

## EXCHANGE/RETURNS FORM

ORDER DATE	ORDER NUMBER	CONTACT NUMBER

We have taken every care to produce the highest quality product. If, however, you are not completely satisfied with your purchase, we will exchange/refund the garment within 14 days of receipt, provided that the product is still in perfect condition - unworn, undamaged, free of makeup, pet hairs, deodorant and perfume and have all original tags and swimwear to have hygiene strips attached. Please ensure all briefs are tried on over your own underwear. Unfortunately, we cannot accept returns of hosiery/stockings, due to hygiene reasons.

### HOW TO RETURN TO US:

#### 1. COMPLETE RETURNS FORM

#### 2. PACK ORDER AND INCLUDE RETURNS FORM

Please pack padded bras in original packaging to prevent damage.

#### 3. SEND VIA POST TO US

Delivery address **Fleur of England, 7 Zetland RD, Redland, Bristol, BS6 7AG.**

**INTERNATIONAL - Please state as a return and state value of contents as zero £/\$/€.**

QTY	PRODUCT RETURNING	SIZE	REASON CODE (See below)	EXCHANGE (Please tick)	REFUND (Please tick)	NEW SIZE /PRODUCT (If exchanging)
REASON CODE	1. Changed my mind 2. Gifted and incorrect size 3. Gifted and unsuitable style 4. Colour/style not as expected 5. Ordered more than one size		6. Cup size too small 7. Cup size too big 8. Band size too small 9. Band size too big 10. Too small		11. Too big 12. Doesn't suit me 13. Unwanted gift 14. Arrived too late 15. Faulty	
ADDITIONAL COMMENTS						