## Software

- SSCOM Serial Debug Assistant
- RS485 TO WIFI/ETH Configuration Tool

# FAQ

**Question:** Why can't the configuration web page be opened in the computer's browser and cannot communicate with TCP?

#### Answer:

Set the IP of RS485 TO WIFI/ETH and computer to the same network address and different node address IP: For example, RS485 TO WIFI/ETH IP is 10.10.100.254; computer IP is 10.10.100.253.

#### Question: I forgot my IP, what should I do?

#### Answer:

- If you have not changed your IP, the shipping IP defaults to 10.10.100.254;
- If you forget, you can configure the host computer tool in Windows to enter the corresponding parameters to search for the device IP, as shown in the figure below:

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Port: 48899
Keyword: www.waveshare.com
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### **Question:** How to restore factory settings?

Answer:

After power on, press and hold the Reload button for more than 5 seconds to restore the factory settings:



#### **Question:**Can RS485 be connected to more than one RS485 device?

#### **Answer:**

Yes, please use the handshake cascade method to access as below:

