubs stops here. Now you can just walk and focus on your next shot.

According to the most respected specialist golf publications in the country, the X3R is the finest remote controlled golf trolley on the market. Not only does the X3R stand out for its space age looks, it is also more agile, stable and user friendly than its peers. You have now joined an exclusive group of golfers who just want to walk the course.

## WELCOME TO THE CLUB

### BEFORE YOU GET TOO EXCITED

Your X3R has many features that you should familiarise yourself with. Please try to avoid the temptation of going straight out on to the course with your X3R and read this manual - it contains both important safety information and also tips on how to get the best from the machine.

The first thing that you need to do is remove the battery and charger from their respective boxes and put the battery on charge. The battery is supplied fully charged, however it is recommended that you allow the battery to complete one full charging cycle before use.

The first time you use your X3R, practice on an area of open grass and with a full set of clubs. The speeds and steering characteristics of the X3R will change on different surfaces. Factors such as the weight of your golf bag, terrain type and battery condition can all vary the performance of the X3R.

Last but not least, please make a note of the serial number of your X3R in the box provided. This is located on the chassis, just next to the electronics enclosure. If you should ever need to contact us, it is very helpful if you can provide all of the information below.

**SERIAL NUMBER:**

**DATE OF DELIVERY:**

**PLACE OF PURCHASE:**



## THE BASIC ANATOMY OF YOUR X3R

The X3R is made from a unique construction of bonded composites and injection mouldings, probably very different from any other trolley you have owned in the past. Here you can familiarise yourself with it's basic features and parts.



- 1. Handle.** This contains the scorecard holder, golf ball holder and tee holder.
- 2. Top Bungee.** Designed to tightly grip your golf bag and stop it rotating.
- 3. Top Clip.** Lift this to release the handle.
- 4. Main Support.** This also incorporates the top bag support.
- 5. Safety Switch.** Use this to disable the X3R if you ever leave it unattended.
- 6. Front Cover.** Under here you'll find the battery and main electronics system.
- 7. Rear Wheels.** The quick release mechanism is in the centre of the wheel.
- 8. Lifting Handle.** The front lifting handle can be found under the front of the chassis.
- 9. Bottom Bungee.** Use the large handle to pull the bottom bungee over the base of your bag.
- 10. Front Cover Handles.** Remove the front cover by gently pulling these outwards from the chassis.
- 11. Handset & Cradle.** Clip the handset on to either side of the handle using the supplied cradle. The flexible aerial receives all signals from the remote control handset.
- 12. Aerial.** Press both of these to fold the main support.
- 13. Bottom Clips.** This part conceals the motors and stabiliser - **do not lift from here.**
- 14. Rear Cover.** The X3R chassis has a built in rear stabiliser that doubles as the rear lifting point.
- 15. Rear Stabiliser.**

## FREQUENTLY ASKED QUESTIONS

### HOW DO I USE A REMOTE CONTROLLED TROLLEY?

If you have not used a remote trolley before, try following these tips:

1. With the handset in your hand, position the X3R approximately 10m-15m in front of you and on the line of your ball. This will allow you to walk with your head up and consider your next shot.
2. When you get to your ball, park the X3R to the right of your ball (if you are right handed, park to the left if you are left handed).
3. If you are going to walk any distance away from your X3R, take the handset with you and clip it to your belt or pocket. You can then drive the X3R to you rather than having to walk back to it.

### CAN I USE THE X3R WITHOUT THE REMOTE CONTROL HANDSET?

No. The X3R can only be controlled from the handset, but if you prefer to steer manually it can be clipped to the handle using the cradle provided (see page 8).

### HOW DOES THE X3R COPE WITH HILLS?

Extremely well. The position of the battery in the chassis ensures a low and central centre of gravity, whilst the chassis has an integrated rear stabiliser should the X3R ever tip up on a hill.

### CAN THE X3R HANDLE ROUGH TERRAIN?

The X3R is designed to cope with the rough as well as the fairway, however it is not a 4x4! As a general rule, don't ask the X3R to go anywhere you wouldn't happily walk.

