



Lux Doors, Corp.  
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**CUSTOMER WILL-CALL (Pick-Up) / DELIVERY**  
**RELEASE FORM**

PLEASE ENSURE YOU INSPECT THE CONTENTS OF YOUR ORDER BEFORE SIGNING THIS FORM

Please thoroughly inspect for any damage and confirm that model, size and quantities are correct before signing this form. Your signature is a legal assumption that you have made an inspection of the products and found all products to be in good order, without any warehouse/shipping department damages.

Lux Doors Corp. is not responsible for any damage claims that are not noted as damaged upon receiving the product. Please exercise caution when accepting and moving materials. Lux Doors is not responsible for any damages to any product, vehicles or other instruments used to unload products by our customers or any agents of our customers. Lux Doors is not responsible for any injury to persons (our customers or their agents) that result from the delivery process.

No cancellations or substitution of products will be allowed at the time of pick-up or delivery. Non-stock materials, pre-hung doors, garage doors and special orders are non-refundable per Lux Doors written terms and conditions.

Installation and/or use of any door product constitutes customer's acceptance. No damage or shortage claim can be made once a door/unit has been installed.

**I have read, understood and agree to the above statements, and have inspected for damages and confirmed quantities, models and sizes are correct. I am receiving the products ordered in good condition.**

Customer Name/Number \_\_\_\_\_ Sales Order # (s) \_\_\_\_\_  
 (Print customer name)

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

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Below for Office Use Only (See as stated above)

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RESTOCKING FEE AMOUNT \$ \_\_\_\_\_

Cancellation of Order by: \_\_\_\_\_ Approved by: \_\_\_\_\_

I acknowledge the restocking fee amount \_\_\_\_\_ Date \_\_\_\_\_