How to use the SwitchBot Tag

With a single tap using your NFC-enabled smartphone, you'll be able to turn on or off your home appliances in seconds.

Currently, we can use the SwitchBot Tag to trigger a SwitchBot device or a scene.

To trigger a SwitchBot device:

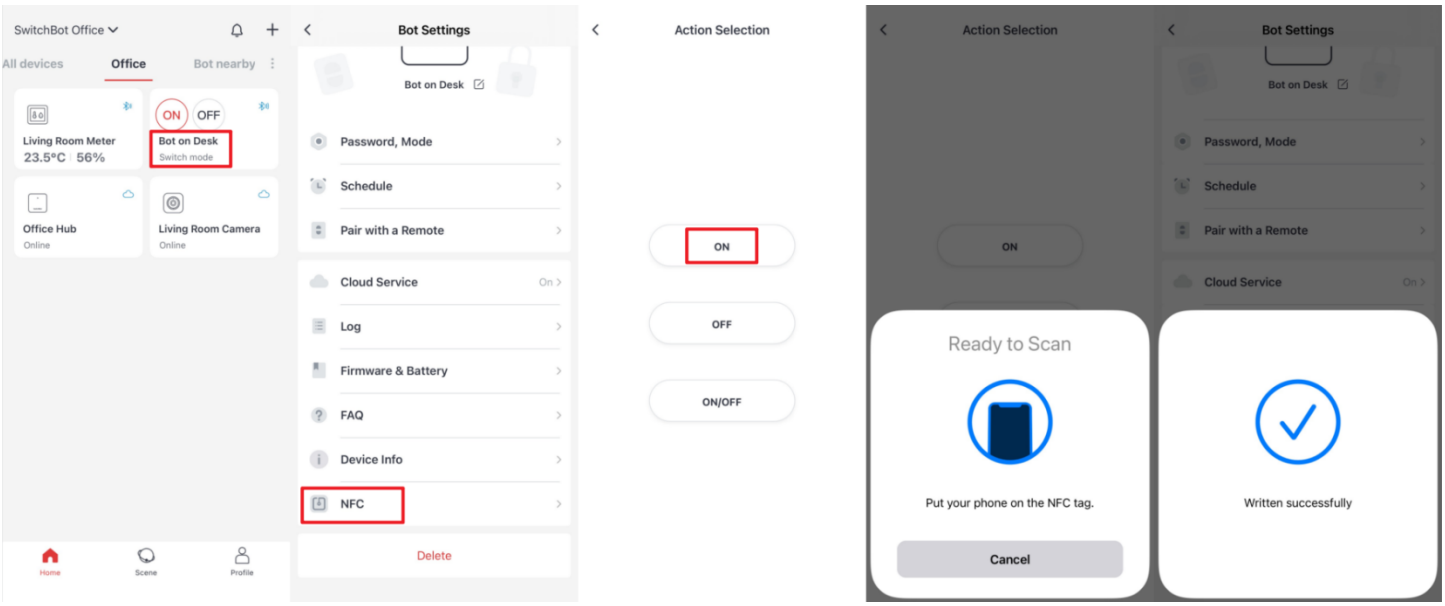
1- Go to the settings of the SwitchBot device, eg. the SwitchBot Bot

2- Tap the NFC option

3- Choose an action that you want to trigger

4- Hold your phone near the SwitchBot Tag to write the data in

5- When it is done, you are able to trigger that action with a single tap on the SwitchBot Tag



To trigger a Scene

1- Go to the Scene page to create a Scene

2- Choose "NFC Trigger" as the condition

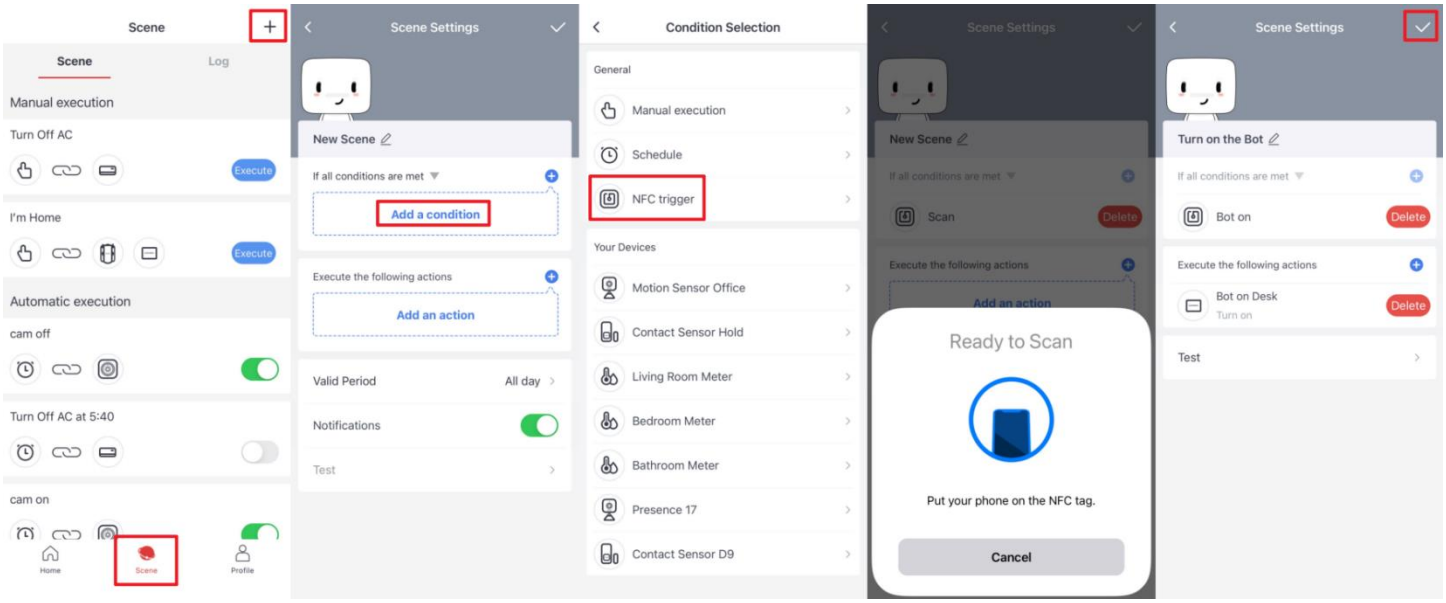
3- Hold your phone near the SwitchBot Tag to write the data in