### HOW MUCH WEIGHT CAN IT TAKE?

Your X3R has been designed for use with a 10kg (22lbs) golf bag. Using a heavy bag will increase power consumption and slow down the steering significantly. Using a heavy bag will also increase wear on the motors and other mechanical parts. **For use with the X3R, your golf bag should weigh a maximum of 15kg (33lbs).**

### HOW MANY HOLES WILL THE BATTERY LAST FOR?

The battery supplied is guaranteed to complete even the toughest 18 holes. However if you use a light bag and do not 'zigzag' around the golf course you will find that you can achieve significantly more, as the steering action is the largest consumer of battery power. If you regularly play more than 18 holes at a time, we recommend that you purchase an additional battery.

### HOW DO I GET THE X3R UP A STEP OR KERB?

When approaching a step up or a kerb, just exert downward pressure on the handle to lift the front wheels on to the higher level. If the natural traction of the wheels does not carry the rear of the trolley, lift the back from the main support. **Do not lift the trolley from the main handle.**



# SETTING UP AND PUTTING AWAY

## SETTING UP

1. The X3R has two purpose designed lifting points. These are the stabiliser (labelled as part 15 on the anatomy) and the handle under the front of the chassis (part 8). **Lifting from other points of the trolley could cause unintended damage to the trolley. Do not lift from any part of the rear cover (part 14).**

2. To unfold the X3R, hold the handle (1) and pull it up and towards you. Both the upper (3) and lower (13) clips will snap in to place automatically.

3. To remove the front cover (6), hold the 'S' clips (10), apply slight outward pressure and lift. The front cover can then be lifted completely away from the X3R.

4. Ensuring that the battery straps are out of the way, insert the battery in to the chassis with the power lead facing forwards. Secure the battery with the straps.

5. To fit the front cover, line up the two lugs at the back of the front cover with the corresponding gaps in the rear cover and pivot it in to place. Ensuring that the front of the cover is behind the bump on the chassis (in front of the electronics enclosure), press down either side of the cover until they clip on to the chassis.

6. With the lower bungee out of the way and the top bungee (2) connected on one side only, place your golf bag on to the lower bag stay and rest it against the main support (4).

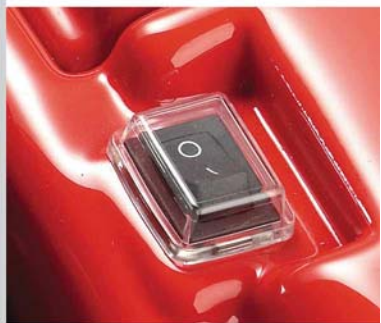
7. Using the handle in the middle of the bottom bungee (9), pull the cord over the bottom of your golf bag. Pull the loose side of the top bungee (2) around the bag and attach it to the other side.

8. Ensure that the safety switch (5) is in the ON position (the **I** is depressed) and that both rear wheels are in the drive position (see page 13 for freewheel instructions).

## SAFETY SWITCH

The **O** symbolises **OFF** and means that the trolley will not receive signals from the remote handset. All 4 lights on the electronics enclosure will be illuminated.

The **I** symbolises **ON**, and means that the trolley will receive signals and work as normal. Just the green 'power on' light will be illuminated on the electronics enclosure.



## PUTTING AWAY

1. Remove one side of the top bungee and then lift your golf bag up and away from the X3R as shown (right). The bottom bungee will release automatically.
2. Remove the front cover, disconnect and remove the battery and then replace the cover as described earlier.
3. Release both bottom clips (13) simultaneously by pressing the clips with your thumbs. Slowly lower the main support (4) until the top bag support comes to rest on the chassis.
4. Whilst supporting the handle, release the top clip (3) and lower the handle until it comes to rest on the rear cover. **Do not 'drop' either the handle or main support.**
5. Carefully lift the X3R in to your car. **Only** lift the X3R from the two designated lifting points, which are at the front and rear of the chassis.

## SOME IMPORTANT TIPS

**Never** lift the X3R from the rear cover (14) as this may cause unintended damage.

Although it is possible to leave the battery in place when transporting the trolley, this is not recommended due to the combined weight of the battery and X3R.

If you have opted for the optional X3 Travel Bag (pictured), place the X3R on to the flat part of the bag, collapse the main support and handle and then pull the top of the bag over the X3. The Stewart Golf logo should be on top. Now zip the bag fully closed and use the handles to lift in to your car.

Put the battery on charge as soon as possible after your round, and certainly within 24 hours. Failure to do this may cause irreparable damage to the battery. See pages 9 and 10 for further advice.

## IMPORTANT INFORMATION

You should **never** use any form of hosepipe or pressure washer to clean your X3R. By using water to clean the trolley, you increase the risk of water ingress to the motors or electronics.

When cleaning your X3R, you need only use a soft or damp cloth to remove dust or dirt. If your golf club has a low-pressure air line, you can use this to remove dust and leaves etc.



## YOUR X3R HANDSET

The handset buttons are as follows:

1. Forward/Speed Up.
2. Indicator Light. This will flash every 3 seconds during operation.
3. Left Button (the right button is opposite).
4. Emergency Stop
5. Reverse/Slow Down.
6. Off Button.
7. Cruise Control Speeds (1,2, 3 & 4).

### OPERATION

To start your X3R moving forwards, press either the forward button (1) or any of the numbered cruise control buttons (7). Once the X3R is in motion, continually pressing either the forward (1) or back (5) buttons will either speed up or slow down the X3R respectively. You can also reverse the X3R by pressing back (5) from stationary.

The most important button is the emergency stop (4). Press and release to bring the X3R to an immediate stop. It is not recommended that you use the emergency stop in normal use as it may cause the X3R to skid.

Pressing the off button (6) will cut power to the motors and bring the X3R to a gradual stop. Use this function for normal stopping & to conserve energy.

To steer the X3R, press and release either the left or right buttons (3). When moving forwards this will change the direction slightly and then continue straight. A prolonged press will tighten the turn. If you press either button from stationary, the X3R will turn on the spot.

The **Cruise Control** speeds (7) are factory set, button 1 is slow and 4 is fast. For instructions on setting your own speeds, see page 13. If your X3R does not travel in a straight line when moving forwards, please refer to page 13 for instructions on trim adjustment.

### IMPORTANT INFORMATION

Ensure that you **practice in an open area** away from other people or objects. This will allow you to familiarise yourself with the remote control without risk of damage or injury.

When using your X3R, it is vital that you remain in **full control** at all times. Never allow the X3R run out of your sight, never aim the X3R at other people or objects.

**Be aware of your surroundings.** Ensure that you know the whereabouts of other players, trees, lakes, streams, bunkers or other objects.





## HINTS & TIPS

When in the car park, crossing a road or negotiating a tight path, the handset should be clipped to the handle by using the handset cradle. You can then steer the X3R manually, whilst controlling the speed with your thumb (you may want to set one of the Cruise Control speeds to a slow walking speed). The cradle can be attached to either side of the handle.

The X3R handset is splash and rain resistant, but never allow it to be submerged in water (i.e. dropped in a puddle).

The X3R is designed to have an operating range of up to **50 metres**. This may be affected by factors such as atmospheric conditions, proximity to buildings, hills and trees, power lines and the condition of the handset battery. **It is not recommended that you attempt to operate the X3R outside this range.**

Do not store the handset in your pocket. Loose change or other objects may press one of the buttons and set the X3R in motion. Instead use the clip on the back of the handset to clip it to your pocket or belt.

If you find that the X3R is at the edge of its range & not responding to commands, you can temporarily increase the range by holding your hand higher in the air and holding the handset vertically (this is more effective than 'pointing' it at the trolley). Press the emergency stop (4) to halt the X3R, walk back in to range and resume normal use.

## HANDSET STORAGE & MAINTAINENCE

We strongly advise that the handset is stored in your golf bag when not in use. This should mean that it does not get damaged, and also that you do not forget to take it to the golf course!