4- Set a name for the Tag

5- Choose an action that you want to trigger on the "Add an Action" part

6- Set a name for the Scene and tap √ to finish the setup

7- When it is done, you are able to trigger that scene with a single tap on the SwitchBot Tag



Noted:

The optimal position for an iOS and Android cellphone to scan the SwitchBot Tag is different. Please refer to the sketch below to find the best position to do the scanning.

Important Notices when using NFC Tags

1. When using this product, you need to download the specific SwitchBot App and sign up in the App. （Android v5.2.6.5+、iOS v4.2.8+）

2. Please check whether you have the NFC function on your smartphone if your Operational System is above iOS 13 or above Android 5.0.

3. When using NFC-compatible devices, be sure to turn on the NFC function. Instructions can be found on the user manual of your smartphone.

4. Compatible devices: SwitchBot Bot, SwitchBot Curtain, SwitchBot Thermometer & Hygrometer, SwitchBot Plug, SwitchBot Humidifier, SwitchBot Motion Sensor, SwitchBot Contact Sensor, SwitchBot Indoor Cam, Hub and remote controls and other devices registered on Hub（※Does not respond to SwitchBot's Remote）

5. Depending on different smartphones, the sensitivity of NFC may vary. If you use a smartphone case, this may lead to a poor, or no response under certain situations.

6. NFC function may not work while charging.

7. To write into the tag, you need the App with the NFC function.

8. Damage may be caused if you strongly bend the tags.

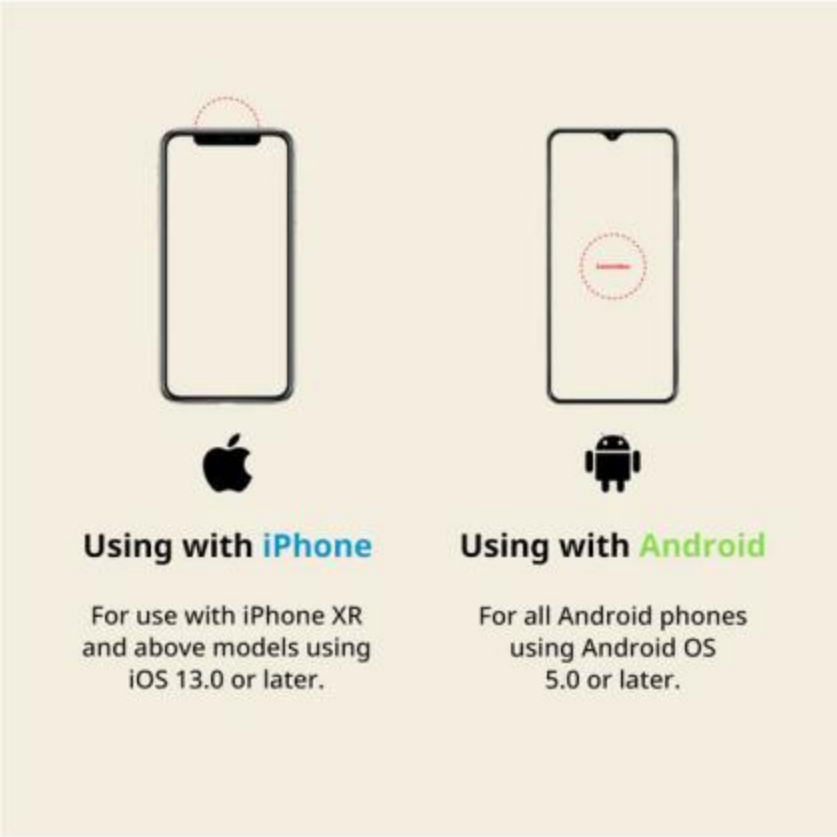
9. We are not responsible for any data loss or leakage on this product.

What If the NFC Tag Frequently Fails to Write In?

When we use an NFC tag to write the NFC data via the SwitchBot App, there are chances that we might encounter some errors.

1. If it says that the Tag is out of memory, try to change it to one with a larger memory. It is recommended to use an NFC tag with an NTAG216 chip.

2. If it says the writing process is interrupted, it might be caused by the fact that the NFC Tag is not placed within the scanning range of the NFC chip in the cellphone, or the NFC Tag does not stay long enough to complete the writing process.
Depending on the different types of cellphones, please hold the NFC Tag on the NFC scanning area (usually near the camera on the back) for more than 5 seconds until the App says written successfully.



Note:
1. SwitchBot App in V6.5.1 and later versions optimize the speed of writing NFC data, please update the App to the latest version.
2. Due to the model itself, iPhone 12 might have a big chance of failing to write NFC data. Please try the writing process a few more times.