The handset uses a standard 9 Volt PP3 battery. To ensure uninterrupted operation, we recommend that you replace this **every 12 months**. It is important that you use a **brand new battery**, as this directly relates to the strength of the signal that it sends.

To change the battery:

1. Remove the two screws in the back of the handset.
2. Remove the old battery.
3. Connect the new battery.
4. Carefully replace the two halves, ensuring that the battery lead 00is not obstructing location.
5. Replace the screws, being careful not to over tighten them.
6. Test the handset to ensure it controls your X3R.



## BATTERY & CHARGER CARE

Your X3R has been supplied with a superior technology battery, which is covered by a manufacturer's 12 month warranty against manufacturing defects. Correct treatment of the battery will result in increased life and better performance. Observing the following tips will help achieve this.

### BATTERY CARE INFORMATION

The battery is supplied to you fully charged, however as a precaution it is recommended that you allow the battery to charge for one full charging cycle before use.

The overall life of the battery depends on a number of variables:

1. Frequency of use.
2. Number of holes played on each charge.
3. Weight of the golf bag.
4. Course type (hilly or flat, hard or soft ground).
5. Charging the battery according to these instructions.

Always recharge the battery as soon as possible after every round (even if you only play a few holes), and **NEVER** leave more than 24 hours before charging.

It is recommended that you keep your battery on charge between games. If you prefer not to keep the battery charging all the time, you should charge the battery at least every two weeks to maintain capacity.

Never leave your battery connected to the charger with the mains switched off (or during prolonged periods of power failure) as this may cause the battery to discharge irreversibly.

Never drop the battery as this can cause internal damage, resulting in reduced capacity or total failure.

When the X3R is not in use or during transit, you should disconnect the battery and remove it from the chassis. If you have opted for the external charger point please refer to the instructions supplied with it.

### IMPORTANT INFORMATION

Ensure that you never allow a golf club (or anything else) to accidentally touch the terminals of the battery together. This may cause sparks, wire meltdown, fire or injury. Additionally this will cause permanent damage to the battery and possible explosion.



**⚠ WARNING**

Your X3R has been supplied with an intelligent battery charger. By following the instructions below you will keep your battery in good condition and prolong its life.

### CHARGING THE BATTERY

To start the charge cycle, connect the charger to the mains power **before** you connect the battery to the charger.

Once everything is connected correctly, turn on the power and the charger will then automatically diagnose which type of charge the battery needs.

A full charge of the battery can take up to 12 hours. It is recommended that you leave your battery connected to the charger until your next round.

### BATTERY CHARGING SAFETY

Please follow these important safety tips when charging the battery. For further information please refer to the instructions supplied with the charger.

- The charger is designed for use for batteries 14-225Ah. Do not use for any other purpose.
- Always use safety glasses and turn your face away from the battery when making or breaking connections.
- A battery being charged could emit explosive gasses. Prevent flames and sparks close to the battery.
- Always provide proper ventilation when charging.
- Avoid covering the charger.
- Battery acid is corrosive. Rinse immediately with water if acid comes in to contact with skin or eyes. Seek medical advice.
- Do not charge a frozen battery.
- Never operate a damaged charger.
- Never place the charger on top of the battery when charging.
- Your battery can be damaged if exposed to extremes of temperature. It is recommended that your battery is kept between temperatures of +10 and +30 degrees Celsius.
- Do not place the battery on a concrete floor when charging. Either place the battery on a shelf or raise it off the floor on wooden blocks.
- If the battery has not charged after 12 hours, re-start the charge cycle. If the battery still fails to charge after 12 hours, contact us immediately.
- If you choose to leave your battery on charge permanently when not in use, check on it regularly to ensure that there are no irregularities.



**⚠ WARNING**

## THE X3R ELECTRONICS SYSTEM

Just in front of the battery tray is the heart of the X3R; the microprocessor controlled electronics system. This quick guide will help you understand how it works, and also how it can help you should you ever suffer a fault with your X3R.



When you connect the battery, the system will automatically run through a start up routine. This is indicated by all 4 lights flashing alternately for 2 seconds. When the routine is complete, all of the lights will go out except for the green 'power on' light.

If all 4 lights remain on, it means that the safety switch is in the off position (with the **O** depressed). This switch disables the remote control, and should be used when the battery is connected but the trolley is not in use, for example if you stop for a drink.

- Green** This is the '**power on**' light, and will remain on when the battery is connected.
- Red** Low battery. Use the freewheel position, and then recharge the battery.
- Yellow** This light will flash when the receiving a signal from the handset.
- Red** Over temperature.
- Two Reds** The electronics have been overloaded and will reset when ready.
- All Lights** Safety switch activated. If all lights stay on when the safety switch is turned on (with the **I** depressed), contact Stewart Golf immediately.

### IMPORTANT INFORMATION

The electronics enclosure contains no user serviceable parts. The lid of the enclosure is sealed to reduce risk of water ingress. Breaking this seal increases the risk of moisture entering the case, and reduces the reliability of your X3R. **No attempt should be made to open the enclosure and doing so will invalidate the warranty.**

## AFTER SALES SERVICE & WARRANTY

Your Stewart Golf X3R is guaranteed to be free from defects in materials or workmanship for a standard period of one (1) year from delivery. If you have any problems at all, we will do all we can to get you back on to the course as soon as possible.

Your X3R has many features, so it is important that you familiarise yourself with the contents of this manual. If you think that there may be a problem with your X3R, the first thing to check is the trouble shooting guide on page 14. If you still believe that there is a problem, please contact us using the details on the back cover of this manual.

If you have a problem that cannot easily be solved over the telephone, we will arrange to have your X3R collected from an address of your choosing. Once it has arrived with us, we will fully test and repair your X3R before cleaning and returning it to you as soon as we can. Although we do not expect your Stewart Golf X3R to develop any faults, we pride ourselves on our excellent customer service.

### IMPORTANT INFORMATION

So that we can deal with your problem quickly and effectively, please make sure that you have the following information ready **before you contact us**:

1. The serial number of your X3R (which can be found next to the main electronics enclosure).
2. A full and accurate description of the symptoms of your problem, including which lights are showing on the main electronics enclosure.

### CONDITIONS OF WARRANTY

If notice is received of any breach of this warranty during the relevant period, then we shall at our own expense and within reasonable time, repair or, at our option, replace the goods or such parts as are defective or otherwise remedy such defect. If your address is within the United Kingdom and you agree to use a carrier nominated by us, we shall bear the associated carriage costs.

If your address is outside the United Kingdom, we are still able to arrange a carrier to collect the product, but you shall bear the associated carriage costs. If you are outside the United Kingdom, please contact either your place of purchase or your national distributor (details can be found at [www.stewartgolf.com](http://www.stewartgolf.com)).

Stewart Golf will authorise the repair, or at our option, replacement of any part found to be defective due to faulty workmanship or materials. We reserve the right to inspect these parts. We will not bear any costs incurred due to an item being returned with a suspected fault, and after inspection, it is found that the customer has not understood the full functions of the X3 product or the part in question.

Exclusions to the warranty include, but are not limited to: damage during shipment if not packed in a Stewart Golf designated box, ordinary wear and tear, results of neglect, misuse or accidents, damage howsoever caused, or utilisation for any other purpose other than carrying golf bags on golf courses. X3 units, which have been fitted with non-genuine Stewart Golf parts, or have been modified from the manufacturers specifications, are excluded. Stewart Golf products used for commercial or rental purposes are excluded from this warranty. The warranty is not transferable to a third party.

The battery is covered by a one (1) year warranty against faulty workmanship and materials. Loss of battery performance owing to external damage, misuse and abuse, incorrect charging or other failures not attributable to a manufacturing fault are specifically excluded from this warranty. Your battery's life can be reduced if it is not used regularly or not charged correctly. The battery must be charged only using the charger supplied by Stewart Golf, and the instructions must be followed. A battery should be charged directly after use and never be stored in an uncharged state. We recommend that the battery is left on charge until the next round of golf.

## OTHER X3R FEATURES

### QUICK RELEASE REAR WHEELS

To remove the rear wheels, you must first unlock the wheel from the axle. Do this by turning the handle 90 degrees clockwise so that the arrows point to the unlock padlocks. Now just lift the side of the X3R (remember not to lift by the rear cover) and pull the wheel off.

### FREEWHEEL

The X3R has a built in freewheel setting which allows you to complete your round even in the unlikely event of a fault. To engage this mode:

1. With the X3R on the floor, rotate the handle clockwise so that the arrows point to the unlocked padlocks.
2. With the wheel lifted off the floor, gently pull it towards you by approximately 25mm (1").
3. Rotate the wheel by 90 degrees and push it back towards the motor until it stops. Lower the wheel back to the floor.
4. Turn the handle 90 degrees anti-clockwise to 'lock' the wheel.

### CRUISE CONTROL SPEEDS

Your X3R has 4 **Cruise Control** speeds, buttons 1,2,3 & 4. These are factory set for your convenience, button 1 is slow and 4 is fast, with 2 and 3 in between. You can also set these buttons for your own speeds as follows:

1. Press and hold the emergency stop button and the numbered cruise control button that you would like to program until the X3R starts moving forwards.
2. Adjust the speed using the speed up and slow down buttons.
3. Press the emergency stop to store that speed.

### TRIM ADJUSTMENT

Your X3R has been factory set to travel in a straight line, however if the motors wear unevenly it may develop a bias. If this happens, you can adjust the trim by following these steps:

1. Ensure that your X3R is on a flat surface.
2. Hold down both the **emergency stop** and **off** buttons for three seconds until the X3R sets off in the forwards direction.
3. Use the left and right buttons to fine tune the direction of the X3R until it is travelling in a straight line.
4. Press the emergency stop button to store the new setting. The X3R will now operate as normal.



## TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	WHAT TO TRY
The X3R is not responding when I press a button on the handset.	<ol style="list-style-type: none"><li>1. Main battery not connected.</li><li>2. Safety switch is off (O).</li><li>3. Handset battery is flat.</li><li>4. The main battery is flat.</li><li>5. You may be out of range.</li></ol>	<ol style="list-style-type: none"><li>1. Connect the main battery to the electronics enclosure.</li><li>2. Turn the switch on (I). The Safety Switch is located on the rear cover.</li><li>3. Replace the 9V battery.</li><li>4. Allow the charger to complete an entire cycle.</li><li>5. The X3R has a range of up to 50m, but the range can also be affected by numerous other factors.</li></ol>
I can hear the motors working but the trolley is not moving.	Rear wheels may be in freewheel mode.	Use the quick release mechanism to engage the wheels in to the 'drive' position (P13).
I find it difficult to push my X3R.	Freewheel mode is not engaged.	Use the quick release mechanism to set the rear wheels to the 'freewheel' position (P13).
I have lost my handset.		Contact Stewart Golf to purchase a replacement.
The X3R moves in circles when pressing the forward button.	One wheel on freewheel, one in drive.	Ensure that both wheels are in the 'drive' position.
The X3R does not travel in a straight line.	Motors have become imbalanced.	Follow the instructions on 'trim adjustment' on P13.
The range of the remote has dropped.  Left & right commands are not working consistently.	Handset battery is losing power.	Replace the handset battery with a NEW battery. It is important to use a brand new battery, as it directly affects the strength of the signal the handset sends.



## UK CONTACT

If you live in the UK and need to contact us for any reason, please use the details provided below.



## WORLDWIDE CONTACT

If you live outside the UK and would like to get in touch with your local Stewart Golf distributor, please visit our website at [www.stewartgolf.com](http://www.stewartgolf.com). There you will be able to find their most recent contact details, but if in doubt please email us on [info@stewartgolf.com](mailto:info@stewartgolf.com).

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